

See What's New from PayDC!

Here's what's in this release (March 19, 2019)

Support:

This release fixes several issues that have been reported, along with a few other minor fixes. Included are:

- Insurance Payment posting: When manually posting adjustment amounts, a pop-up will remind you to enter adjustment reason codes if you have not done so already. This will prevent balances from incorrectly transferring to the patient.
- SOAP Notes created from subjective check-in were not showing the option in the plan section to choose the treatment option of "Care Plan v. Prior Visit" dialog, nor the option to adjust per objective findings. This has been corrected.
- When adding new insurance carriers, it will now default to ICD-10 with the current date.
- Added additional validation measures for NPI in box 24 on your HCFA forms.
- When adding a new Insurance Carrier, a single warning will appear letting you know of another payer with the same payer ID.
- Claims printed from the quick charge entry will now correctly generate multiple claim forms if the claim has more than 6 service lines



In addition, we have also made the following improvements:

- Claims should have the Provider's and Location's taxonomy code populate in the CMS 1500 form to 24j, 32b, and 33b.
- Make Insured Address a required field.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.