

See What's New from PayDC!

Here's what's in this release (September 6, 2017)

This release fixes a number of issues that have been reported recently, including:

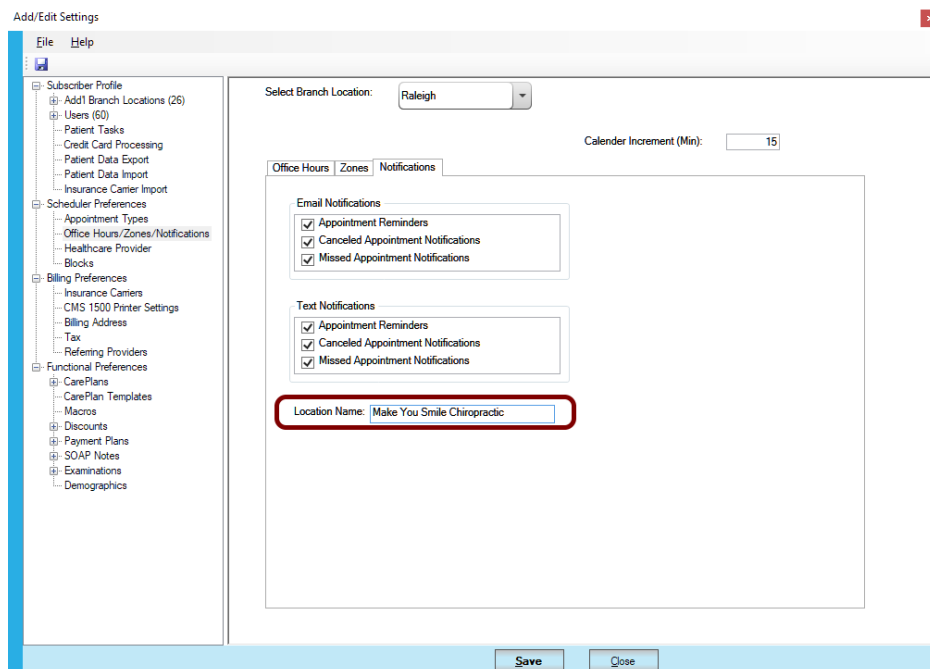
- Auto-posted amounts changing after manually adjusting a payment.
- Auto-post incorrectly identifying secondary payers.
- Scheduler: Patient appointment reappearing after being deleted.
- Auto-post not posting procedures with modifiers.

In addition we fixed performance issues related to calculating the Current Patient Balance in the following locations:

- Scheduler: Appointment tooltip.
- Patient Ledger: Payment Summary.

Furthermore, we enhanced our scheduler notifications:

- Using singular and plural form of appointment and location in text reminders.
- A way to set the name used in text and email notifications:
 - o This takes the place of using Formal Corporate Name (which is the default if one is not set).
 - o This is set at the branch level at Advanced Settings > Scheduler Preferences > Office Hours/Zones/Notifications:



The screenshot shows the 'Add/Edit Settings' window with the 'Scheduler Preferences' section expanded. The 'Notifications' tab is selected, showing options for 'Email Notifications' and 'Text Notifications'. Both sections have checkboxes for 'Appointment Reminders', 'Canceled Appointment Notifications', and 'Missed Appointment Notifications', all of which are checked. A 'Location Name' field is highlighted with a red box, containing the text 'Make You Smile Chiropractic'. The 'Select Branch Location' dropdown is set to 'Raleigh'. The 'Calendar Increment (Min)' is set to '15'. The 'Save' and 'Close' buttons are at the bottom right.



Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:(888)306-1257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.