

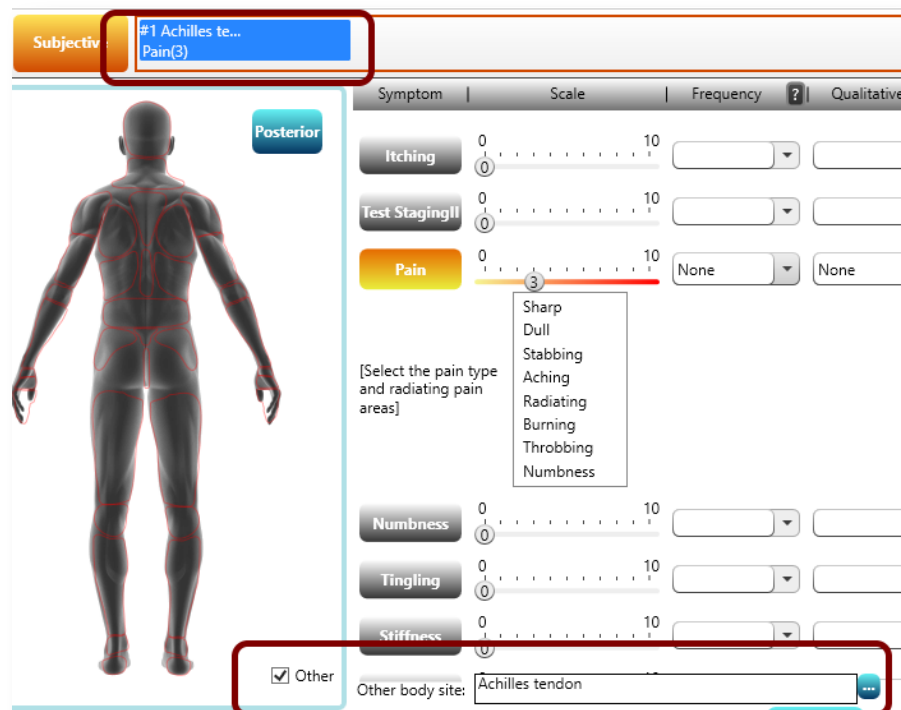
See What's New from PayDC!

Here's what's in this release (January 17, 2018)

SOAP Note Improvements

In this release, we made the following changes to the way your providers handle documentation:

- **SOAP Notes Narrative > Subjective:** Added the ability to add your own body area when adding a complaint:



The screenshot displays the 'Subjective' section of a SOAP note. On the left is a posterior view of a human body diagram with red outlines for various body areas. A 'Posterior' button is next to it. On the right, there are symptom scales for 'Itching', 'Test Staging II', 'Pain', 'Numbness', 'Tingling', and 'Stiffness'. Each scale has a 0 to 10 range. The 'Pain' scale is currently set to 3. A dropdown menu for 'Pain' is open, showing options: Sharp, Dull, Stabbing, Aching, Radiating, Burning, Throbbing, and Numbness. Below the scales, there is a checkbox for 'Other' which is checked. Next to it is a text field labeled 'Other body site:' containing the text 'Achilles tendon'. The top of the form has a header with 'Subjective' and a blue box containing '#1 Achilles te...' and 'Pain(3)'. The top right of the form has tabs for 'Symptom', 'Scale', 'Frequency', and 'Qualitative'.

Some points to note:

- You can include one "Other" selection per complaint per note.
- It will be brought forward into subsequent notes.
- It can be included with other body sites or stand-alone.
- Macros are available to be used.
- This feature is available in the Mobile version of Subjective.
- The entered text appears in the Narrative.

- **SOAP Notes Narrative > Plan > Add Procedure:** Added the ability to add your own body area when adding a procedure:

Some points to note:

- You can include one “Other” selection per procedure added.
 - It will be brought forward into subsequent notes.
 - It can be included with other body sites or stand-alone.
 - Macros are available to be used.
 - This feature is not available in the Mobile version of adding procedures.
 - The entered text appears in the Narrative.
- **Option to Generate SOAP Note when printing a claim:** When printing out a claim generated from a SOAP Note, you now have the option to generate that associated SOAP Note:

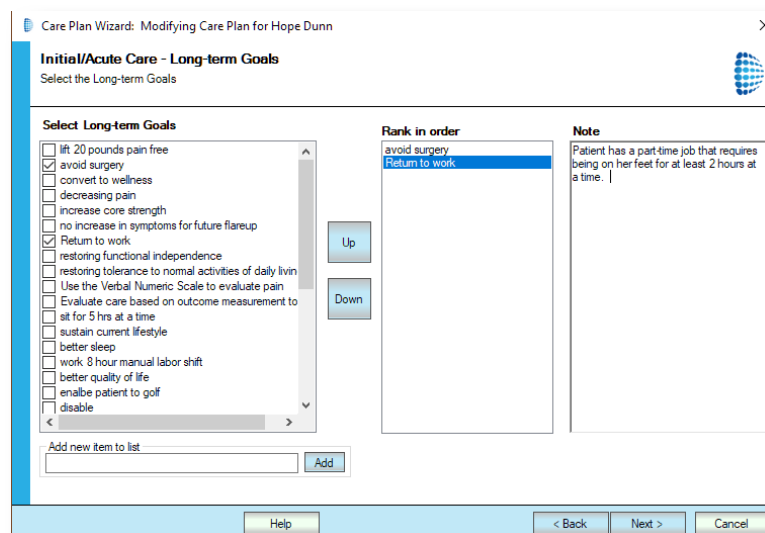
Some points to note:

- This only applies to claims that were generated from a SOAP Note.
- This only applies to paper claims when they are being printed.
- When you select Generate SOAP Note Narrative, while you continue to print the claims, the system will open in the background Word documents for each claim selected.

Care Plan Enhancements

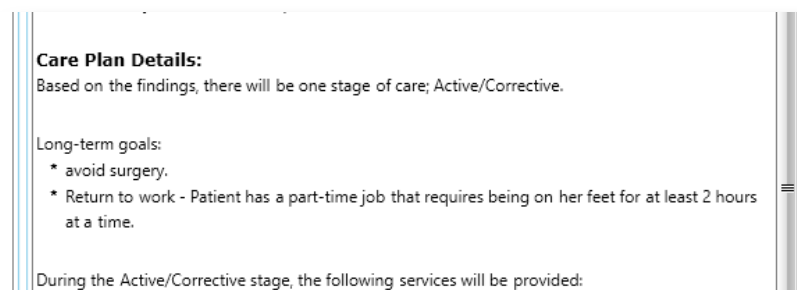
In this release, we made the following changes to the way your providers handle care plans:

- **In the Care Plan Wizard, you can add a free-text to each long-term goal in the Care Plan:**



Select Long-term Goals	Rank in order	Note
☐ lift 20 pounds pain free		
☒ avoid surgery	avoid surgery	
☐ convert to wellness		
☐ decreasing pain		
☐ increase core strength		
☐ no increase in symptoms for future flareup		
☒ Return to work	Return to work	Patient has a part-time job that requires being on her feet for at least 2 hours at a time.
☐ restoring functional independence		
☐ restoring tolerance to normal activities of daily living		
☐ Use the Verbal Numeric Scale to evaluate pain		
☐ Evaluate care based on outcome measurement to		
☐ sit for 5 hrs at a time		
☐ sustain current lifestyle		
☐ better sleep		
☐ work 8 hour manual labor shift		
☐ better quality of life		
☐ enable patient to golf		
☐ disable		

This note appears in the Care Plan Narrative:



Care Plan Details:
Based on the findings, there will be one stage of care; Active/Corrective.

Long-term goals:

- * avoid surgery.
- * Return to work - Patient has a part-time job that requires being on her feet for at least 2 hours at a time.

During the Active/Corrective stage, the following services will be provided:

- **The number of steps in the Care Plan Wizard has been reduced.** Once you have entered all the information required to create a care plan, the Care Plan wizard closes and presents the standard Care Plan Dashboard where you can choose to Finalize or Resolve a Care Plan, Print the Care Plan, or Create a Template.

Note: there may be a slight delay between the time the Care Plan wizard closes and the window for the Care Plan Dashboard opens.

- **Patient name and Date of Birth was added to the footer of the Care Plan Narrative.**
- **Care Plan Wizard: The Initial Evaluation page was placed before the Diagnosis page.**

Additional Support Items

In addition, we have added fixes to the following support items:

- Fixed: SOAP Notes > When generating narratives for a date range, specific note is causing it not to work
- Fixed: Care Plan > Diagnoses are doubled in the narrative
- Fixed: Care Plan > When editing pended care plan, exam date reverts to current date
- SOAP Note > Subjective > HPI/PFSH/ROS: The enter key no longer inadvertently causes the dialog to close.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.



- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.