

See What's New from PayDC!

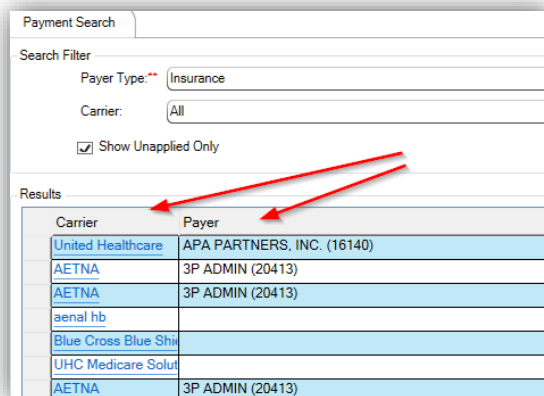
Here's what's in this release (April 16, 2019)

Support:

This release fixes several issues that have been reported around Billing and the ERA auto posting process.

Included are the following:

- The “Find Payment” screen now shows 2 ways to identify where your electronic insurance payments are coming from:



Carrier	Payer
United Healthcare	APA PARTNERS, INC. (16140)
AETNA	3P ADMIN (20413)
AETNA	3P ADMIN (20413)
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Blue Cross Blue Shield	
UHC Medicare Solut	
AETNA	3P ADMIN (20413)

The **Carrier** column corresponds to the name you have entered for this insurance carrier in your advanced settings. The **Payer** column corresponds to the payer ID & name on the ERA.

- Also, when editing an existing insurance payment, which was added from the auto post process and saved, it will include the actual payer name as it was received in the ERA.

Support (continued)

- There were some issues in which the ERA Worklist, Payment posting screen, Ledgers, Insurance split up detail screen and insurance posting screen were reflecting incorrect Dates of service. This issue has been corrected.

Enhancement:

- Soap notes narrative: We have made some changes to reduce the empty spacing and condense the narrative document. More improvements are scheduled to be completed to the soap note narrative in upcoming releases.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.