

See What's New from PayDC!

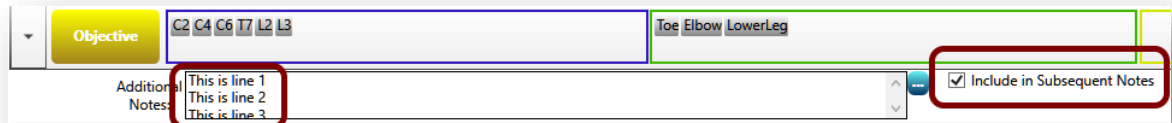
Here's what's in this release (April 4, 2018)

SOAP Note Improvements

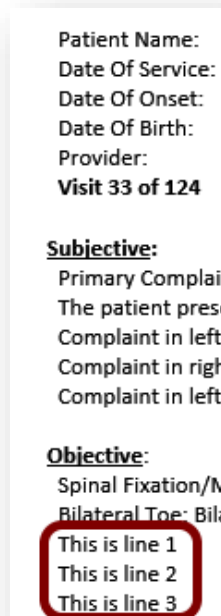
In this release, we made the following changes to the way your providers handle documentation. These changes apply to both the desktop and Mobile version.

SOAP Note > General Changes

- When adding a carriage return (line break) in any Additional Notes field, it will appear in the Narrative as well as be brought forward when "Include in Subsequent Notes" is checked:

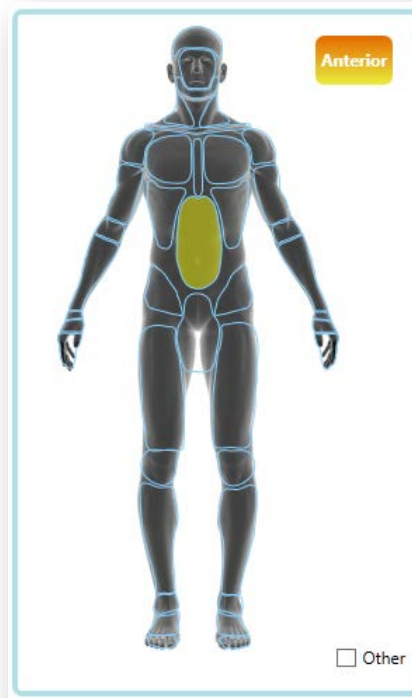


The screenshot shows a software interface for a SOAP note. At the top, there are tabs for 'Objective', 'C2', 'C4', 'C6', 'T7', 'L2', and 'L3'. Below these, there is a text area for 'Additional Notes' containing three lines of text: 'This is line 1', 'This is line 2', and 'This is line 3'. To the right of this text area is a checkbox labeled 'Include in Subsequent Notes' which is checked. Red boxes highlight the 'Additional Notes' text area and the 'Include in Subsequent Notes' checkbox.



The screenshot shows a vertical scroll view of a SOAP note narrative. It includes fields for 'Patient Name:', 'Date Of Service:', 'Date Of Onset:', 'Date Of Birth:', 'Provider:', and 'Visit 33 of 124'. Below these are sections for 'Subjective:', 'Objective:', and 'Physical Exam:'. The 'Subjective' section contains text about a primary complaint and patient presentation. The 'Objective' section contains text about spinal fixation and bilateral toe examination. The 'Physical Exam' section contains text about a complaint in the left and right legs. Red boxes highlight the 'Additional Notes' text area and the 'Include in Subsequent Notes' checkbox.

- Made the body diagram's outlines easier to see in the desktop and mobile application:



SOAP Note > Subjective

- Allow users to re-order complaints via drag-and-drop:

☐ Wellness ☐ Evaluation ☐ Addendum

Subjective

#1 L-Abdomen Pain(5)

#2 L-Chest R-Chest Pain(8)

Symptom	Scale	Frequency
Itching	0 10	
Testing	0 10	
Pain	0 10	None

Sharp

- Changed the label for the patient history button from “HPI/PFSH/ROS” to “History”:

The screenshot shows a software interface for a SOAP note. At the top, there is a dropdown menu and a tab labeled 'Subjective'. Below the tab, there are two columns of text: '#1 L-Abdomen Pain(1)' and '#2 L-Chest L-Sternum L-Shoulder Numbness(10)'. Below these columns, there is a green button labeled 'History' which is highlighted with a red rectangular box. To the right of the 'History' button is a text area labeled 'Additional Notes:'.

- Improvements around Resolved complaints in both the desktop and mobile application, including:
 - When a complaint is marked as Resolved, rather than it immediately disappearing from the SOAP Note, it is marked with a strike-through:

The screenshot shows a software interface for a SOAP note. It displays two columns of text: '#4 R-Chest Pain(0)' and '#5 L-Lower-Arm L-Elbow L-Arm L-Shoulder Numbness(9)'. The text for these items is crossed out with a horizontal line, indicating they are resolved complaints.

- As long as a Note is unsigned, users can return to a Resolved Complaint, to update comments or even mark the complaint as not resolved.
- Once a Note is signed, Resolved complaints will no longer appear in subsequent notes.
- In the narrative, complaints are described as resolved in the Note for that visit. Subsequent narratives will note the date in which the complaint was resolved.

SOAP Note > Objective > Exam Findings

- Removed the ability to inadvertently remove a test by “deselecting” it from the list of tests.
- Removed the Exam Finding button labeled “Other” in desktop and mobile application.
- Fixed an issue in which tests imported from previous findings were not able to be deleted. They can now be removed like any other test.
- In addition we made improvements to the following specific Exam categories:
 - Gait (formerly known as Ambulation:
 - Simplified the label to “Gait”
 - Removed underscores from the options.

- o Reflexes: updated the zero (0) value from “No-Reflex” to “Absent” to follow best practices:

Reflexes Findings

0 = Absent 1 = Diminished 2 = Normal 3 = Exaggerated 4 = Hyper-Reflexive

Select the Tests:

- Biceps
- Tricep
- Patellar
- Achilles
- Brachioradialis

Test | Left (0 - 4) | Right (0 - 4) |

- o Strength: Improved the button labels, assigned a default list of tests to display when the dialog opens, and added a header:

Muscle Strength Findings

Upper Lower

0 = No-Strength 1 = Minimal 2, 3, 4 = Weakness 5 = Normal

Select the Tests:

- Cervical Flexors/Extensors
- Cervical Lateral Extensors
- Cervical Rotators
- Shoulder Abductors
- Shoulder Flexors
- Shoulder Lateral Rotators
- Elbow Flexors
- Elbow Extensors
- Finger Abductors
- Finger Flexors
- Grip Test
- A1

Test | Left (0 - 5) | Right (0 - 5) |

Shoulder Flexors 3 5 X

Comments:

Select All Import previous Muscle Strength Findings OK Cancel

- o Outcomes: Modified the label for the Primary Care Low Back Disability exam to include the name “Oswestry”. Also added a new test: “Thoracic Disability (Oswestry)”.

Finally, added an optional Comments field to each selected test:

Outcomes Assessment

Select the Tests:

- Neck Disability Index
- Neck Bournemouth Questionnaire
- La Trobe Whiplash Disability
- PSFS Survey
- Headache Disability Index
- Koos Knee Outcome
- Primary Care Low Back Disability (Oswestry)
- Back Bournemouth Questionnaire
- Shoulder Pain and Disability Index
- Croft Disability Questionnaire
- Elderly Mobility Scale
- COMT Survey
- Thoracic Disability (Oswestry)

Outcome | Score

Primary Care Low Back Disability (Oswestry) 3

Comments: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vivamus viverra convallis ex sed vestibulum. Ut et nisi sit amet mauris rhoncus placerat. Etiam eget eros id ex dapibus molestie a non leo. Fusce sapien turpis, porta at massa a, molestie consequat mi. Vestibulum quis ex interdum odio finibus iaculis nec eu ante.

Back Bournemouth Questionnaire 3

Comments: Nullam augue lorem, mollis vel laoreet sed, condimentum in nunc. Nunc luctus facilisis nibh eget auctor. Fusce sed urna dictum, ultrices eros ac.

Thoracic Disability (Oswestry) 7

Comments:

Functional Rating Index: 23

Show FRI Import previous Outcome Findings OK Cancel

SOAP Note > Plan > Procedure

- In a subsequent note, when adding a procedure from the Care Plan (with “Adjust as per Objective Findings” selected) the system will bring forward the selected modifiers and diagnoses from the previous note.
- Allow users to enter whatever time they want in a time-based procedure code:

Plan

P.A.R.T. section:

Code	Modifier	Description	Type	Body Areas	Goals/Rationales	Time	Unit	Diagnoses	Performed by	Exclude in Subsequent Bill
10041	S1, GX, EF	CMT 3-4 Regions	Adjustments	Adjustments				M99.01, H44.2A2		☒
10041	S0, GA, S1	Extraspinal CMT	Adjustments	Adjustments				M99.01, H44.2A2		☒
20553		Trigger Point Inject	static traction	Body Areas	decrease pain	11		M99.01, H44.2A2		☒
97032		Electric Stim - Atlas	microcurrent	Body Areas	decrease pain	11		M99.01, H44.2A2		☒

Additional Notes:

☐ Include in Subsequent Notes

Additional Support Items

In addition, we have added fixes to the following support items:

- Advanced Settings > Payment Processing > Merchant Account: Added ability to configure an OpenEdge Merchant Account to enable/disable a device to prompt for tips.
- On Mobile, the narrative being generated was condensed. The Mobile version now prints the full version of the narrative.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.