

See What's New from PayDC!

Here's what's in this release (May 7, 2019)

Support:

This release fixes several issues that have been reported around Billing and the Patient Ledger. Included are the following:

- When reverting an insurance payment from the ERA worklist or the patient ledger, some claims appeared as though the payments were still applied. This has been corrected so that when payments are reverted or unapplied, the claims will not reflect those unapplied payments.
- Patient balances in the ledger now show the correct balance even when an insurance claim has a self-pay item on it.

Enhancement:

- Soap notes narrative: Added tab stops for paragraphs for better formatting of the document and to reduce empty spaces.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.