# See What's New from PayDC!

## *Here's what's in this release (June 13, 2018)*

**Important announcement:**

PayDC is constantly working to bring you the latest and greatest improvements. We have elected to discontinue support for the windows mobile application for PayDC due to lack of active users.
This will only affect you if you downloaded the app from the windows store for windows mobile devices. The standard login and launch of the program will remain unchanged.

This will go into effect as of this release on **June 13, 2018.**

### Improvements to SOAP Notes > Patient History

The following changes were made to Patient History:

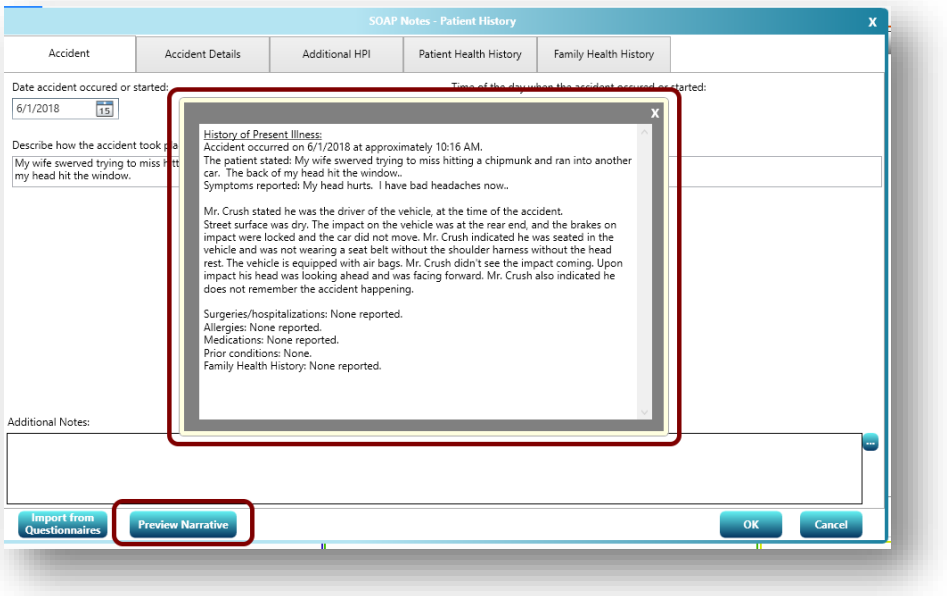
- **Improved workflow for tracking Patient History:** Historically providers have had to manually generate the Patient History portion of each SOAP Note narrative one tab at a time. As of this release, when starting a new case for a patient, providers can interact with the various tabs of the History dialog without needing to manually "generate narrative".

  As long as that initial Note or Exam has not been signed, the provider can return to the Patient History and continue to make changes. Once the note is signed all of the Patient History information is automatically included in the SOAP Note Narrative.

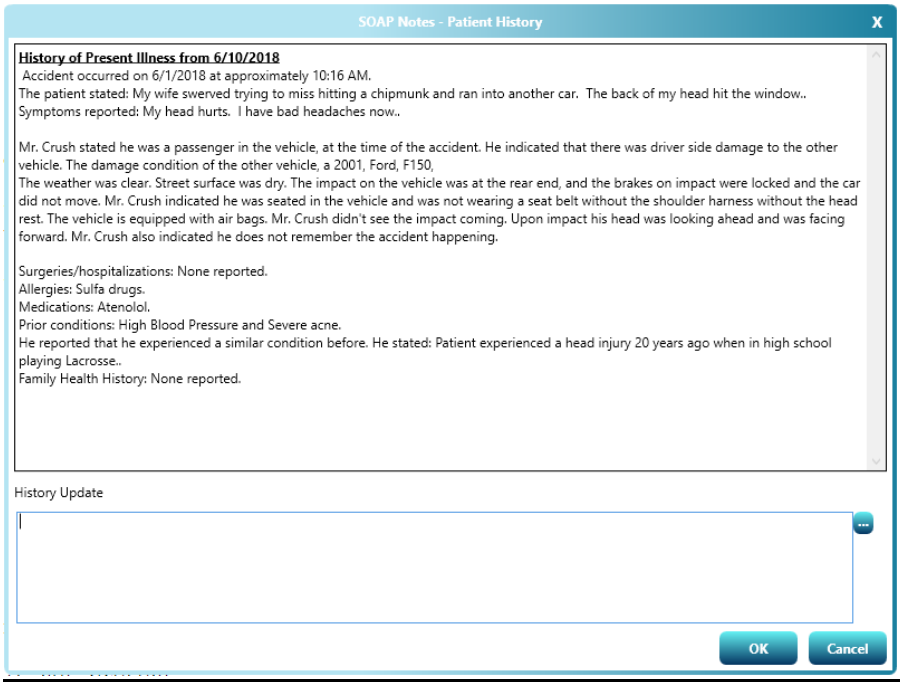
  Some points to note about this new approach:

  - Throughout the process of building the Patient History, providers can check the progress of how the "History of Present Illness" section of the

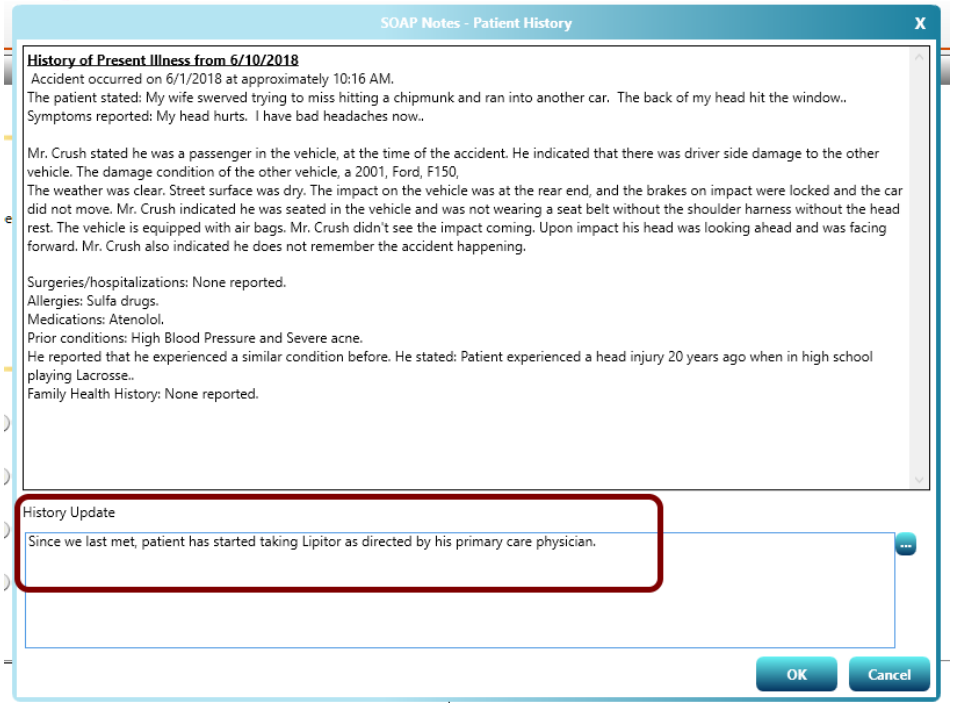
Note is going to appear in the narrative by clicking on “Preview Narrative”:



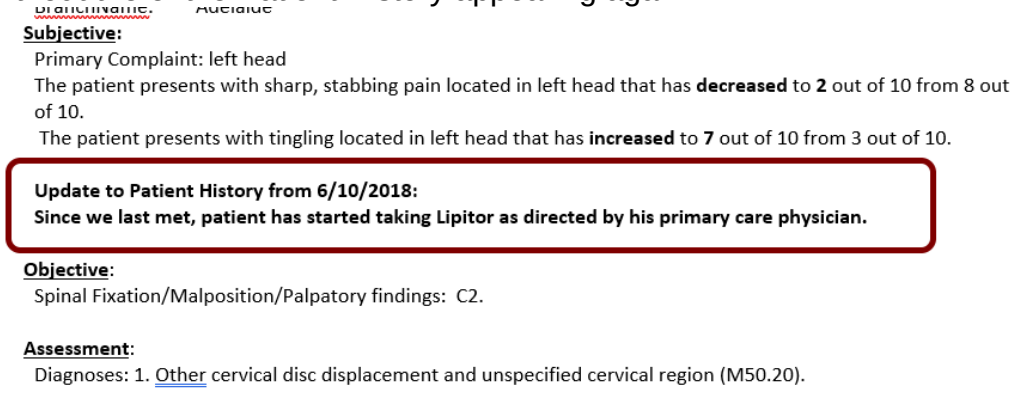

- During subsequent visits, providers can review Patient History from within the note by clicking on Patient History and viewing the Patient History narrative:




- If providers want to make any additional changes to Patient History, they can include an update to Patient History:

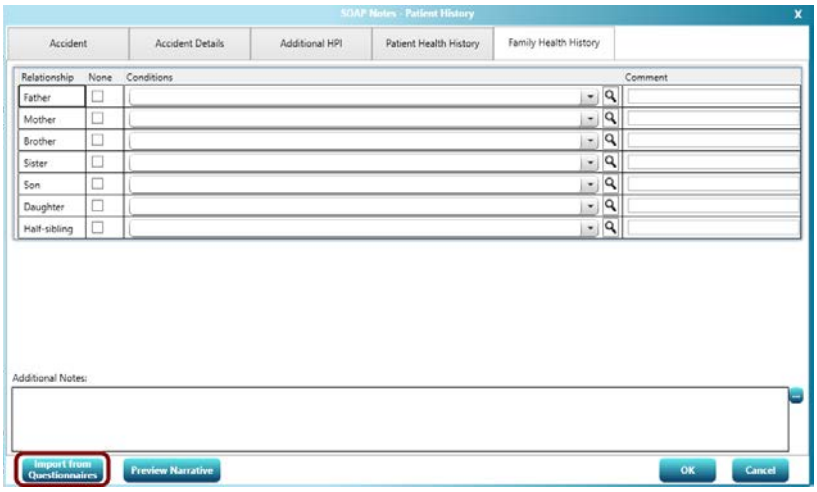



This will appear in that Note's Narrative as "Update to Patient History" without the entire Patient History appearing again:




- **Optional import into Patient History from Patient Questionnaires:** Information from the Patient Questionnaires is no longer automatically imported into Patient History. Instead providers have the option to include or not include that information.

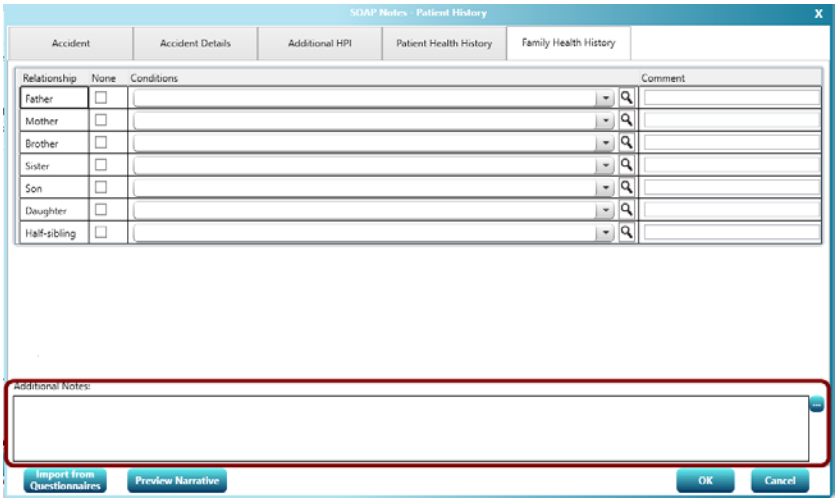
  To make use of the information from the Questionnaires, while in the Patient History dialog, click the "Import from Questionnaire" button:




If you plan to import from a questionnaire, it is highly recommended to do so before adding any further information in the Patient History dialog. The act of importing from questionnaire results in overwriting any existing changes already made to the Patient History.

Once information is imported from questionnaires, it can be modified without changing the initial questionnaires.

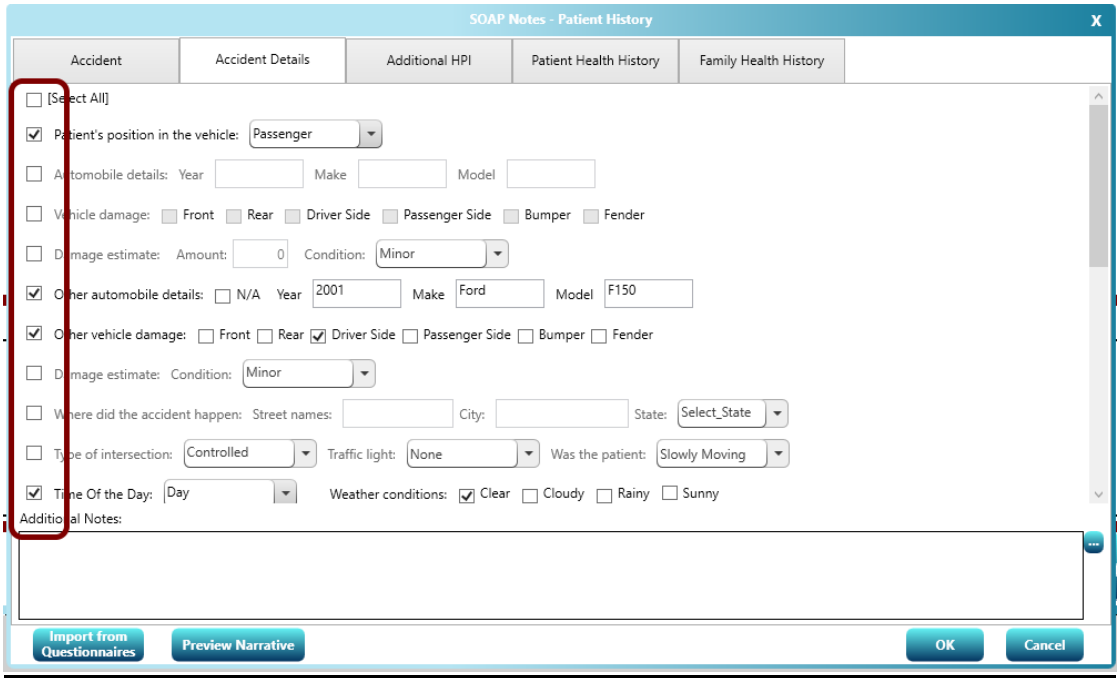
- **Additional Notes section available for each tab of Patient History:** Each tab of the Patient History has an optional "Additional Notes" field. This information is included in the SOAP Note Narrative under the appropriate section of the Patient History:



Each of these Additional Notes fields support multiple lines and are enabled for Macros.

- **Improvements to specific tabs**, including:

  - **Accident Details (auto):** As of this release providers have the ability to show/hide which lines of the Accident Details tab gets included in the narrative:



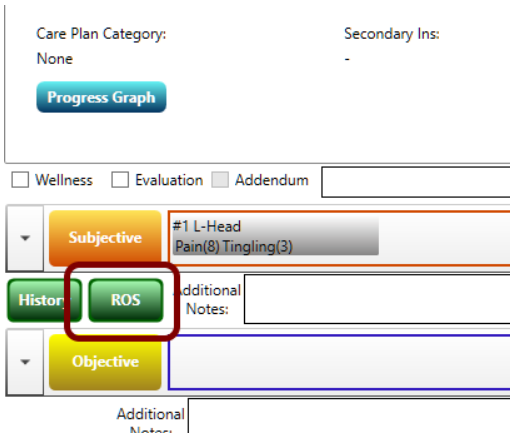

    Note that each line can be individually added or removed from the narrative by checking the checkbox. Additionally, there is the option to check/uncheck all by clicking on the “Select All” control at the top.

  - **Additional HPI:** For this tab, we removed the precise date control for “Experience this before”. We also removed the redundant fields that were asking for primary complaint, aggravated by and relieved by.

## Improvements to SOAP Notes > Review of Systems (ROS)

As of this release, Review of Systems (ROS) will no longer be included as part of Patient History. Providers will instead have the option to review and make changes with each visit.

To access this dialog, click on the ROS button in the Subjective section:




In addition to making minor improvements to various category names (i.e. Men's Health Issues, etc.) an optional Additional Notes field has been added to this dialog as well.

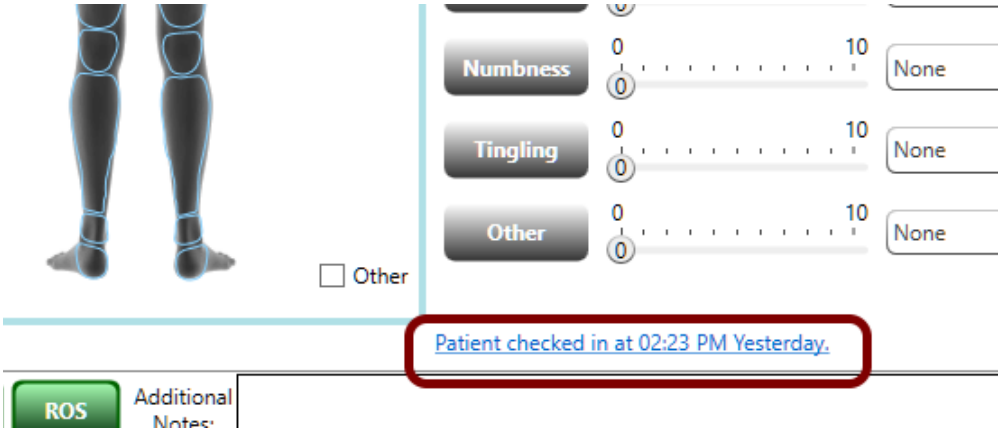
## Improvements to SOAP Notes > Subjective

The following improvements were made to SOAP Notes > Subjective:

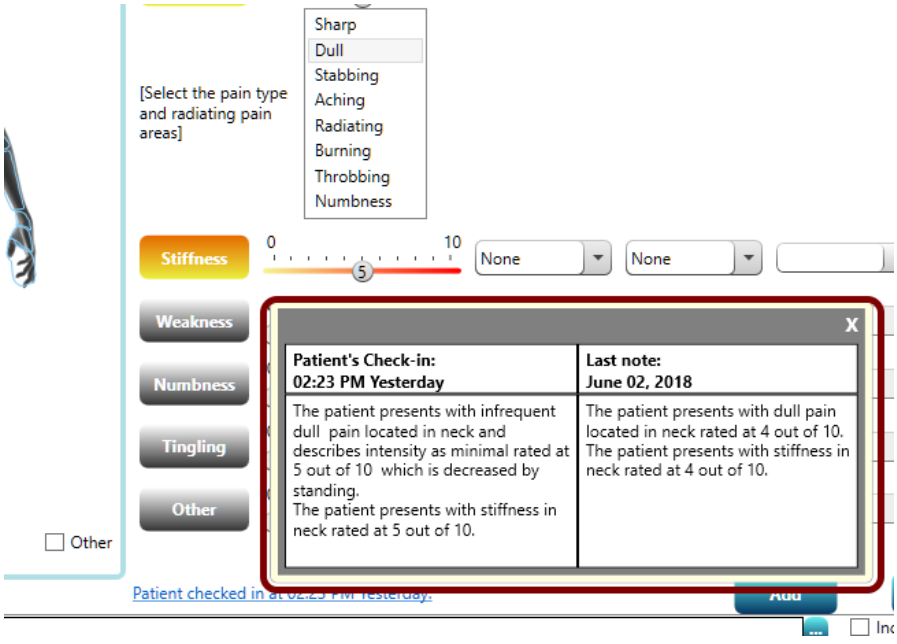
- **Selected symptoms appear at the top of the complaint's list:** For each complaint, when selecting symptoms, those selected will automatically appear at the top of the list. Unselected symptoms are still available but are moved below the selected:

- **Patient's complaint information is available for review after they check-in:** When a patient checks in and provides updated information about existing complaints, there will be a link in the Complaint section of SOAP Note >

Subjective indicating when the patient checked-in:



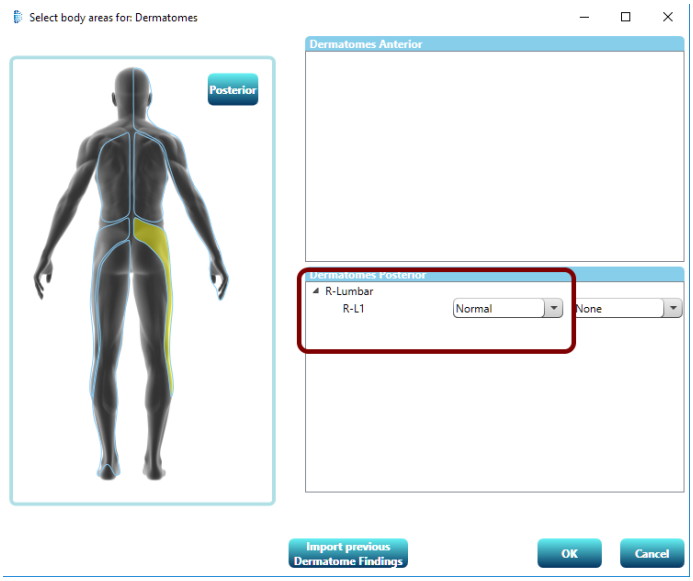

Clicking on that link gives providers the opportunity to compare the patient's information with information from the previous visit:



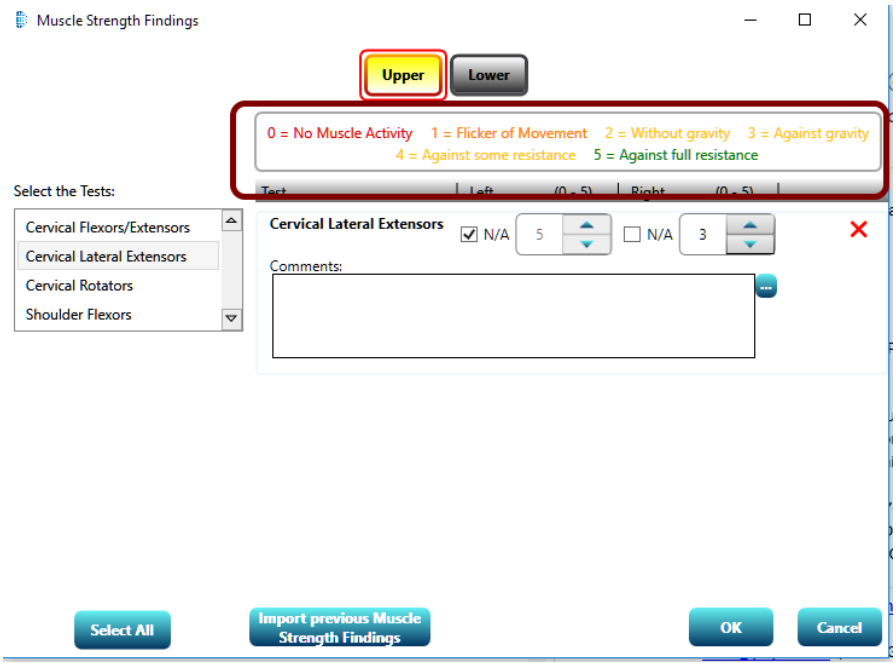
## Improvements to SOAP Notes > Objective

The following improvements were made to SOAP Notes > Objectives:

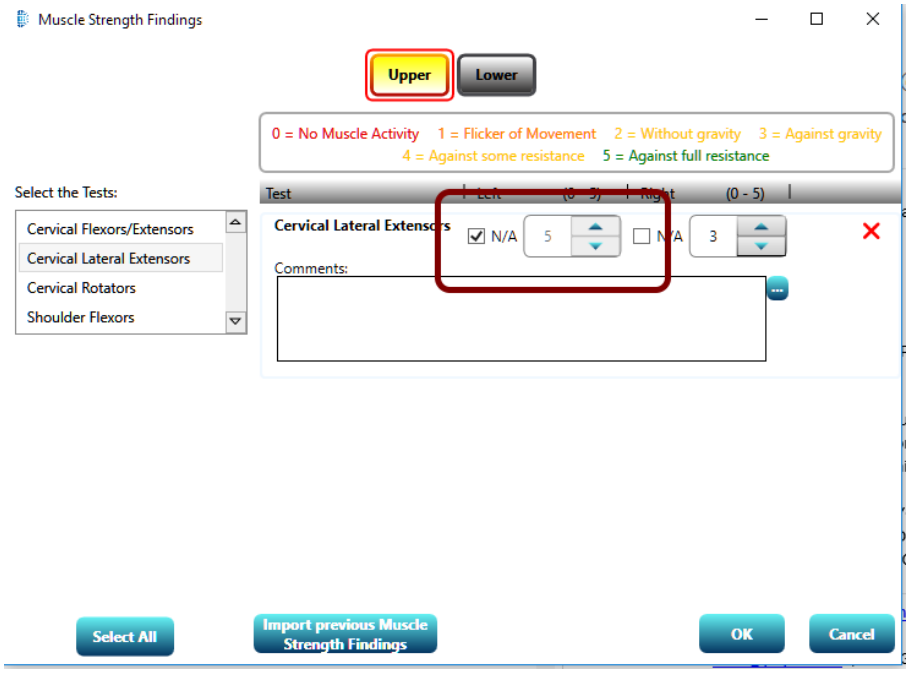
- **Exam Findings > Dermatomes:** Added a default option called “Normal”:




- **Exam Findings > Strength:** Changed the scale to match the commonly-used Oxford Strength Scale:



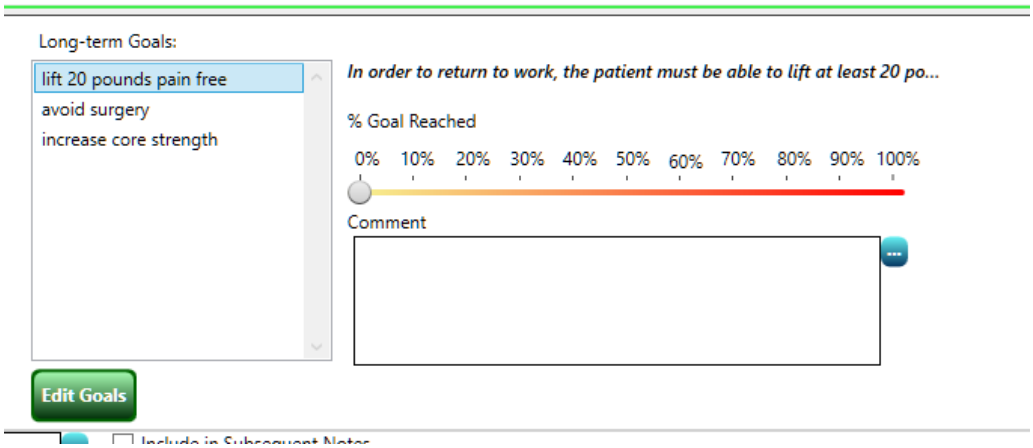
- **Added an "N/A" option for each side of bilateral tests.** This applies to each of the following Exam Findings:
    - Ortho/Neuro
    - ROM
    - Strength



## Improvements to SOAP Notes > Assessment

The following improvements were made to SOAP Notes > Assessment:

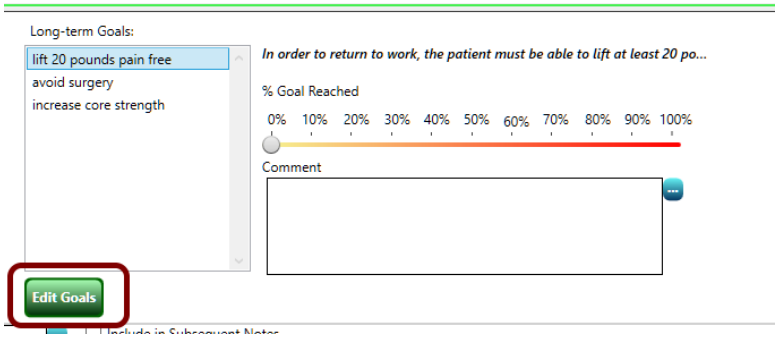
- **Added Long-term goals to the SOAP Notes:** Now providers can track during each visit the Long-term Goals:



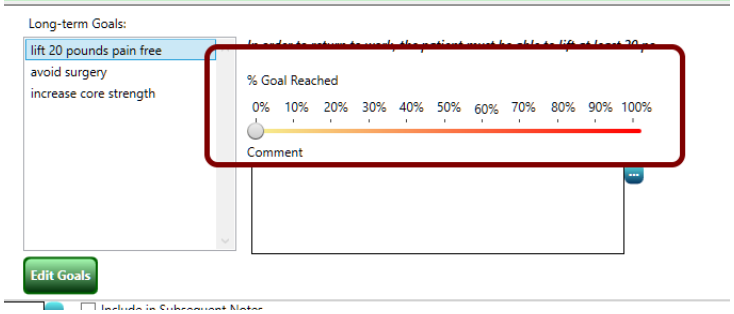

Some things to note about this new feature:

  - If Long-term goals are defined in the Care Plan prior to completion of the first Note, these goals will automatically appear in the SOAP Note.

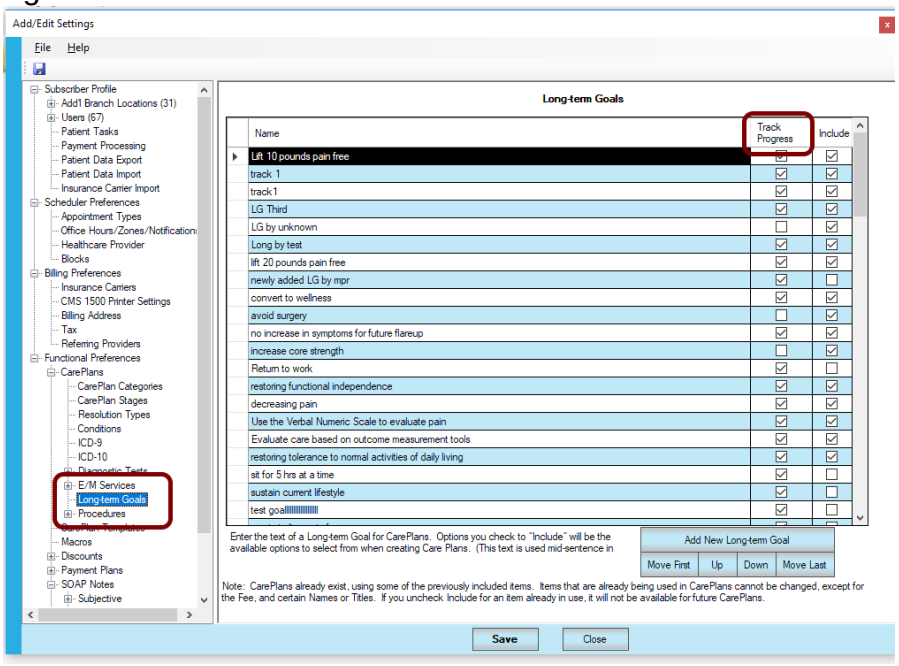
  - Providers can add, modify, and review any goal as long as the SOAP Note is editable:




  - The progress of all goals can be tracked via visit-specific comments. In addition, practices can configure goals to be tracked each visit by percentage of goal reached:



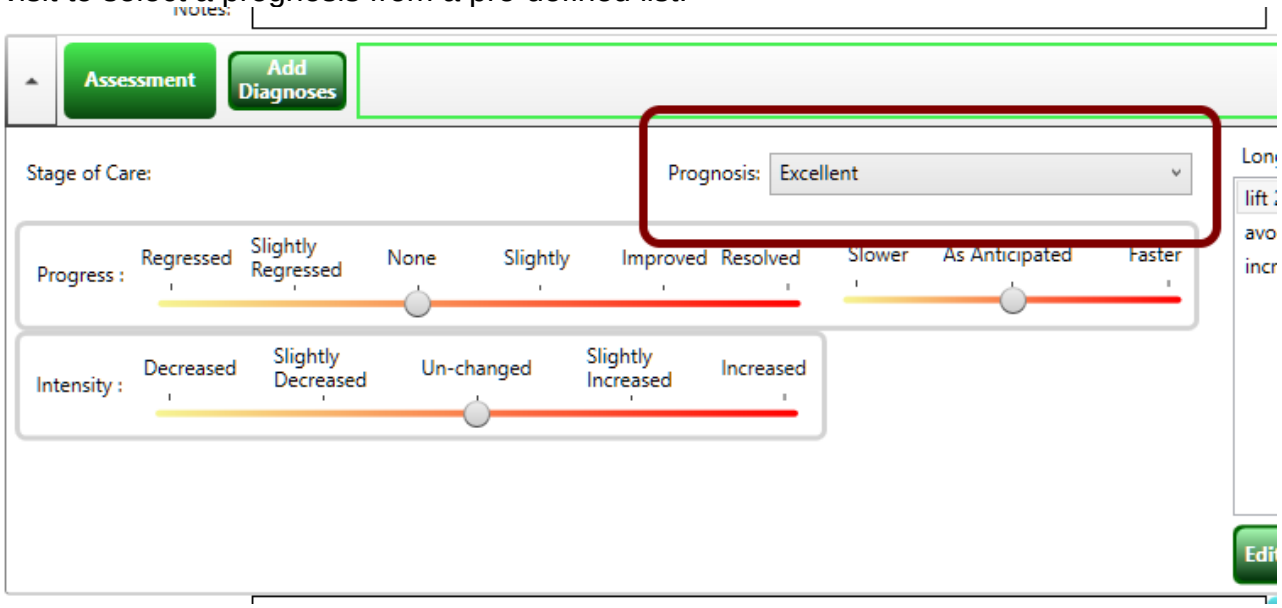

- Administrators can configure a long-term goal to be tracked via percentage at Advanced Settings > Functional Preferences > CarePlans > Long-term Goals:



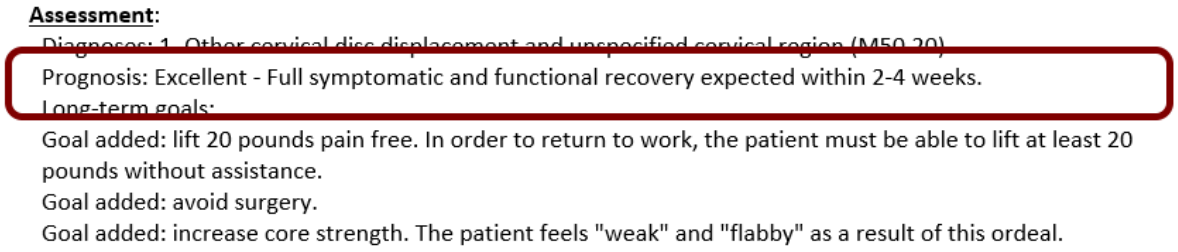

- Long-term goals, percentage improved, and comments appear in the Narrative under the Assessment section:

**Assessment**:
Diagnoses: 1. Other cervical disc displacement and unspecified cervical region (M50.20).
Prognosis: Excellent - Full symptomatic and functional recovery expected within 2-4 weeks.
Patient is progressing as anticipated. Intensity is un-changed since the prior visit.
Long-term goals:
lift 20 pounds pain free: **Progressed from 0% to 20%.**
**Patient has demonstrated that he can lift up to 5 lbs but get fatigued very easily.**
increase core strength:
**Patient has continued to do the prescribed exercises at home and is reporting that he feels stronger.**

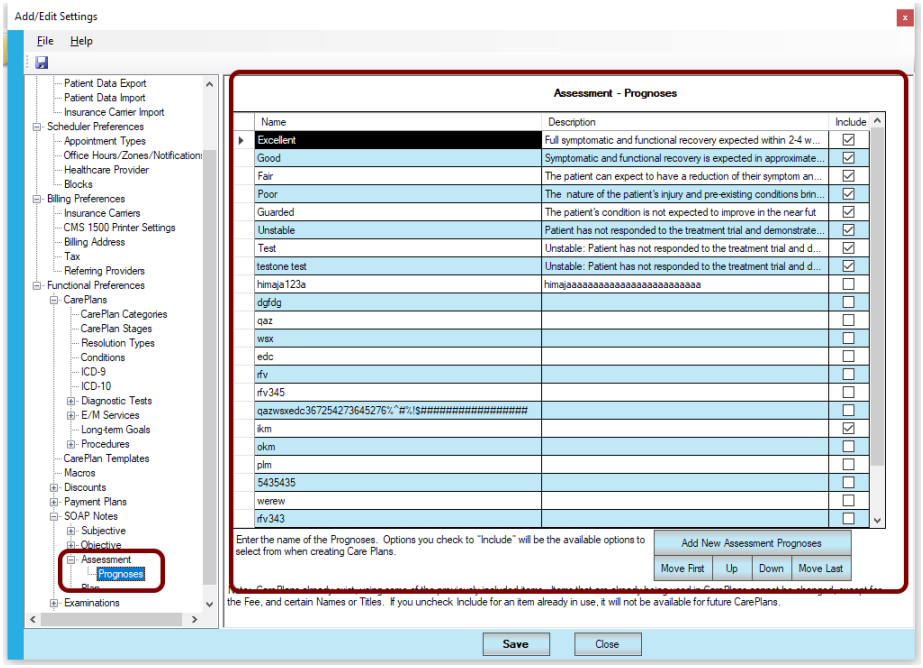
- **Added ability to track Prognosis:** Providers now have the option during each visit to select a prognosis from a pre-defined list:




When a prognosis is selected it appears in the Narrative under the Assessment section:




Prognoses and their descriptions can be added, removed and modified in Advanced Settings > Functional Preferences > Assessment > Prognoses:




## Support Items

In addition, we have added fixes to the following support items:

- Advanced Settings > Subscriber Profile > Add'l Branch Locations: Fixed an issue in which deleting a branch caused an error.
- Advanced Settings: Expanded the number of characters allowed in various user-defined lists (i.e. Extremities, Ortho/Neuro, etc.)
- Appended "DO NOT REPLY" to the beginning of every Text Reminder.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is (888) 306-1257; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.

- If you would like to contact the Service Desk via e-mail, please use the Contact Us form on our website. Please note:  the Contact Us form is now secure, so you can include PHI in your description.