

See What's New from PayDC!

Here's what's in this release (July 11, 2018)

Improvements to SOAP Notes

The following changes were made to the SOAP Notes:

- Cleaned up the narrative text for History of Present Illness. To make the narrative read smoother, we removed references to "Patient stated", "Patient reported", etc. We also removed some redundant text and spaces.
- SOAP Notes > Subjective > History: When importing from the patient questionnaire, the Accident Occurred Time was being offset by four hours. This has now been fixed.
- Subsequent notes for SOAP Note Narrative were repeating patient history every time. This has now been fixed.
- SOAP Note > Review of Systems (ROS): Data is now pulling from the patient questionnaire.
- Some SOAP Notes were missing symptoms in the Subjective section the first time the narrative was generated.

Support Items

In addition, we have added fixes to the following support items:

- Users were getting an error when attempting to connect to DrFirst.
- Billing: auto-posting insurance payments were not being posted due to the lack of a balance.
- The Patient Questionnaire for new patients was not saving properly.

Thank you!



PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:(888)306-1257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.