

See What's New from PayDC!

Here's what's in this release (July 24, 2019)

Enhancements

This release includes the following enhancements to improve your ease of use:

- SOAP NOTES: Coccyx has been added as a spinal segment in 'Objective' findings

The screenshot shows the 'SOAP Notes - Spaghetti, Sarah - New SOAP-Note' window. The 'Objective' section is active, displaying a list of spinal segments: OCC, C2, C4, C6, T1, T3, T5, T7, T9, T11, L1, L3, L5, Sacrum, and Coccyx. The 'Coccyx' segment is highlighted with a red box. A red arrow points from the 'Coccyx' segment in the 'Spinal' list to the 'Include in Subsequent Notes' checkbox.

- SCHEDULER: Patients' date of birth now displays alongside patient name when scheduling an appointment

The screenshot shows the 'Add Appointment' window. The 'Patient' dropdown menu is open, displaying a list of patients with their names and dates of birth. The patient 'Spaghetti, Steve - 01/01/1988' is highlighted with a red box. A red arrow points from the 'Spaghetti, Steve - 01/01/1988' entry to the 'Date' field, which is set to 7/23/2019.

Support:

- **PATIENT PORTAL:** This release fixes issues that have been reported in the patient portal including instability when selecting states for patient addresses in IA, MO, CO, and FL, as well as the appearance of the Functional Rating Index (FRI).
- **BILLING:** Some patient balances were appearing inconsistently across the application and have since been corrected.
- **BILLING:** Refunded payments will deduct from the total payment amount in Deposit report.

Thank you for trusting us as your software vendor!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.