



Subject: Windows XP No Longer Supported by Microsoft

Dear Valued Customer,

This is an important reminder message for those of you who are still using Windows XP operating system! Please read.

Please be advised that Windows XP is a 13-year old operating system that is officially no longer supported by Microsoft (as of April 8, 2014). This means that you will no longer receive any new XP security patches and updates from Microsoft. This is a security and HIPAA concern and, as such, Advanced Provider Solutions cannot officially support our software on Windows XP going forward.

To address this situation, we strongly encourage our few remaining XP customers to quickly move off of Windows XP by August 15, 2014 at the latest. Here are two easy options to consider:

1. In most cases, a simple resolution would be to upgrade your XP machine to a Microsoft-supported operating system such as Windows 7 or Windows 8. This is a valid option as long as your current computer meets the hardware requirements of the new version of Windows.
2. A second option is to buy a new Windows-based device to replace your current XP machine. You can find new devices for very reasonable prices these days. If you decide to shop for a new machine, we recommend you first review system requirements to run Advanced Provider Solutions Chiropractic Software on the FAQ page of our website at <http://paydc.com/support/frequently-asked-questions/>

As stated, given the security concerns of using an unsupported Microsoft operating system, we request that our XP customers move off of XP no later than August 15, 2014. We believe that a quick resolution will result in a better, more secure solution for everyone. As always, our interest is ensuring your ongoing security, stability and operating ease when using Advanced Provider Solutions Chiropractic Software. We want you to be well informed and equipped to succeed.

We hope you find this information useful. Should you have any problems or questions whatsoever, please contact us at your convenience so that we can help you resolve them.

Sincerely,

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