



December 29, 2014

Subject: System Slowness This Morning

Dear PayDC Subscriber,

We are aware that PayDC service is running slowly this morning. There appears to be extremely high traffic from sources outside of our application and this is temporarily affecting the system performance. We are in the process of determining the root cause of this issue and will correct it as soon as possible. We sincerely apologize for the interruption and we will do everything necessary to ensure the reliability of the PayDC application in the future. All of your data is unaffected and secure.

We will follow up as soon as the situation has been resolved.

Thank you,

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