

See What's New from PayDC!

Latest Features and Update (July 13, 2015)

Functional Enhancements: ICD-10

Support Fixes

The International Classification of Diseases, 10th Revision (ICD-10) represents a major change in how healthcare information will be collected, documented, and ultimately used. While ICD-10 has been used in many countries around the world for several years, it is just now coming to the United States. The expanded ICD-10 list of codes (14,000 vs. 68,000) provides a much more specific picture of the physician-patient encounter than can currently be captured with ICD-9. Notably, ICD-10 will play an essential role in everything related to the practice of medicine, from how claims are processed and paid to analytics, research, and quality measures.

All providers should prepare for [ICD-10](#) by the **October 1, 2015** compliance date. The ICD-10 transition will affect every part of your practice, from software upgrades, to patient registration and referrals, to clinical documentation and billing. With the compliance date quickly approaching, now is the time to get ready.

The following is an overview of what's in this, our second ICD-10 release. There are also support fixes in this release that are reviewed below.

*Don't forget to [sign up for our webinar](#)
on July 15, 2015
where David Klein will walk you through the
ICD-10 functionality and how to ease the
transition to the new code set using the
APS/PayDC software.*

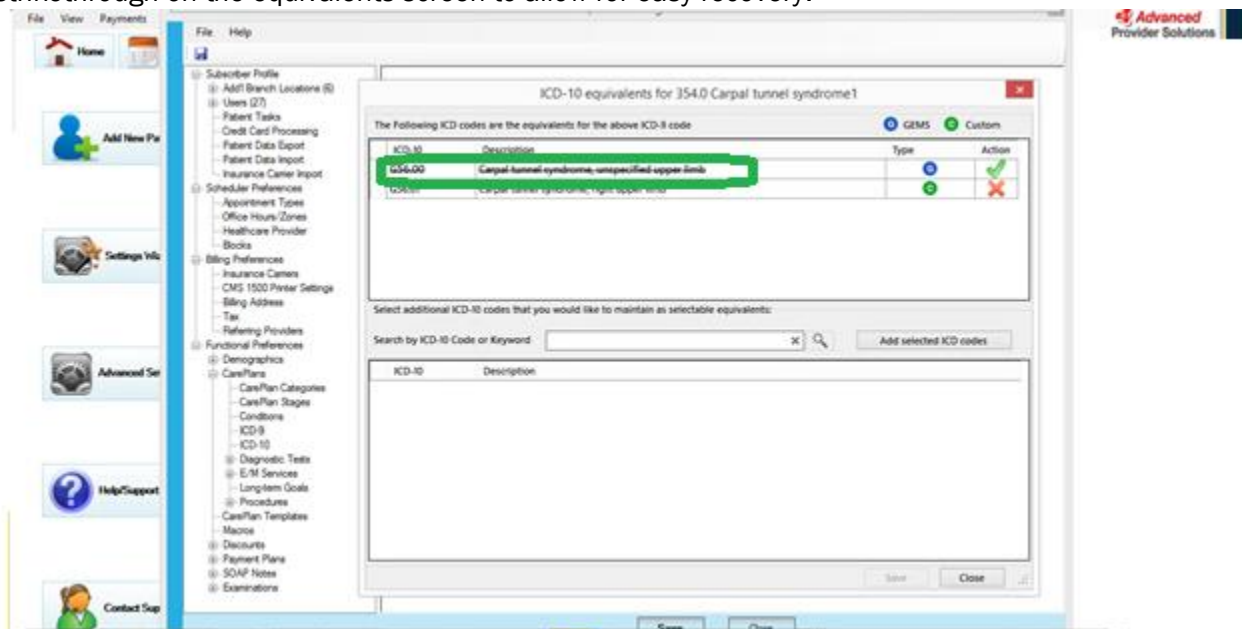
Here's what's in this release (July 13, 2015)

- [Functional enhancements: ICD-10](#)
- [Support fixes of reported issues](#)

Functional enhancements: ICD-10

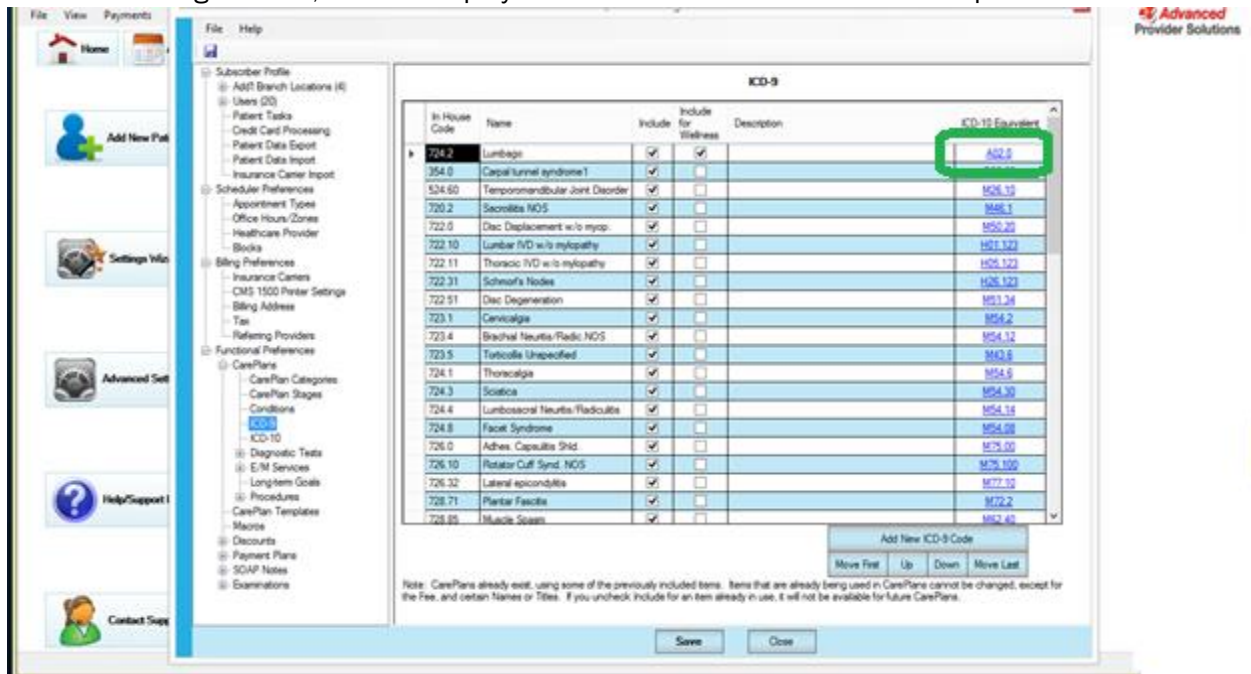
On July 7, we did a comprehensive release of PayDC support for ICD-10, which included changes to the user interface, administrative functions available to those users, and all the “behind-the-scenes” workings of the platform. Our July 13 release builds on that foundation and includes some additional functionality and enhancements:

- You will be able to deactivate GEMs codes you don't need. Specifically, you will be able to allow a “soft delete” of GEMS code equivalents – these codes will remain visible with a strikethrough on the equivalents screen to allow for easy recovery.

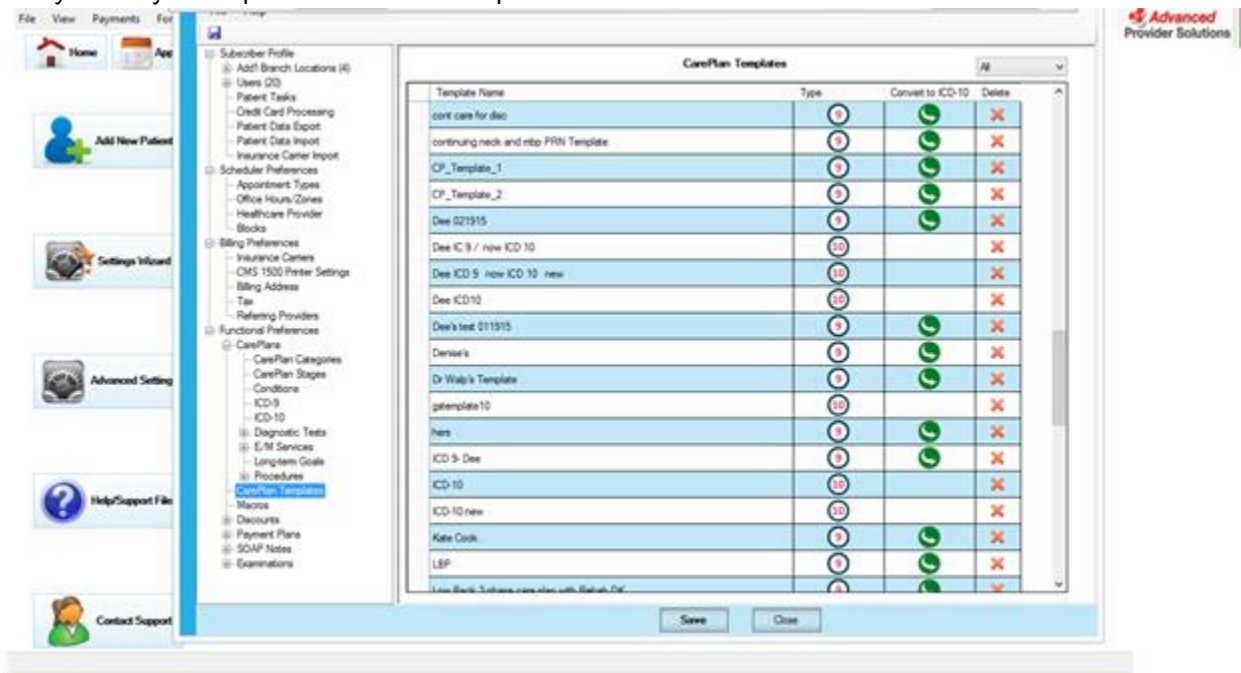


- We've now ensured that the workflow will support secondary carriers with different diagnosis code requirements.

- On ICD-9 settings screen, we now display the first ICD-10 code as the link to equivalents.



- You will be able to preemptively update existing ICD-9 templates with ICD-10 codes (in other words, create clones of ICD-9 templates for use with ICD-10 codes). This will enable users to easily identify and update Care Plan templates to ICD-10 codes.



Support fixes of reported issues:

- We fixed the rare issue (reported by only 4 users) where adding or deleting diagnosis codes in the assessment section crashes the application. (Please note: we have not been able to reproduce this reported issue, so await feedback from the 4 affected users.)
- We addressed Meaningful Use issues caused by PayDC timeouts when interacting with Dr. First.
- We fixed a reported issue on appointment claim generation report accuracy.
- When switching to a full Addendum Box, already-entered text is now carried through to that new text box.
- Snapping the SOAP Note window to the top was preventing users from resetting to a normal window; this has been addressed.
- For ICD-9 codes, “hover over” was not acting according to mapped codes; this is now working.
- For a newly created patient, the magnifier search button was not pulling any ICD 10 codes; this has now been addressed.

Here's what we're planning for future ICD-10 releases:

- You will be able to export your practice's ICD-10 codes to Excel for your review
- The platform will provide report compatibility (patient statements, daysheet and superbill reports), including through carrier ICD-9 to ICD-10 transition periods
- Continuously improve usability and interface as we learn from our subscribers' experiences
- Support for mobile versions
- Support for secondary carriers (dependent on clearinghouse readiness)

Some Helpful Advice to Get Started

With this latest release you and your staff should begin to identify your top ICD-9 codes and identify which ICD-10 codes will now be used. What ICD-9 diagnosis codes does your practice see most often? Target the top 25 to start. From the settings, you can look up the equivalent codes and create your own crosswalk to ICD-10 from your existing ICD-9 codes and save them. Create some notes and claims using ICD-10 and start to get a feel for how the codes will be used. Don't forget to [sign up for our webinar](#) on July 15, 2015 where David Klein will walk you through the ICD-10 functionality and how to ease the transition to the new code set using the APS/PayDC software.

Note: carriers will not be ready to accept claims with ICD-10 codes prior to October 1, 2015. As long as you don't set up carriers to be ICD-10 ready with a date prior to October 1, 2015, you can do all of the above without worrying about causing issues with your claims.

Thank you!

PayDC/APS Development Team

Questions? We recommend you sign up for [Dave Klein's webinar on July 15th](#); and you can always contact the Service Desk.

- If you are a PayDC customer, the phone number is (888) 306-1257
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#)