

See What's New from PayDC!

Latest Features and Update (August 6, 2015)

Billing and Claims for ICD-10; support

Here's what's in this release (August 6, 2015)

Billing and Claims readiness for ICD-10: integration with clearinghouse

This release centers around our integration with our clearinghouse partner, Zyantus. Clients using our Billing module utilize this interaction to automatically submit claims.

We've made 3 significant changes to that integration in order to continue to prepare for ICD-10 (October 1, 2015).

- Claims will now pull more than the first 4 diagnoses indicated in the SOAP note
- Send alphabetic diagnosis pointers to box 24E, including compliance with the new CMS1500 print form. This is limited to 4 pointers for each procedure based on CMS guidelines.
- Populating the indicator box 21 to indicate ICD-9 or ICD-10

We will deploy these changes simultaneously with Zyantus from August 6-8. Claims that you submit will be cached during that transition, and processed immediately afterward. You will not have to do anything differently, but please understand that your claim processing will be on hold for 2 days (Thursday at 10pm through Saturday afternoon) as the transition is completed and validated. Details on specific timings were sent in a separate e-mail to our clients utilizing the Billing module.

Here's what we're planning for our last ICD-10 enhancement release in September:

- You will be able to export your practice's ICD-10 codes to Excel for your review.
- The platform will provide report compatibility (patient statements, daysheet and superbill reports), including through carrier ICD-9 to ICD-10 transition periods.
- Support for mobile versions will be added.
- Support for secondary carriers will be enabled (dependent on clearinghouse readiness).

We will continuously improve usability and interfaces as we learn from our subscribers' experiences.



Support:

- We fixed an intermittent issue where, for a few clients, branch NPI information was not consistently available in the user interface and was not automatically entered into generated Claims forms.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is (888) 306-1257
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#)