

See What's New from PayDC!

Latest Features and Update (February 9, 2016)

Enhancements and support

Here's what's in this release (February 9, 2016)

Enhancements:

- We continue to smooth and improve filing of claims through our new clearinghouse partner.
- We've enhanced our File Cabinet. The File Cabinet now allows scan of multiple pages into one file. Please remember that your scanner must be a Windows-recognized device. Please also remember that if you have a scanner with autofeed that e-mails you a file, you can just store that entire file in the File Cabinet.
- We've added an option to allow users to select to include the Condition Description text in the care plan narrative.
- We've added DPM to the list of available provider suffixes.
- Patient portal:
 - We've adjusted our process for e-mailing temporary passwords for patient portal. For security and reliability purposes, we are asking users to type the password in, rather than copying and pasting.
 - We are currently addressing a known issue where, if a patient has multiple conditions, they will receive multiple patient portal login e-mails. Until we resolve this issue, we ask that you instruct your patients to use the portal invitation e-mail with the latest timestamp.

Support:

- We've corrected an issue where the Date of Care Plan is correctly captured but displaying incorrectly due to the difference between a user's time zone and UTC.
- Mobile platform:
 - We've fixed an issue where in our mobile application, codes clients have indicated for use in Wellness care plans are not being denoted as Include for Wellness.
 - We've also addressed an issue where when a patient was converted from ICD-9 to ICD-10, the Superbill report did not have the ICD-10 codes.
 - We also fixed an issue where newly-added diagnosis codes were not saving properly in the Plan section.

- Meaningful Use:
 - We've fixed some issues with Meaningful Use dashboards, and ensured they are consistent with regulations, including consideration of required exceptions and calculation of Adult Weight Screening compliance.
 - We've also addressed some lingering timeout issues when retrieving information from Dr. First or when retrieving a very large number of records.
- Other client support issues and minor bug fixes.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is (888) 306-1257; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#)