

See What's New from PayDC!

Latest Features and Update (June 28, 2016)

Enhancements and support

Here's what's in this release (June 28, 2016)

Enhancements

- Coordinated Universal Time (UTC) and impact on SOAP notes dates of service, claim service dates, billing service dates: In this release, and in the next few releases following, we are revamping our handling of dates, times and time zones at every level of the application, from the field and database level up to all business processing. This will ensure complete consistency no matter what time of day, or from what time zone, records are added and reports are created. This release addresses issues that have been reported where, for instance, a record entered after 6pm in the Pacific Time Zone may reflect tomorrow's date.
 - In previous releases, we have addressed specific fields (such as Date of Onset); our efforts are now on a thorough update of all aspects of our applications.
 - This release focuses on the most foundational data elements: SOAP notes dates of service, claim service dates, and claim-related billing dates, as well as some of the associated reports.
 - Future releases will address the areas of our databases and code that handle areas such as care plan dates, billing dates, patient demographics and medical history, meaningful use, and additional reports.

Support:

- We continue to identify and correct the root cause of issues seen when auto-posting is used for either secondary claims or rebilled claims. We will continue to work with the specific clients who experienced this issue to fix any specific errors caused by those issues.
- We continue to improve integration with our new D2P (Direct-to-Payer) billing application. This release corrects an issue where the claims were coming across with an incorrect date of service.
- Other minor bug fixes.

Thank you!

PayDC/APS Development Team



Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is (888) 306-1257; please choose option 4 for Service Desk.
 - If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
 - If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#).
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