

See What's New from PayDC!

Here's what's in this release (July 14, 2016)

The specific issues resolved in this release relate to Universal Time Code (UTC) accuracy and specific Support items, as follows:

Universal Time Code (UTC)

- Super Bill report and the Day sheet report were showing the wrong date of service for notes that were saved and signed after 8pm EDT.
- Payments that were posted after 8pm EDT were showing the posting date as the next day.
- We continue to improve our integration between Documentation and Billing. We have corrected a reported issue where the claims were coming across to Billing with an incorrect date of service for the next day.

Support:

- When creating SOAP notes, the SI joint was previously being counted as part of the cervical region when “adjust per objective” was selected. We have reclassified the SI to the pelvic or sacrum region, so that the correct region adjustment code is applied.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.