

See What's New from PayDC!

Here's what's in this release (August 4, 2016)

Enhancements

Coordinated Universal Time (UTC) and impact on SOAP notes dates of service, claim service dates, billing service dates:

- In this release, and in the upcoming release, we are revamping our handling of dates, times and time zones at every level of the application, from the field and database level up to all business processing. This will ensure complete consistency no matter what time of day, or from what time zone, records are added and reports are created. This addresses issues that have been reported where, for instance, a record entered after 6pm reflects tomorrow's date.
- In previous releases, we have addressed specific fields, such as date of onset, care plan, initial exam, and billing.
- This release focuses on the remaining areas of the care plan, accident and condition questionnaire dates, electronic signature dates, and the related fields of the mobile application.
- Future releases will address the areas of our databases and code that handle areas such as patient demographics and medical history, meaningful use, patient portal, and any remaining areas affected by UTC discrepancies.

Additional enhancements included:

- Demographics: NMD has been added to the list of suffixes.
- Soap notes: Narrative: Text change to include since the prior visit in narrative assessment section.
- SOAP Notes: Reports: Day Sheet. You now have an option to sort by Patient name, date of service, or provider when running the day sheet report.

Support:

We have addressed several reported issues in this release, as well.

- Billing: Patient Ledgers: Procedure codes were showing duplicate charges on the basic ledger for some patients. This issue been resolved.
- Billing: Patient statements were also showing duplications, causing the patient balances to be incorrect. This issue has been resolved.



- Soap notes: Billing: We have fixed an issue where the time based procedure codes were not properly calculating the units for billing.
- Soap notes: Exam CPT codes were not populating into "Plan" section from the Objective section.
- Billing: Claims that were unable to be opened due to an issue when converting from ICD 9 to ICD 10 diagnosis codes, and vice versa. This issue has been resolved. These claims should no longer crash the application.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.