

See What's New from PayDC!

Here's what's in this release (January 26, 2017)

Enhancements

- **Automatic generation of the CQM Report.**

When you go to View > Clinical Quality Measure Calculation and select Generate CQM Report, the system will now automatically generate the CQM Report and display it within the application. You no longer need to wait for a PayDC staff member to email it to you.

There are several important points to note:

- o Depending on the amount of data that is being used to generate the report, it may take several minutes. You can continue to work in the application while the process completes. You will be prompted when the report is ready for viewing.
- o We recommend that you only generate the CQM report for a 90-day period, which is what is expected from CMS.
- o If you attempt to quit the application while the report is still generating, you will be prompted with a warning that the report will be lost if you continue. If you continue to quit the application while the report is still generating, the system will stop generating your report.

- **Improvements to Narratives**

With this release there have been improvements to the narratives for SOAP Notes and Care Plans, including legible formatting, more accurate punctuation, and better use of space.

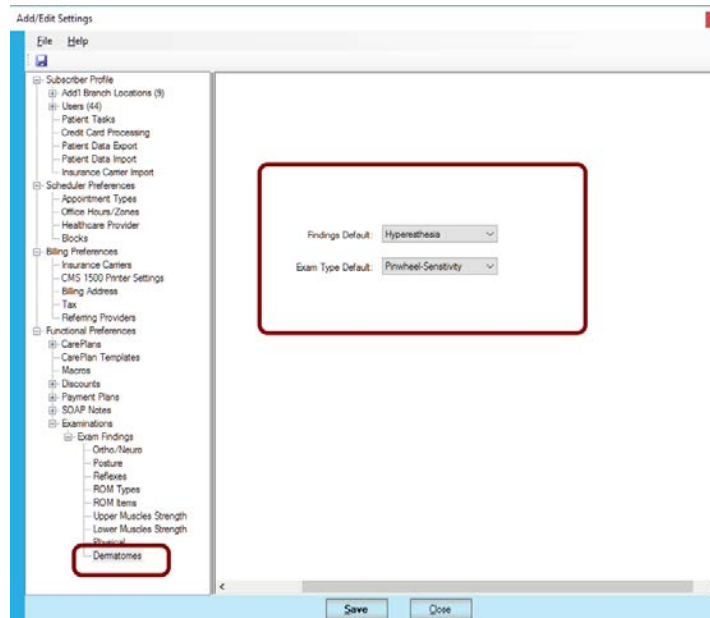
In addition the Provider's name and contact information appear on every page of the printed SOAP Note. If multiple providers are involved with the notes being printed, then the information for the provider with the most notes in scope will appear.

- **SOAP Note improvements**

With this release there have been several improvements made to the way SOAP Notes behave based on customer feedback. These include:

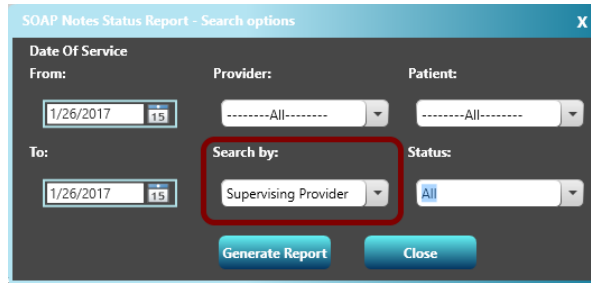
- o Adding a new instance of a Note does not default to an Addendum even if the previous note was an addendum.

- o Consistency between the list of pain types between the options in Patient History and the Body Diagram.
- o More user-friendly form in Family Health History.
- o Subscription-level setting to set defaults for SOAP Notes > Objective > Exam Findings > Dermatomes. This setting can be set by your administrator as illustrated in the following screenshot:



- o The following modifiers were added:
 - Evaluation and Management codes: “-95 Synchronous telemedicine service”
 - X-ray diagnostic procedure codes: LT and RT
- **SOAP Notes Status Report now includes Supervising Provider**
When you view File > Reports > SOAP Notes Status Report you will now see a column for Supervising Provider which includes the name of any Supervising Provider that signed a note.

You also have the option to filter that report by Supervising Provider:

A screenshot of a software dialog box titled "SOAP Notes Status Report - Search options". It contains several search filters: "Date Of Service" with "From:" and "To:" date pickers (both set to 1/26/2017), "Provider:" and "Patient:" dropdown menus (both set to "-----All-----"), "Search by:" dropdown menu (set to "Supervising Provider" and highlighted with a red box), and "Status:" dropdown menu (set to "All"). At the bottom are "Generate Report" and "Close" buttons.

Note: When filtering by Supervising Provider, then only those notes that were signed by a provider in the capacity of Supervising Provider will appear, even if that provider has other notes signed as the Rendering Provider.

Support

In addition to these enhancements, there have been a number of fixes to reported support issues, including:

- SOAP Notes > Narrative now prints out all information found under Objective, even if some sections are empty.
- Generating a narrative with a date less than the initial note no longer creates an error message.
- Time selected for exam codes no longer disappears when a note is Saved and Signed.
- APS Billing Claims now include the Rendering Provider's Suffix.
- Non-providers no longer show up in the Scheduler's provider list.
- The time until the Patient Portal times out has been increased.
- Patient address is now carrying over to the Insurance Detail screen.
- The time until Reports time out has been increased.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:888-306-1257); please choose option 4 for Service Desk.



- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.