

See What's New from PayDC!

Here's what's in this release (February 9, 2017)

Support

The following fixes have been included in this releases:

- Legacy Patient Ledger > Payment Summary: Patient Balance totals are incorrect. There were some scenarios in which the Patient Balance on the Payment Summary were showing an incorrect amount. This has been fixed.

Please Note: There may be instances where the Patient Balance at the top of the screen in the Payment Summary will not match the "Patient Bal" total (at the bottom of the screen). This is because the "Patient Bal" only shows claims-related totals but the Payment Summary includes unapplied payments not associated with any claim.

- Legacy Billing: There were certain scenarios in which the Patient Statement totals were incorrect. These have been corrected.
- ICD-10 Wellness Diagnosis Codes were appearing empty for older SOAP Notes. This has now been fixed.
- In the Care Plan Narrative: Procedures that are repeated in subsequent phases no longer repeat duplicate information from the first phase.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.