

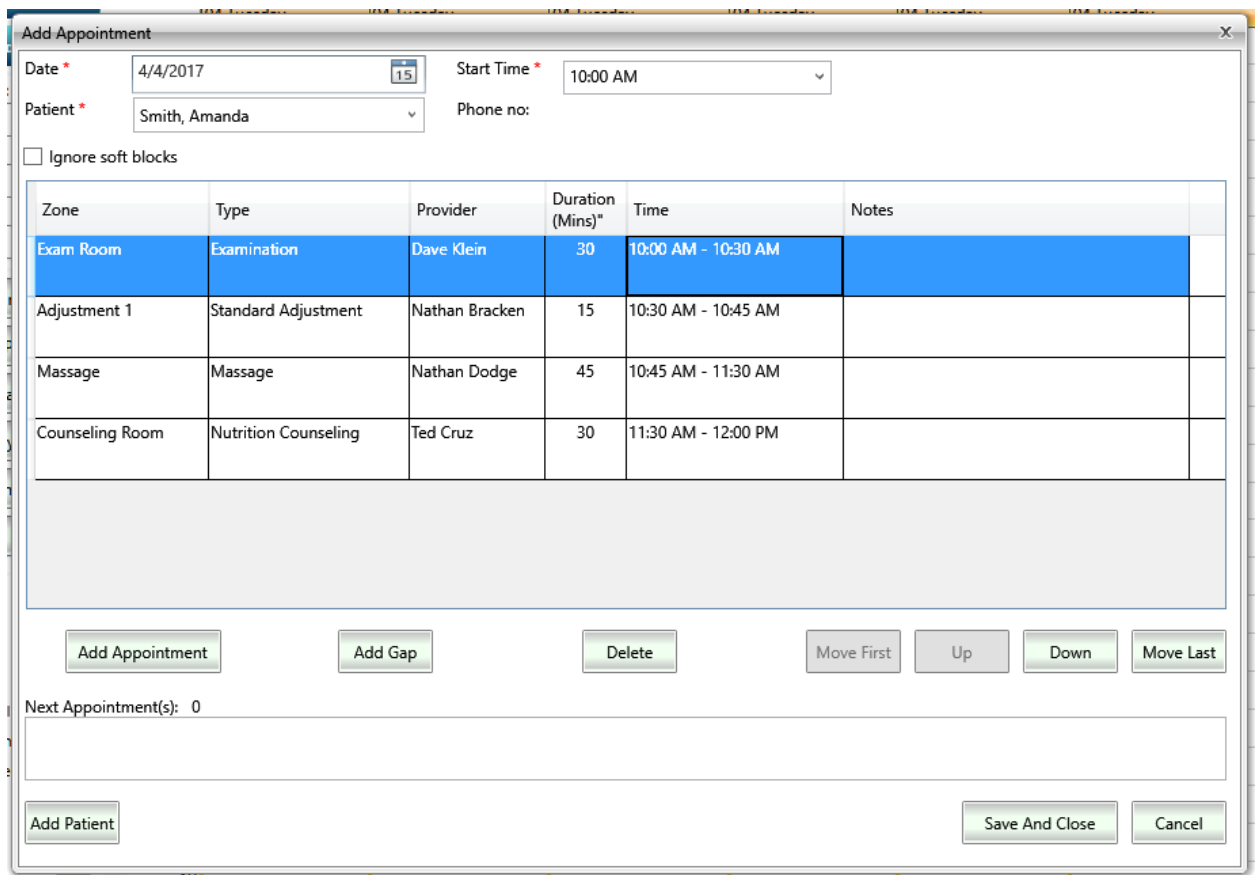
See What's New from PayDC!

Here's what's in this release (April 4, 2017)

Enhancements

This release features a number of changes to the Scheduler and management of appointments, including:

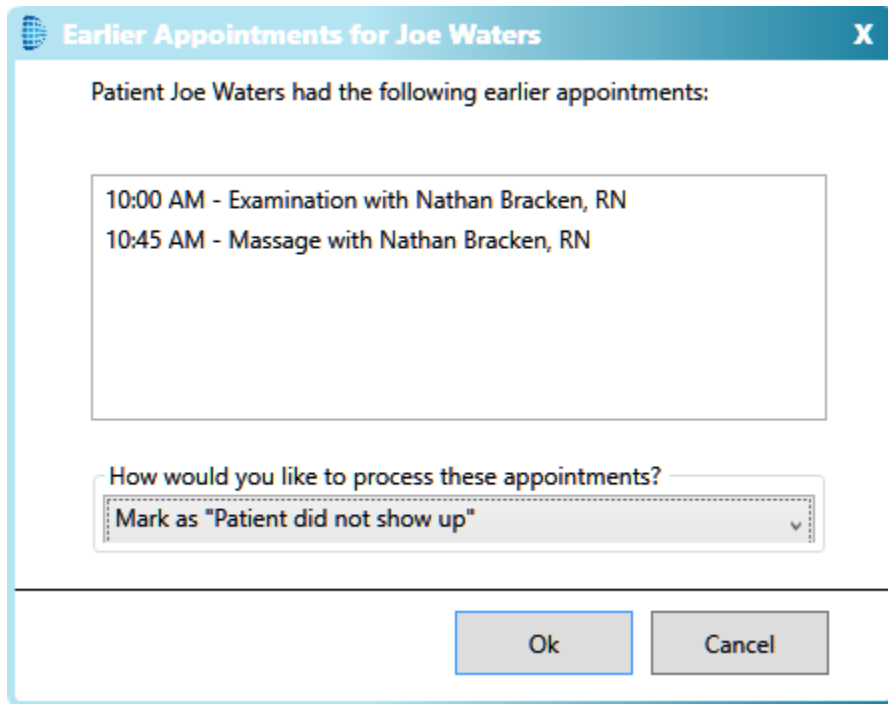
- Adding multiple appointments all at once for one patient on the same day, using an updated “Add Appointments” dialog:



Zone	Type	Provider	Duration (Mins)"	Time	Notes
Exam Room	Examination	Dave Klein	30	10:00 AM - 10:30 AM	
Adjustment 1	Standard Adjustment	Nathan Bracken	15	10:30 AM - 10:45 AM	
Massage	Massage	Nathan Dodge	45	10:45 AM - 11:30 AM	
Counseling Room	Nutrition Counseling	Ted Cruz	30	11:30 AM - 12:00 PM	

- A new “Appointment Report” that has the following features:
 - o Group by Provider, Date, and Patient.
 - o Saving to Word, PDF, and Excel
 - o A detailed view that includes the patient’s Phone Number and Account ID as well as appointment notes.

- Improved user experience when rescheduling an appointment from within the calendar. To reschedule an appointment from within the Calendar:
 1. Right-click on the appointment you want to re-schedule
 2. Select Appointment > Reschedule. This sets the appointment in “Reschedule mode”. *Note: To get out of “reschedule” mode, right-click anywhere and select “Cancel rescheduling”.*
 3. While still in “reschedule” mode, navigate to the time slot you want to reschedule the appointment to. This can include selecting a different day.
 4. Click into the time slot you want to reschedule to.
 5. When the “Edit Appointment” dialog, review the changes and Save changes.
- In the Calendar, when marking a patient as “Arrived” the system will check to see if that patient has any earlier appointments for the day. If any are found, you will be notified and given the opportunity to indicate what you want with those appointments:



Earlier Appointments for Joe Waters X

Patient Joe Waters had the following earlier appointments:

- 10:00 AM - Examination with Nathan Bracken, RN
- 10:45 AM - Massage with Nathan Bracken, RN

How would you like to process these appointments?

Mark as "Patient did not show up" ▼

Ok Cancel

- In addition, we also fixed a few scheduler related issues:
 - o Limit email reminders to one per day per patient, even if that patient has multiple appointments scheduled.
 - o Fixed an issue in which all appointment types were displaying even though some are not permitted for a zone.

- o Fixed an issue where appointment notes couldn't be saved when there were another appointments at the same time.
- o Fixed an issue where users couldn't reschedule an appointment when it had been marked as a no-show.
- o Removed the restriction of only four appointments in a single time block.

Support

The following fixes have also been included in this releases:

- Claims getting rejected because of missing a hyphen in a branch's zip code.
- Previous providers being included in the Plan section of the SOAP Note.

Thank you!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is [\(888\) 306-1257](tel:8883061257); please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is (855) 283-4940; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via e-mail, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.