

See What's New from PayDC!

Here's what's in this release (April 22, 2020)

Support:

The following issues have been included and fixed in this release. They are as follows:

- The view Demographics button from the Ledger and Claim screen was redirecting to the Payment details rather than the initial patient Questionnaire.
- When adding notes for new patients from the Scheduler, in certain cases, were causing a workflow out of sync issue.
- The TeleHealth-02 and School-03 Place of Services were not saving correctly at the Claim level.
- When auto-posting payments, in specific scenarios, the patient payment posting screen was not accurately reflecting the balance, although the statements and ledgers were.
- There was an issue when there were duplicate procedure codes in the ERA, that we were only processing the first payment and ignoring the second instance of the procedure code.
- Ability to include the prior year's ICD-10 codes when a note and/or claim is back dated for a previous year's date of service.

Thank you for trusting us as your software vendor!
PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.



- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.