

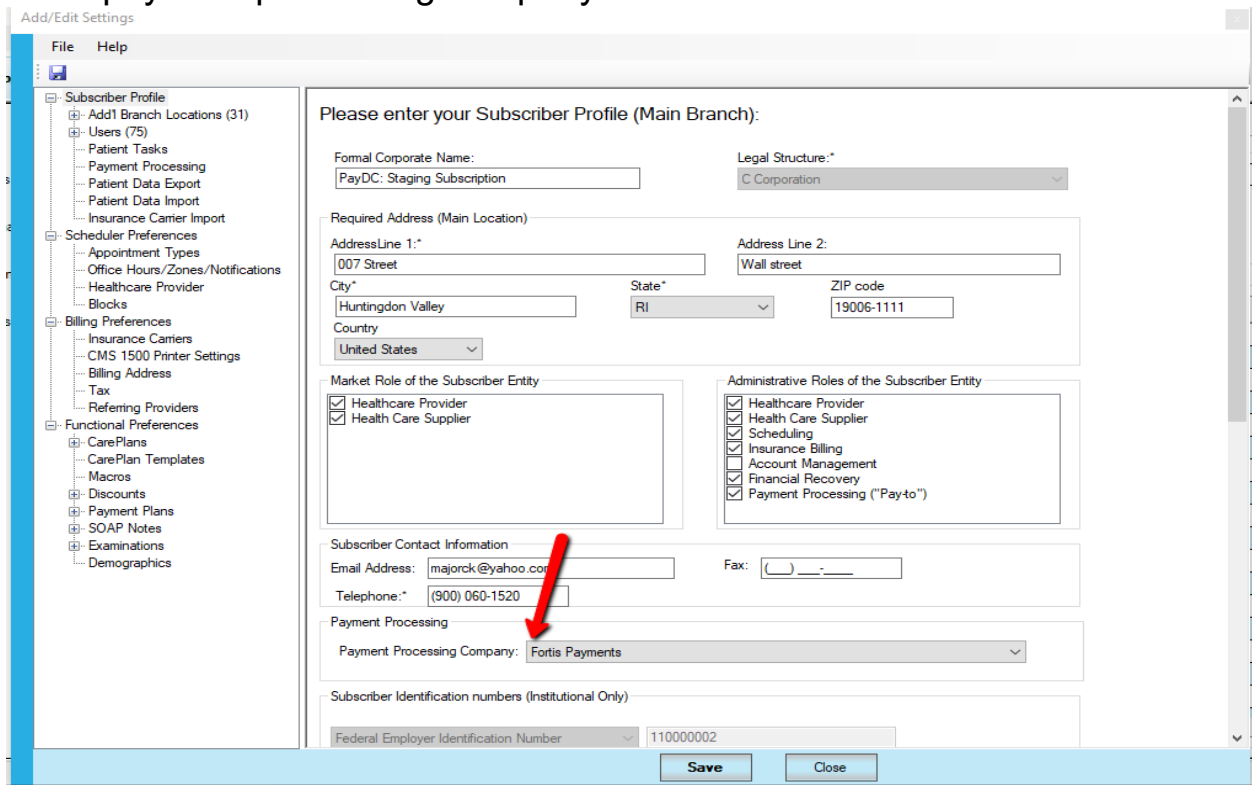
See What's New from PayDC!

Here's what's in this release (March 4, 2020)

Enhancements:

This release includes the following enhancement: An Integration with Fortis for credit card processing.

- At a subscription level, the ability to choose Fortis Payments as the payment processing company.



The screenshot shows the 'Add/Edit Settings' window in PayDC. The left sidebar contains a tree view with categories like 'Subscriber Profile', 'Scheduler Preferences', 'Billing Preferences', and 'Functional Preferences'. The main area is titled 'Please enter your Subscriber Profile (Main Branch):'. It contains several sections: 'Formal Corporate Name' (text field), 'Legal Structure' (dropdown menu set to 'C Corporation'), 'Required Address (Main Location)' (fields for Address Line 1, Address Line 2, City, State, ZIP code, and Country), 'Market Role of the Subscriber Entity' (checkboxes for 'Healthcare Provider' and 'Health Care Supplier'), 'Administrative Roles of the Subscriber Entity' (checkboxes for 'Healthcare Provider', 'Health Care Supplier', 'Scheduling', 'Insurance Billing', 'Account Management', 'Financial Recovery', and 'Payment Processing ("Pay-to")'), 'Subscriber Contact Information' (fields for Email Address, Telephone, and Fax), 'Payment Processing' (dropdown menu set to 'Fortis Payments'), and 'Subscriber Identification numbers (Institutional Only)' (field for Federal Employer Identification Number). A red arrow points to the 'Payment Processing Company' dropdown menu.

- At a branch level, the ability to choose Fortis Payments as the payment processing company.

Add/Edit Settings

File Help

Subscriber Profile

Add1 Branch Locations (31)

- Branch 2
- Hawaii
- Pequannock NJ
- Billing Address
- Southside Office
- Test Branch
- Alex Test
- East address
- Adelaide
- Raleigh
- Head Office
- FS 5 Location
- Branch Test
- Denise Home office
- USA
- Test Email
- Krishna Home office**
- Home Box Office
- D
- Dexter Lab
- Dom's Zone
- himaja Office
- Prashanth Office
- Chiro Branch
- QA'ing
- TESTQABRANCH
- psr prime towers
- branch 3
- care hospital
- sunshine
- FortisBranch
- Add Branch Location

Users (75)

- Patient Tasks
- Payment Processing

Required Address (Branch Location)

Branch Location Title (for internal purposes only):*

Krishna Home office

Address Line 1:*

address line 1

Address Line 2:

City*

Chicago

State

IL

ZIP code

21312-3131

Country

USA

Market Roles if this Branch Location

- ☒ Healthcare Provider
- ☒ Health Care Supplier

Administrative Roles of this Branch Location

- ☐ Healthcare Provider
- ☐ Health Care Supplier
- ☐ Scheduling
- ☐ Insurance Billing
- ☐ Account Management
- ☐ Financial Recovery
- ☐ Payment Processing ("Pay-to")

Branch Location Contact Information

Email Address:

Telephone:

(900) 060-1520

Fax:

Payment Processing

Payment Processing Company: Fortis Payments

Branch Location Identification Numbers (Institutional Only)

Federal Employer Identification Number

110000002

Edit Save Close

- Settings: In Payment Processing screen, create the Fortis payment Merchant Account.

Add/Edit Settings

File Help

Subscriber Profile

- Add1 Branch Locations (31)
- Users (75)
- Patient Tasks
- Payment Processing
- Patient Data Export
- Patient Data Import
- Insurance Carrier Import

Scheduler Preferences

- Appointment Types
- Office Hours/Zones/Notifications
- Healthcare Provider
- Blocks

Billing Preferences

- Insurance Carriers
- CMS 1500 Printer Settings
- Billing Address
- Tax
- Referring Providers

Functional Preferences

- CarePlans
- CarePlan Templates
- Macros
- Discounts
- Payment Plans
- SOAP Notes
- Examinations
- Demographics

Merchant Accounts

Include	Use Integrated Credit card processing	Name	Description
☒	☐	New CG Account BY KA	
☒	☒	Test_Fortis	Comments by KA
☒	☒	Himaja_testF	fortis account
☒	☒	Preethi fortis	
☒	☒	test123	
☒	☒	paydc test	
☒	☒	Qa test	Free
☒	☒	fortis test acc	
☒	☒	fortis--pre	
☒	☒	HOpenEdge	

Merchant Account Details

Account Name : Test_Fortis

Description : Comments by KA

Integrated Credit Card Processing

☒ Use Integrated Credit Card Processing

Payment Processing Company: Fortis Payments ☐ Prompt for Tips

User Name: satya.biswal@genzeon.com

User ID: 11ea04792cd6b8c681835c46

User API: 11ea0f7878c5da0aacbdf425

User Hash: 11ea0f79121c5e90bd135862

Payment Plan Sub-Merchant Account Details

☐ Use Payment Plans

Add New Account

Save Close

- At a User level, you can choose the corresponding Fortis payment merchant account.

Add/Edit Settings

File Help

Anudeep Pyna
 Satya Biswal
 Cecil Walker
 derek walker
 nathan lyon
 Glen Maxwell
 @@@@ @@@@
 Joy Root
 Neil Johnson
 Trisa Stoneback
 Ted Cruz
 Alex Huzenko
 Suresh Kolluri
 Sprint 4
 prem chander
 test one
 test1 demo
 Nathan Dodge
 sad me
 Nathan Bracken
 aaa aaa
 Leonel Messi
 Damon Dandridge
Krishna Alugula
 Security Check
 demo one123
 Praveen Provider
 raj raj
 priyanka p
 suffix initialAdvacetab
 suffix newintials
 suffix newAdvacetab
 testuser testuser
 OpenEdge Provider
 Preethi raj
 Krishna A
 Kaavya J

Main

Please enter user details: ☒ Is User Active?

First Name:* Krishna Middle Name: Q Last Name:* Alugula

Suffix: ARNP Date Of Birth: 08/08/2008

User Details

Username (must be a valid email address) * Password Confirm Password

krishna.alugula@genzeon.com Locked out

User Defaults

Primary Practice/Work Location: Krishna Home office

Default Merchant Account: Test_Fortis

Claim ClearingHouse Account: US EMV - 83

Market Role of this User

☒ Healthcare Provider
☒ Health Care Supplier
☒ Health Care Assistant

Administrative Role of this User

☒ Healthcare Provider
☒ Health Care Assistant
☒ Health Care Supplier
☒ Central Administrator
☒ Insurance Billing
☒ Account Management
☒ Financial Recovery
☒ Principle Place of Business (PPB)
☒ Payment Processing ("Pay-to")
☒ Mailing
☒ Shipping
☒ Security Officer
☒ System Administrator

Edit Save Close

- In Patient payment, you can choose the provider, and it shows the Credit Card-Key/Swipe option in method drop-down and the associated Fortis merchant account options.

Advanced Provider Solutions (STAGING) -- PayDC: Staging Subscription

File View Forms Help

Home Appointments Patient Account Find Patient Billing Inbox

Billing

- Claims
 - Primary Claims
 - Secondary Claims
 - Self-Pay Claims
 - Miscellaneous Charges
- Posting
 - Insurance Payment
 - Patient Payment
 - Card Transactions
 - Find Payment
 - Find Refund
 - ERA Worklist
 - Patient Ledger
- Reports
 - Aging Report
 - Availability
 - Other Reports
 - Security Report
 - Archive
 - ECtime Reports

Details

Patient Name: Post Date:

Batch No: Provider:

Payment Information

Method: ☐ Self-Pay

Account: CoPay (\$): Date of Service:

Himaja_testF
Preethi fortis
test123
paydc test
Qa test

Deductible (\$):
Coinsurance/Other (\$):
Total Amount (\$):

Summary

fortis test acc
Total Amount: fortis-pree
Unapplied Amount: test fortis
Applied Amount: SATYA MERCHANT
Refund Amount (\$):

Insurance
Primary Insurance Carrier: ABC Insurance
Pay (\$):
Insurance (%):

Notes:

- Once the Fortis patient payment is processed, you will be able to view it in Find payment screen, and view the payment in patient ledger with the Order ID.

Advanced Provider Solutions (STAGING) -- PayDC: Staging Subscription

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Payment Search

Search Filter: Payer Type: Patient Reference #: Batch #: Patient: KrishnaFortis, KrishnaFortis

☒ Show Unapplied Only

Search Clear Print Export To Excel

Results

Patient	Batch #	Post Date	Reference #	Amount	Payment Processing Cor	Notes	Apply	
KrishnaFortis, KrishnaFortis		3/4/2020	143221	\$225.00			Apply	X
KrishnaFortis, KrishnaFortis		3/4/2020		\$125.00			Apply	
KrishnaFortis, KrishnaFortis		3/3/2020	143209	\$55.55			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$11.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020	143175	\$155.00			Apply	
KrishnaFortis, KrishnaFortis		3/3/2020		\$100.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$5.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$9.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$9.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$7.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$9.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$7.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$7.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$8.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$7.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$7.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$7.00			Apply	X
KrishnaFortis, KrishnaFortis		3/3/2020		\$66.00			Apply	X

Advanced Provider Solutions (STAGING) -- PayDC: Staging Subscription

File View Forms Help

Home Appointments Patient Account Find Patient Billing Inbox

Billing

- Claims
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Filter: Patient: KrishnaFortis, KrishnaFortis View Demographics Search

Payer Information: Primary: AETNA Secondary: BCBS

Current Patient Balance: **-\$1,873.55**

Payment Summary for 09/04/2019 to 03/04/2020

Total Charges (\$)	Patient Payment (\$)	Applied Amount (\$)	Refund Amount (\$)	Patient Unapplied (\$)	Insurance Applied (\$)	Insurance Total (\$)
70.00		1969.55	65.00	31.00	1873.55	0.00

Detailed Ledger Basic Ledger

Claim #	Status	Date	Code	Description	\$ Amt	Line Due	Bal Cash	Bal Ins
	PTPAY	03/03/2020		Credit Card Paid Amt 7.00 Order ID:3c0f61d2d3f642098158a74fe924e24	-7.00	-7.00	-1140.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 7.00 Order ID:22b8a12568644f2b6bd07a1a04a701	-7.00	-7.00	-1147.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 7.00 Order ID:71f25ae15a0e46069f3c6b7d2419db96	-7.00	-7.00	-1154.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 8.00 Order ID:0ad52a30594641b285a35815580d6e	-8.00	-8.00	-1162.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 7.00 Order ID:6cfd1993dc564b66ab6724eab4809b5c	-7.00	-7.00	-1169.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 7.00 Order ID:14fd23875c944076920dce2b81d254d6	-7.00	-7.00	-1176.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 9.00 Order ID:809ef5718c64440866b7dbcc52683d9	-9.00	-9.00	-1185.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 7.00 Order ID:40707b81cfce4e76a37e28ed12698208	-7.00	-7.00	-1192.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 9.00 Order ID:0c7f8f0e0cf42ce976266c2c552afae	-9.00	-9.00	-1201.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 9.00 Order ID:29081654e5e448b87de8eadf476d812	-9.00	-9.00	-1210.74	70.00
	PTPAY	03/03/2020		Cash Paid Amt 5.00	-5.00	-5.00	-1215.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 100.00 Order ID:3ca0e5cb068d4d91855da5f9bc635d40	-100.00	-100.00	-1315.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 11.00 Order ID:f744695d0e5845a9818459b2146b6de	-11.00	-11.00	-1326.74	70.00
	REFUNDED_TO_PT	03/03/2020		Check Number:98888888, Refund Amount 11.00	11.00	0.00	-1315.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 11.00 Order ID:143177	-11.00	-11.00	-1326.74	70.00
	PTPAY	03/03/2020		Credit Card Paid Amt 55.55 Order ID:143209	-55.55	-55.55	-1382.29	70.00
	PTPAY	03/04/2020		Credit Card Paid Amt 225.00 Order ID:143221	-225.00	-225.00	-1607.29	70.00
	PTPAY	03/04/2020		Credit Card Paid Amt 325.00 Order ID:42601e541e14461a889b8ba00182d2e	-325.00	-325.00	-1932.29	70.00

Internal Comments Add Misc Charge Print Ledger Print Statement

In addition, we have implemented the ability for Fortis payment processing to delete a payment, process a refund, add/delete a stored card, ability to use the stored card as a payment option, make a recurring payment, and display processed transactions.

Support items:

We have made the following modifiers available for Procedure Codes and Claims:

- Modifier GQ: Via an asynchronous telecommunications system
- Modifier GT: Via Interactive Audio and Video Telecommunications systems
- Modifier 95: Synchronous Telehealth Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System

In addition, we recently added the following Place of Service:

- 02-Telehealth

Thank you for trusting us as your software vendor!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: the Contact Us form is now secure, so you can include PHI in your description.