



See What's New from PayDC!

Here is what's in this release (June 17, 2020)

Support:

In this release, we have included fixes for the following Support items:

- Deposit report will include the Patient's full name, including middle name and suffixes.
- Deposit report will correctly reflect patients with the same name as separate payments with the corresponding patient's full name, rather than incorrectly combining the payments under just the one patient name.
- Ability to issue Insurance payment refunds successfully without causing the application to error and shut down.
- Resolved the issue, where in certain times, the Insurance Aging report was reflecting the date of service incorrectly and off by one day.

Thank you for trusting us as your software vendor!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.



- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.