

See What's New from PayDC!

Here is what's in this release (July 14, 2020)

Support:

In this release, we have included the following Support items:

- Billing: Quick Charge Entry: Claim submission history was showing duplicate entries.
- Billing: Billing button will be disabled when Insurance Billing Role is unchecked for a Health Care Provider. The following options will not be enabled for the Provider with this change:
 - The Billing button
 - Patient Payment option in Patient account and Appointment
 - Miscellaneous payment
 - Patient Balance on Appointment hover over
 - Create Claim button on Patient Demographics
- Streamlining E-Claims reports for Infinedi Clearinghouse users.

Thank you for trusting us as your software vendor!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.



- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.