

See What's New from PayDC!

Here is what's in this release (June 30, 2020)

Support:

In this release, we have included fixes for the following Support items:

- Patient Aging Report, Billing Payment Status report, and Patient by Procedure Report will include the Patient's full name, including middle name and suffixes. Other reports will be completed in a future release.
- Online scheduler should not display the Unchecked Appointment Types from Scheduler Preferences Settings. You should only be able to view and choose an appointment type as set in the Scheduler Preferences Settings.
- The Addendum was reflecting the date it was signed incorrectly as the next day, when added and signed later in the day.

Thank you for trusting us as your software vendor!

PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.



- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.