

See What's New from PayDC!

Here's what's in this Release (March 30, 2021)

Improvements:

SOAP Notes: Rendering/Supervising Provider Signature window.

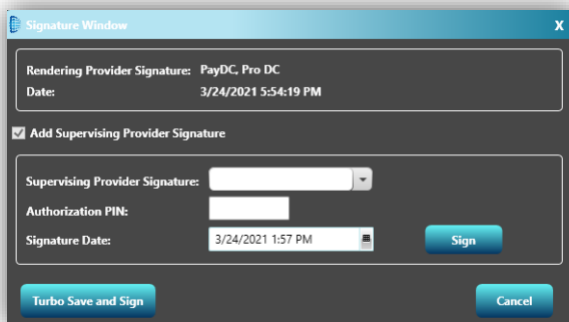
When the “Add Supervising Provider Signature” is checked, the Rendering Provider performs and signs first.

The Note is Saved but will still be “Un-signed” in the Notes Window, and the SOAP Notes Status Report, and the patient name will remain in the On-Deck area.

SOAP Notes Status Report

Provider	Supervising Provider	Patient	Date Of Service	Status	Created	Last Modified
PayDC, Pro DC		Hanover, Jenny	3/27/2021	Un-Signed	3/27/2021 by PayDC, Pro	3/27/2021 by PayDC, Pro
QAtest, Himaia Jr		SPT, himaja	3/27/2021	Un-Signed	3/27/2021 by QAtest, Himaia	3/27/2021 by QAtest, Himaia

Once the Supervising Provider has signed, the Note will be saved, and at this point, the Note status will be “Signed” in the Notes Window, SOAP Notes Status Report, and the patient name will be removed from the On-Deck area and the appointment will be marked Acknowledged on the Scheduler.

A screenshot of the "Signature Window" dialog box. The window has a title bar with "Signature Window" and a close button. It contains two main sections. The top section is for the "Rendering Provider Signature" and shows "PayDC, Pro DC" and a date of "3/24/2021 5:54:19 PM". The bottom section is for the "Add Supervising Provider Signature" and is checked. It contains fields for "Supervising Provider Signature" (a dropdown menu), "Authorization PIN:" (a text box), and "Signature Date:" (a date/time picker showing "3/24/2021 1:57 PM"). There are three buttons: "Sign" (next to the Signature Date), "Turbo Save and Sign" (at the bottom left), and "Cancel" (at the bottom right).

For a detailed video regarding the revised Supervisory Signature feature, please see our new video under Topic: SOAP Notes – Supervisory Signature on our PayDC Support site here <https://paydc.com/paydcsupport/videos/>.

SOAP Notes: We relocated the checkboxes in Signature Window for ease of use.

- Moved “Include Visit Number” option to Patient section, beside Visit Number.
- Moved “Patient received care without incident” to Plan Section.
- Moved “Date of Onset” to top section of Notes Window.

SOAP Notes - Ayers, Jameson I - New SOAP-Note

Patient: **Ayers, Jameson I**

Care Plan Type: Acute

Visit #: 4/12

☒ Include Visit Number

Care Plan Category: None

Progress Graph

File Cabinet

Re-Eval Date due: None

Primary Ins: BCBS

Secondary Ins: Pennsylvania Medical Assistance

Date of Onset: 4/6/2014

Sticky

Date of Service: 3/24/2021

Add Note

Next Base line on: 4/7/2021

Note Created On: 3/24/2021 1:57 PM

Select the Note to view:

Wed, Mar 24, 2021

Wed, Oct 7, 2020

Wed, May 30, 2018

Initial Exam un-signed

Patients On Deck: Refresh

Visit number and Patient received care without incident have both been moved from signature window. Date of onset, as shown, has been moved, as well.

Wellness Evaluation Miscellaneous

Subjective: #1 Neck Pain(9)

Additional Notes: ☐ Include in Subsequent Notes

Objective: S1

Additional Notes: ☐ Include in Subsequent Notes

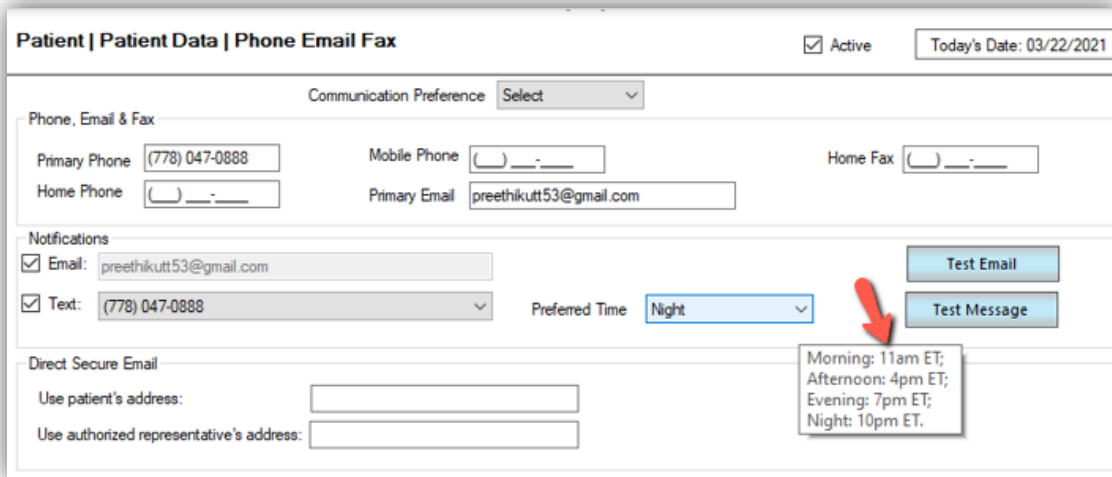
Assessment: ICD-10 Add Diagnoses: M54.2 Cervicalgia, M54.3 Low back pain, M60.838 Other muscle

Additional Notes: ☐ Include in Subsequent Notes

Plan: S1

Additional Notes: ☐ Include in Subsequent Notes ☐ Include most recent Care Plan Details ☒ Patient received care without incident

Text Message Reminders: We added a new time slot, 7 PM ET, for text message reminders in the 'Preferred Time' drop down and renamed the 10 PM ET time slot "Night". **All previously scheduled reminders will continue to be sent at the same time.**



Patient | Patient Data | Phone Email Fax ☒ Active Today's Date: 03/22/2021

Communication Preference **Select** ▾

Phone, Email & Fax

Primary Phone (778) 047-0888 Mobile Phone () - - Home Fax () - -

Home Phone () - - Primary Email preethikutt53@gmail.com

Notifications

☒ Email: preethikutt53@gmail.com

☒ Text: (778) 047-0888 Preferred Time **Night** ▾

Direct Secure Email

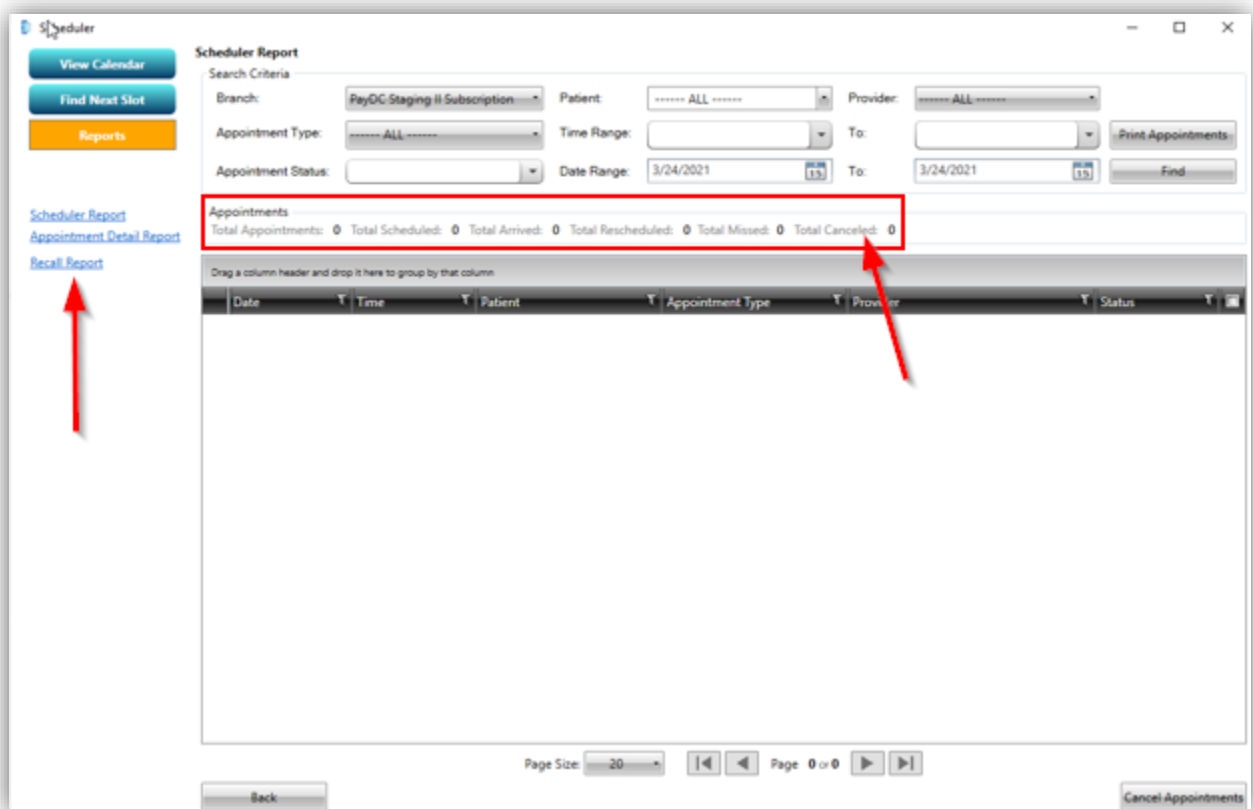
Use patient's address:

Use authorized representative's address:

Morning: 11am ET;
Afternoon: 4pm ET;
Evening: 7pm ET;
Night: 10pm ET.

Scheduler: We have renamed the reports and made the Scheduler Report the default when the user clicks on "Reports" button.

- Scheduler Report (Previously Legacy Report and now the default.)
- Appointment Detail Report
- Recall Report (Previously No Future Appointments Report)



The screenshot shows the "Scheduler" application window. On the left sidebar, there are three buttons: "View Calendar", "Find Next Slot", and "Reports". Below these buttons are three links: "Scheduler Report", "Appointment Detail Report", and "Recall Report". A red arrow points from the "Recall Report" link to the "Reports" button. The main area is titled "Scheduler Report" and contains search criteria for Branch, Patient, Provider, Appointment Type, Time Range, Appointment Status, Date Range, and To. Below the search criteria is a summary section labeled "Appointments" with a red border, showing "Total Appointments: 0", "Total Scheduled: 0", "Total Arrived: 0", "Total Rescheduled: 0", "Total Missed: 0", and "Total Canceled: 0". A red arrow points from this summary section to the "Recall Report" link. Below the summary is a table with columns: Date, Time, Patient, Appointment Type, Provider, and Status. The table is currently empty. At the bottom, there is a "Page Size" dropdown set to 20, a "Page 0 of 0" indicator, and a "Cancel Appointments" button.



Thank you for trusting us as your software vendor!
PayDC/APS Development Team

Questions? You can always contact the Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.