PayDC™ Chiropractic Software

Advanced Provider Solutions™

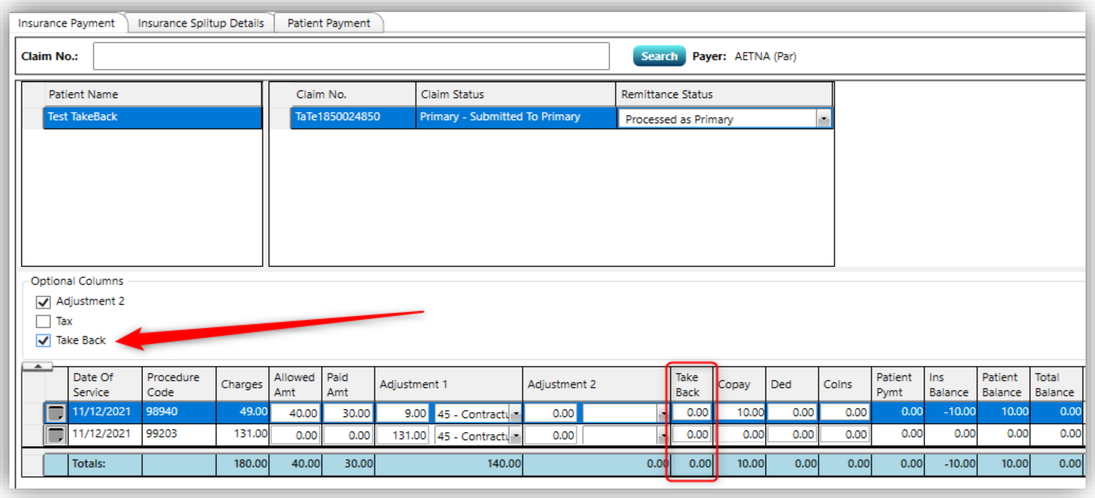
See What's New from PayDC!

Here's what's in this Release (November 16, 2021)

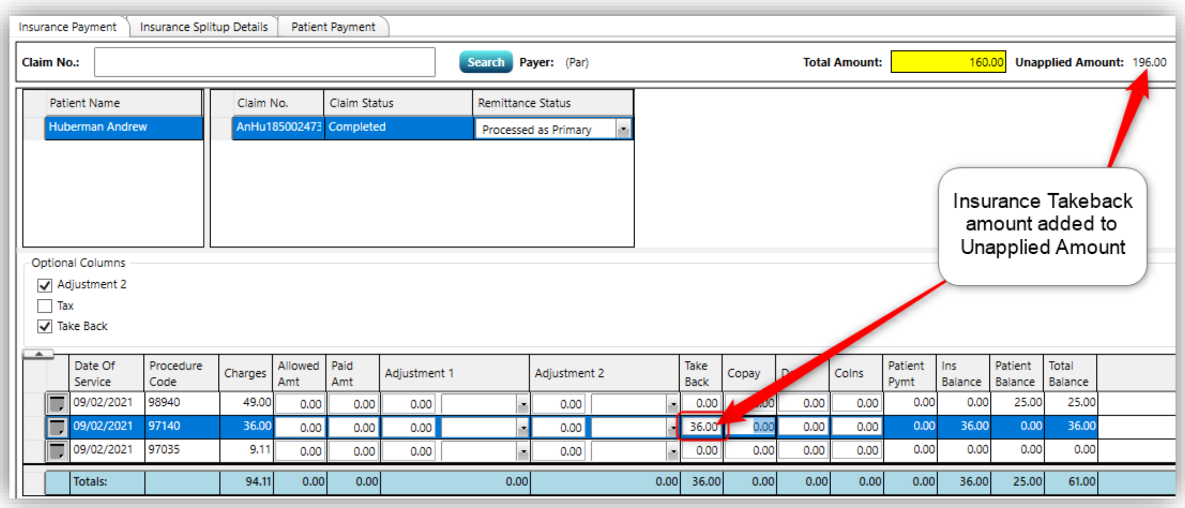
Improvements:

Billing Improvements - addition of Takeback feature in Insurance Payment posting screen:

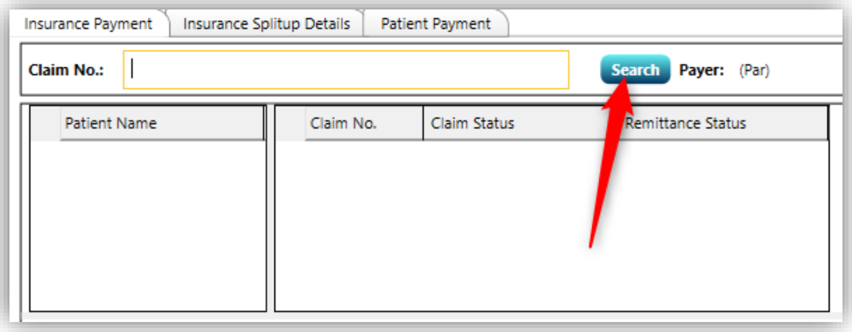
In Insurance Payment posting screen, a new "Take back" feature has been added in the Optional Columns.



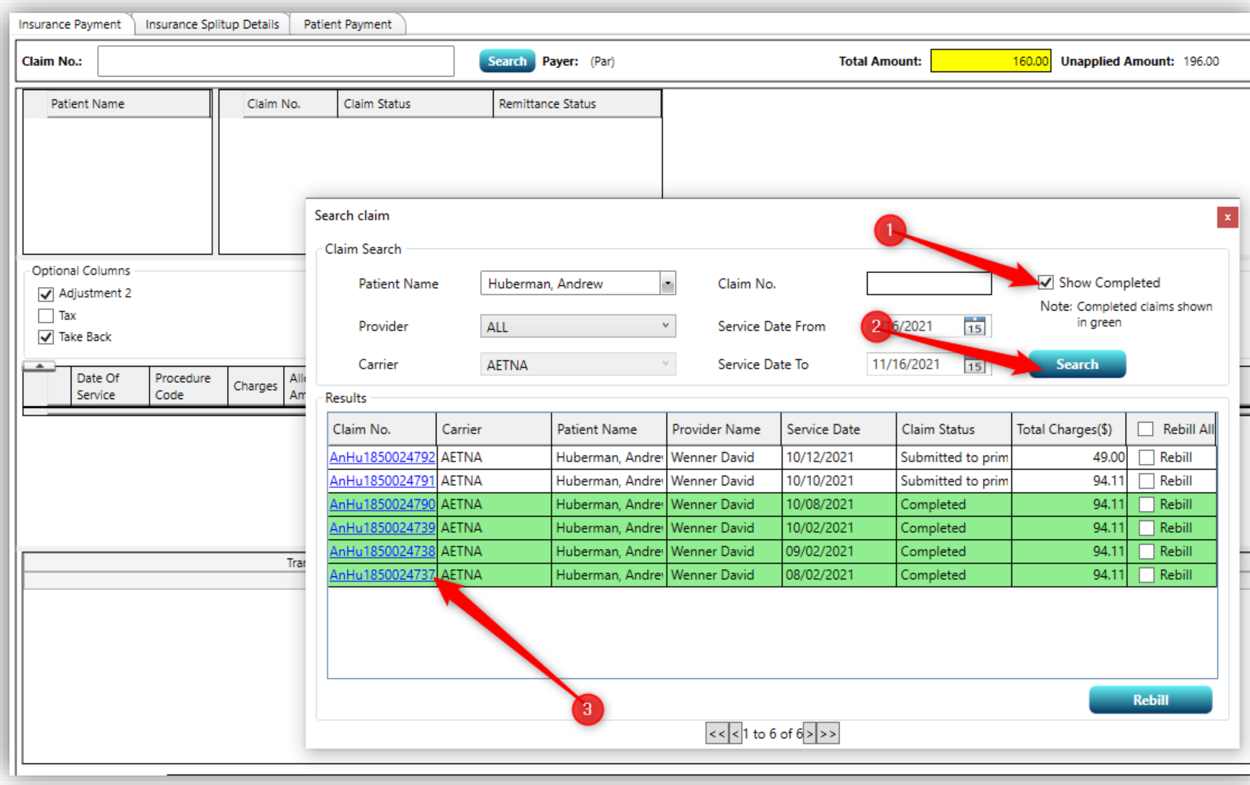
The take back amount will be reflected in the 'Unapplied Amount' and can then be applied to other claims.



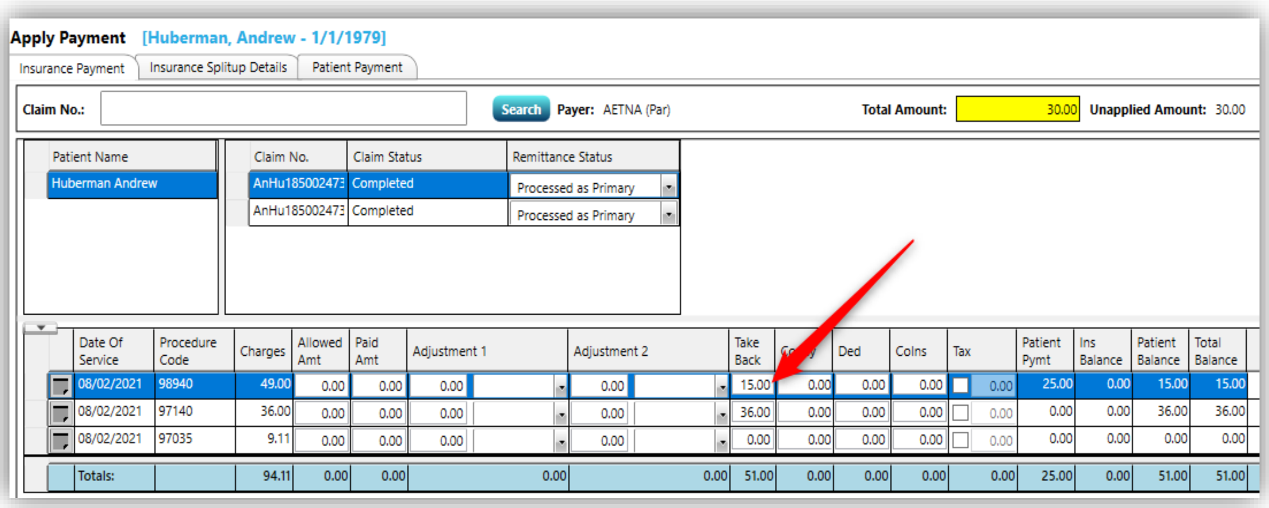
Click “Search” to find claims to apply the insurance take backs to



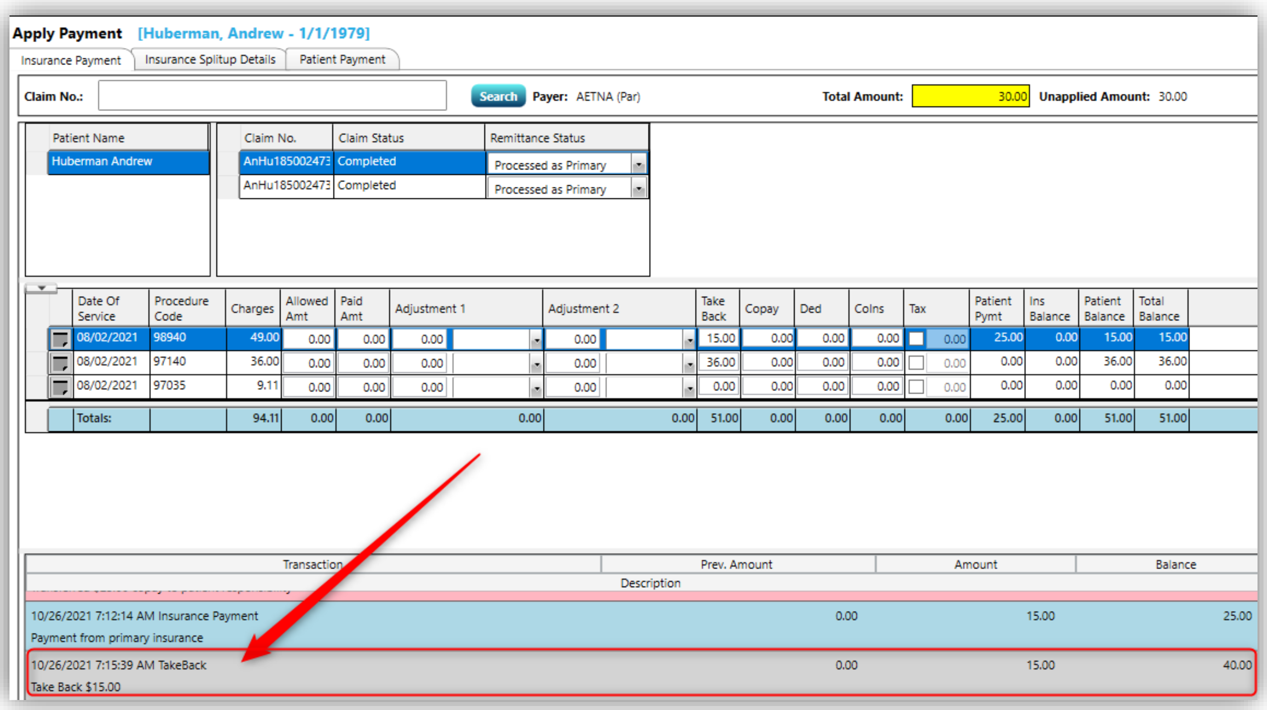
In the search window, select the patient’s name & appropriate service date range. Be sure to check “Show Completed” and then click Search. Click on the blue Claim Number to select the claim.



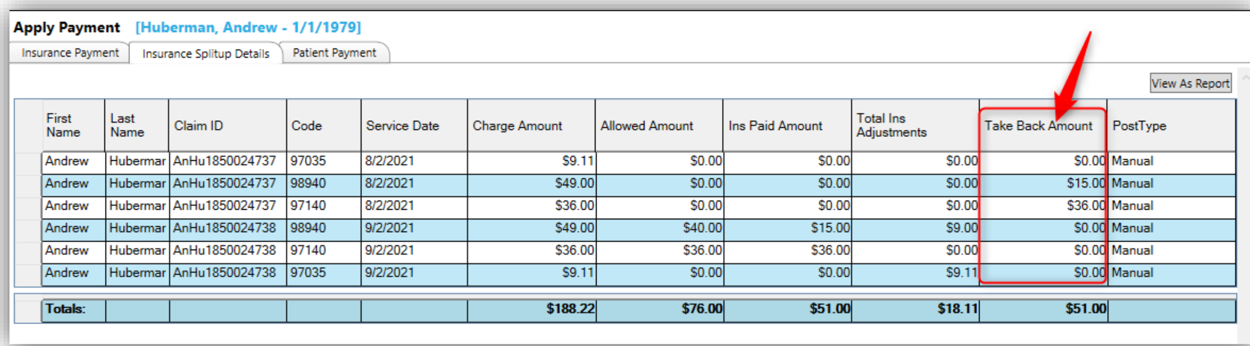
At this time, take back amounts from EOB can be applied to the completed claim. After applying the takeback, the claim status will remain Complete, and the amount of the takeback will become patient responsibility.



A new line will be recorded in the History section.

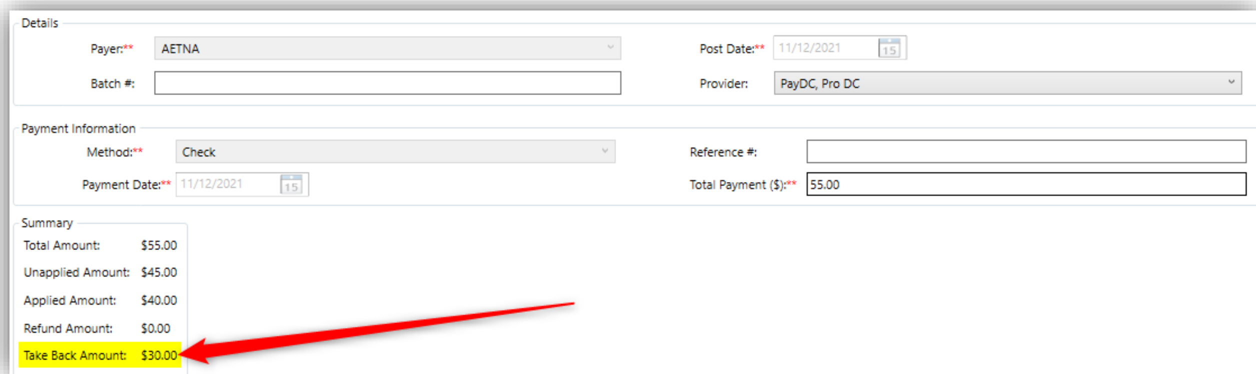


Take back amounts will be displayed in Insurance Splitup Details as their own column:



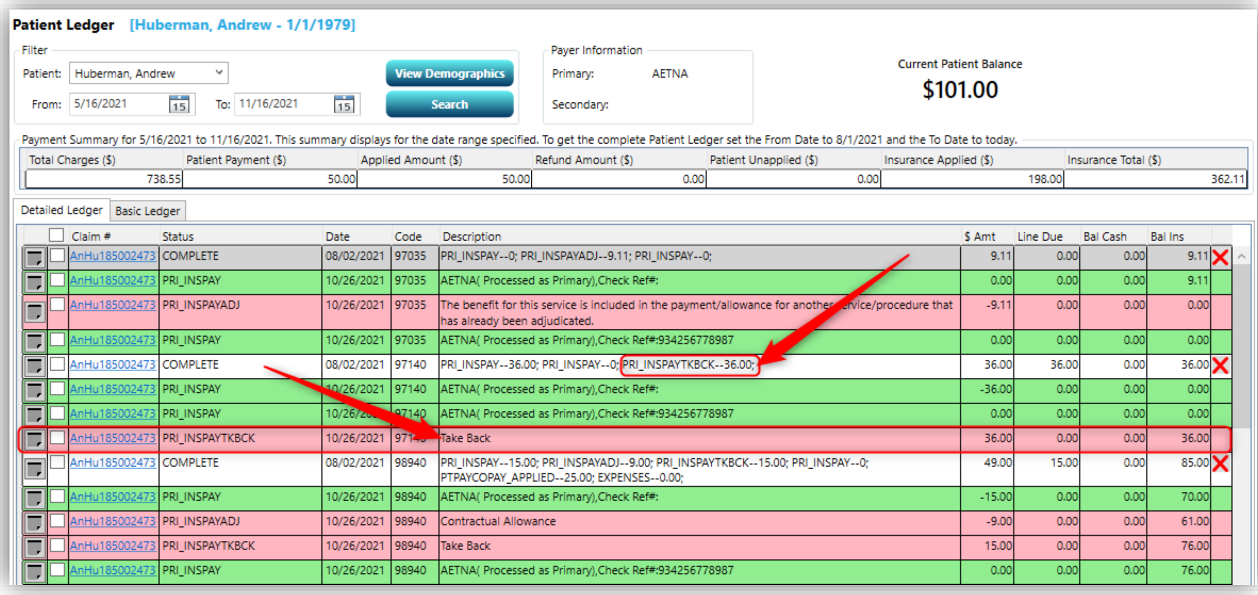
First Name	Last Name	Claim ID	Code	Service Date	Charge Amount	Allowed Amount	Ins Paid Amount	Total Ins Adjustments	Take Back Amount	PostType
Andrew	Hubermar	AnHu1850024737	97035	8/2/2021	$9.11	$0.00	$0.00	$0.00	$0.00	Manual
Andrew	Hubermar	AnHu1850024737	98940	8/2/2021	$49.00	$0.00	$0.00	$0.00	$15.00	Manual
Andrew	Hubermar	AnHu1850024737	97140	8/2/2021	$36.00	$0.00	$0.00	$0.00	$36.00	Manual
Andrew	Hubermar	AnHu1850024738	98940	9/2/2021	$49.00	$40.00	$15.00	$9.00	$0.00	Manual
Andrew	Hubermar	AnHu1850024738	97140	9/2/2021	$36.00	$36.00	$36.00	$0.00	$0.00	Manual
Andrew	Hubermar	AnHu1850024738	97035	9/2/2021	$9.11	$0.00	$0.00	$9.11	$0.00	Manual
Totals:					**$188.22**	**$76.00**	**$51.00**	**$18.11**	**$51.00**	

Take back amounts will be displayed in the "Summary" section of the Insurance Payment Details screen



Take Back Changes in Patient Ledger:

In Detailed Ledger, a new line with Status "PRI_INSPAYTKBCK, SEC_INSPAYTKBCK and OTHER_ INSPAYTKBCK" and Description "Take Back" will be displayed when a Take back is applied.



Patient Ledger [Huberman, Andrew - 1/1/1979]

Filter — Patient: Huberman, Andrew; From: 5/16/2021; To: 11/16/2021; View Demographics; Search

Payer Information — Primary: AETNA; Secondary:

Current Patient Balance: $101.00

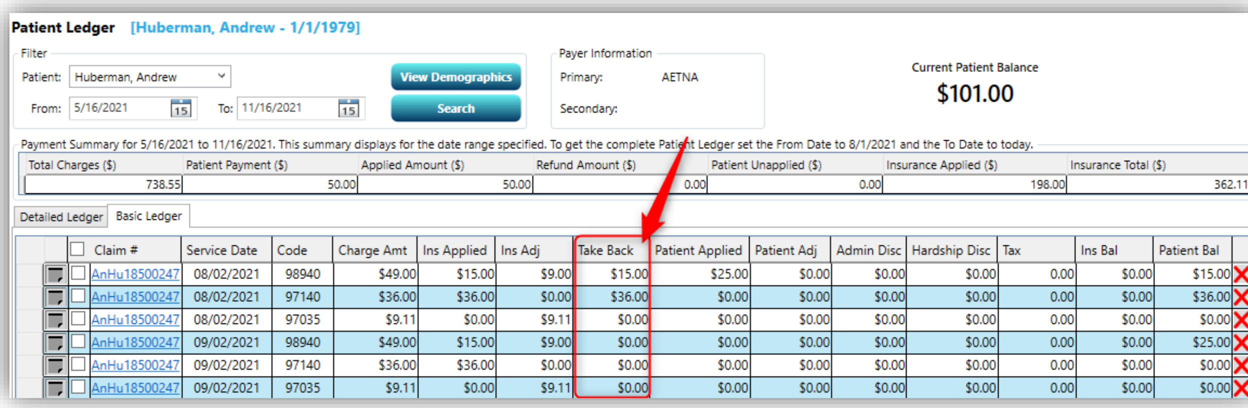
Payment Summary for 5/16/2021 to 11/16/2021. This summary displays for the date range specified. To get the complete Patient Ledger set the From Date to 8/1/2021 and the To Date to today.

Total Charges ($)	Patient Payment ($)	Applied Amount ($)	Refund Amount ($)	Patient Unapplied ($)	Insurance Applied ($)	Insurance Total ($)
738.55	50.00	50.00	0.00	0.00	198.00	362.11

Detailed Ledger | Basic Ledger

Claim #	Status	Date	Code	Description	$ Amt	Line Due	Bal Cash	Bal Ins
AnHu185002473	COMPLETE	08/02/2021	97035	PRI_INSPAY--0; PRI_INSPAYADJ--9.11; PRI_INSPAY--0;	9.11	0.00	0.00	9.11
AnHu185002473	PRI_INSPAY	10/26/2021	97035	AETNA(Processed as Primary),Check Ref#:	0.00	0.00	0.00	9.11
AnHu185002473	PRI_INSPAYADJ	10/26/2021	97035	The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated.	-9.11	0.00	0.00	0.00
AnHu185002473	PRI_INSPAY	10/26/2021	97035	AETNA(Processed as Primary),Check Ref#:934256778987	0.00	0.00	0.00	0.00
AnHu185002473	COMPLETE	08/02/2021	97140	PRI_INSPAY--36.00; PRI_INSPAY--0; PRI_INSPAYTKBCK--36.00;	36.00	36.00	0.00	36.00
AnHu185002473	PRI_INSPAY	10/26/2021	97140	AETNA(Processed as Primary),Check Ref#:	-36.00	0.00	0.00	0.00
AnHu185002473	PRI_INSPAY	10/26/20[illegible]	[illegible]7140	AETNA(Processed as Primary),Check Ref#:934256778987	0.00	0.00	0.00	0.00
AnHu185002473	PRI_INSPAYTKBCK	10/26/2021	971[illegible]	Take Back	36.00	0.00	0.00	36.00
AnHu185002473	COMPLETE	08/02/2021	98940	PRI_INSPAY--15.00; PRI_INSPAYADJ--9.00; PRI_INSPAYTKBCK--15.00; PRI_INSPAY--0; PTPAYCOPAY_APPLIED--25.00; EXPENSES--0.00;	49.00	15.00	0.00	85.00
AnHu185002473	PRI_INSPAY	10/26/2021	98940	AETNA(Processed as Primary),Check Ref#:	-15.00	0.00	0.00	70.00
AnHu185002473	PRI_INSPAYADJ	10/26/2021	98940	Contractual Allowance	-9.00	0.00	0.00	61.00
AnHu185002473	PRI_INSPAYTKBCK	10/26/2021	98940	Take Back	15.00	0.00	0.00	76.00
AnHu185002473	PRI_INSPAY	10/26/2021	98940	AETNA(Processed as Primary),Check Ref#:934256778987	0.00	0.00	0.00	76.00

Basic Ledger now includes a "Take Back" column



Patient Ledger [Huberman, Andrew - 1/1/1979]

Filter — Patient: Huberman, Andrew; From: 5/16/2021; To: 11/16/2021; View Demographics; Search

Payer Information — Primary: AETNA; Secondary:

Current Patient Balance: $101.00

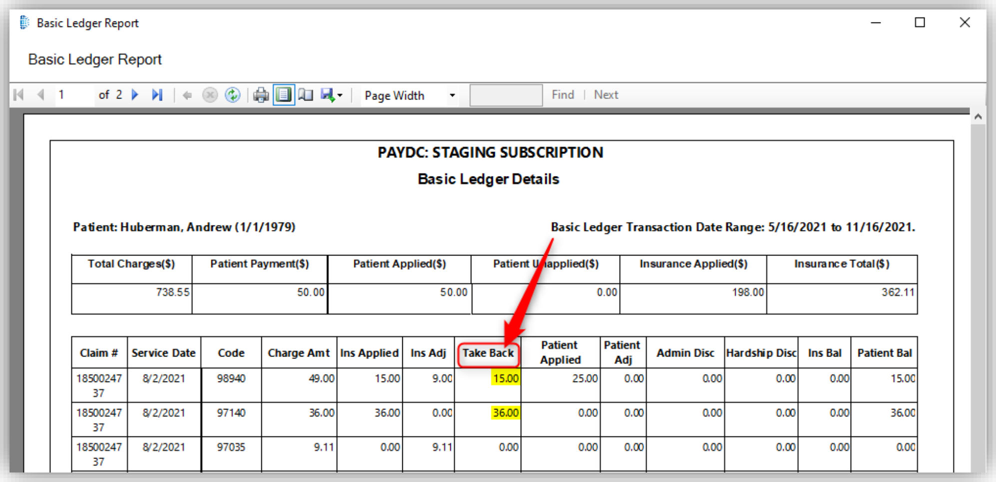
Payment Summary for 5/16/2021 to 11/16/2021. This summary displays for the date range specified. To get the complete Patient Ledger set the From Date to 8/1/2021 and the To Date to today.

Total Charges ($)	Patient Payment ($)	Applied Amount ($)	Refund Amount ($)	Patient Unapplied ($)	Insurance Applied ($)	Insurance Total ($)
738.55	50.00	50.00	0.00	0.00	198.00	362.11

Detailed Ledger | Basic Ledger

Claim #	Service Date	Code	Charge Amt	Ins Applied	Ins Adj	Take Back	Patient Applied	Patient Adj	Admin Disc	Hardship Disc	Tax	Ins Bal	Patient Bal
AnHu18500247	08/02/2021	98940	$49.00	$15.00	$9.00	$15.00	$25.00	$0.00	$0.00	$0.00	0.00	$0.00	$15.00
AnHu18500247	08/02/2021	97140	$36.00	$36.00	$0.00	$36.00	$0.00	$0.00	$0.00	$0.00	0.00	$0.00	$36.00
AnHu18500247	08/02/2021	97035	$9.11	$0.00	$9.11	$0.00	$0.00	$0.00	$0.00	$0.00	0.00	$0.00	$0.00
AnHu18500247	09/02/2021	98940	$49.00	$15.00	$9.00	$0.00	$0.00	$0.00	$0.00	$0.00	0.00	$0.00	$25.00
AnHu18500247	09/02/2021	97140	$36.00	$36.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	0.00	$0.00	$0.00
AnHu18500247	09/02/2021	97035	$9.11	$0.00	$9.11	$0.00	$0.00	$0.00	$0.00	$0.00	0.00	$0.00	$0.00

Take back amounts are included in both Ledger & Statement printouts



Basic Ledger Report

Basic Ledger Report

PAYDC: STAGING SUBSCRIPTION

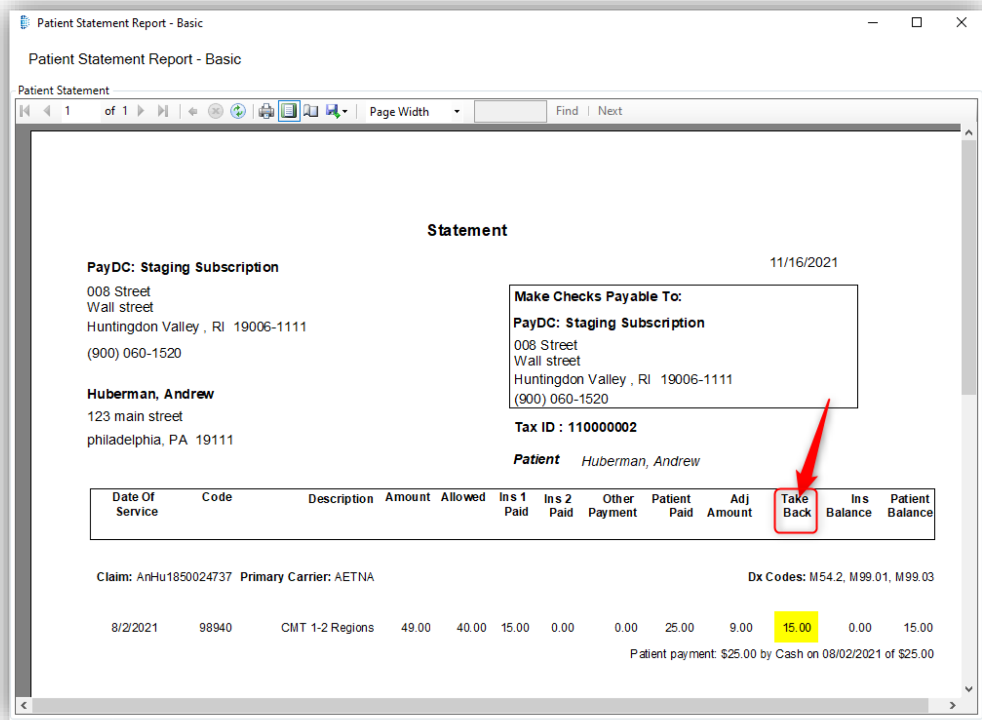
Basic Ledger Details

Patient: Huberman, Andrew (1/1/1979)

Basic Ledger Transaction Date Range: 5/16/2021 to 11/16/2021.

Total Charges($)	Patient Payment($)	Patient Applied($)	Patient Unapplied($)	Insurance Applied($)	Insurance Total($)
738.55	50.00	50.00	0.00	198.00	362.11

Claim #	Service Date	Code	Charge Amt	Ins Applied	Ins Adj	Take Back	Patient Applied	Patient Adj	Admin Disc	Hardship Disc	Ins Bal	Patient Bal
1850024737	8/2/2021	98940	49.00	15.00	9.00	15.00	25.00	0.00	0.00	0.00	0.00	15.00
1850024737	8/2/2021	97140	36.00	36.00	0.00	36.00	0.00	0.00	0.00	0.00	0.00	36.00
1850024737	8/2/2021	97035	9.11	0.00	9.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00



Patient Statement Report - Basic

Patient Statement Report - Basic

Patient Statement

Statement

PayDC: Staging Subscription

008 Street
Wall street
Huntingdon Valley , RI 19006-1111
(900) 060-1520

Huberman, Andrew
123 main street
philadelphia, PA 19111

11/16/2021

Make Checks Payable To:

PayDC: Staging Subscription

008 Street
Wall street
Huntingdon Valley , RI 19006-1111
(900) 060-1520

Tax ID : 110000002

Patient *Huberman, Andrew*

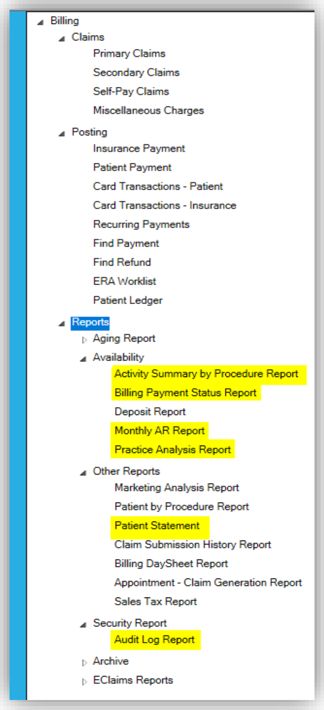
Date Of Service	Code	Description	Amount	Allowed	Ins 1 Paid	Ins 2 Paid	Other Payment	Patient Paid	Adj Amount	Take Back	Ins Balance	Patient Balance
8/2/2021	98940	CMT 1-2 Regions	49.00	40.00	15.00	0.00	0.00	25.00	9.00	15.00	0.00	15.00

Claim: AnHu1850024737 **Primary Carrier:** AETNA **Dx Codes:** M54.2, M99.01, M99.03

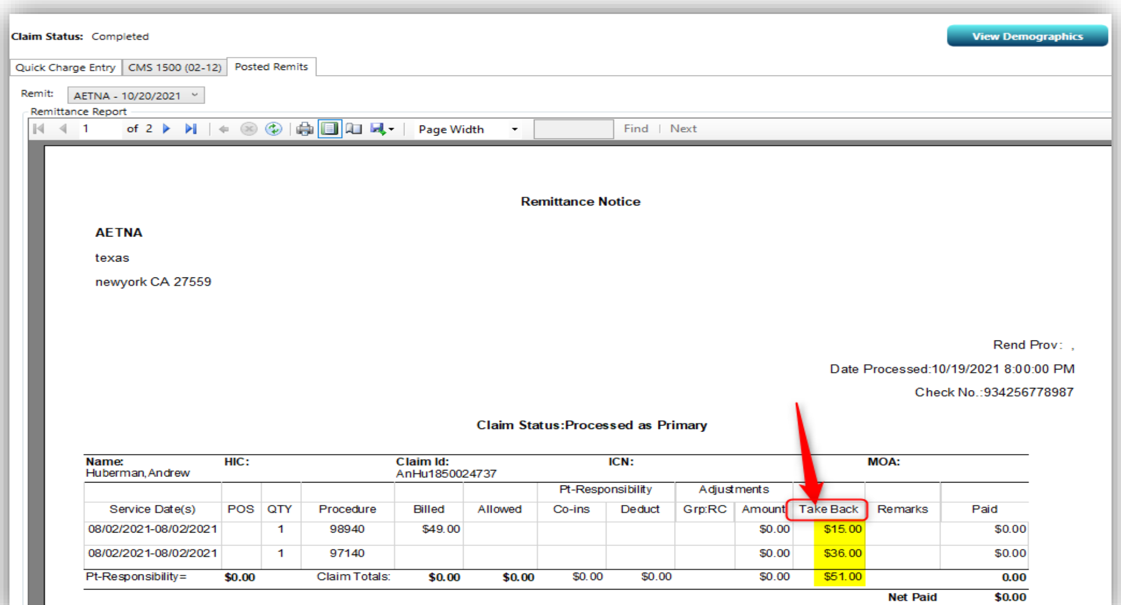
Patient payment: $25.00 by Cash on 08/02/2021 of $25.00

Take Back Changes in Billing Reports:

Applied Take Backs can be tracked in the highlighted Billing reports



Posted Remits screen includes a new Take Back column which displays the applied Take back amounts.



Remittance Notice

AETNA
texas
newyork CA 27559

Rend Prov: ,
Date Processed:10/19/2021 8:00:00 PM
Check No.:934256778987

Claim Status:Processed as Primary

Name: Huberman, Andrew | HIC: | Claim Id: AnHu1850024737 | ICN: | MOA:

						Pt-Responsibility		Adjustments				
Service Date(s)	POS	QTY	Procedure	Billed	Allowed	Co-ins	Deduct	Grp:RC	Amount	Take Back	Remarks	Paid
08/02/2021-08/02/2021		1	98940	$49.00					$0.00	$15.00		$0.00
08/02/2021-08/02/2021		1	97140						$0.00	$36.00		$0.00
Pt-Responsibility=	**$0.00**		Claim Totals:	**$0.00**	**$0.00**	$0.00	$0.00		$0.00	$51.00		**0.00**
											Net Paid	**$0.00**

Thank you for trusting us as your software vendor!

Your PayDC/APS Development Team

Questions? You can always ask our Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the Contact Us form on our website. Please note: The Contact Us form is now secure, so you can include PHI in your description.