

See What's New from PayDC!

Here's what's in this Release (November 16, 2021)

Improvements:

Billing Improvements - addition of Takeback feature in Insurance Payment posting screen:

In Insurance Payment posting screen, a new "Take back" feature has been added in the Optional Columns.

The screenshot shows the 'Insurance Payment' screen with the 'Optional Columns' section expanded. A red arrow points to the 'Take Back' checkbox, which is checked. Below the checkboxes is a table with columns for Date Of Service, Procedure Code, Charges, Allowed Amt, Paid Amt, Adjustment 1, Adjustment 2, Take Back, Copay, Ded, Coins, Patient Pymt, Ins Balance, Patient Balance, and Total Balance. The 'Take Back' column is highlighted with a red box.

Date Of Service	Procedure Code	Charges	Allowed Amt	Paid Amt	Adjustment 1	Adjustment 2	Take Back	Copay	Ded	Coins	Patient Pymt	Ins Balance	Patient Balance	Total Balance
11/12/2021	98940	49.00	40.00	30.00	9.00	45 - Contract	0.00	0.00	10.00	0.00	0.00	-10.00	10.00	0.00
11/12/2021	99203	131.00	0.00	0.00	131.00	45 - Contract	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Totals:		180.00	40.00	30.00		140.00	0.00	0.00	10.00	0.00	0.00	-10.00	10.00	0.00

The take back amount will be reflected in the 'Unapplied Amount' and can then be applied to other claims.

The screenshot shows the 'Insurance Payment' screen with the 'Optional Columns' section expanded. A red arrow points to the 'Take Back' checkbox, which is checked. Below the checkboxes is a table with columns for Date Of Service, Procedure Code, Charges, Allowed Amt, Paid Amt, Adjustment 1, Adjustment 2, Take Back, Copay, Ded, Coins, Patient Pymt, Ins Balance, Patient Balance, and Total Balance. The 'Take Back' column is highlighted with a red box. A callout box points to the 'Unapplied Amount' field, which is 196.00.

Date Of Service	Procedure Code	Charges	Allowed Amt	Paid Amt	Adjustment 1	Adjustment 2	Take Back	Copay	Ded	Coins	Patient Pymt	Ins Balance	Patient Balance	Total Balance
09/02/2021	98940	49.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	25.00	25.00
09/02/2021	97140	36.00	0.00	0.00	0.00	0.00	36.00	0.00	0.00	0.00	0.00	36.00	0.00	36.00
09/02/2021	97035	9.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Totals:		94.11	0.00	0.00	0.00	0.00	0.00	36.00	0.00	0.00	0.00	36.00	25.00	61.00

Total Amount: 160.00 Unapplied Amount: 196.00

Insurance Takeback amount added to Unapplied Amount

Click "Search" to find claims to apply the insurance take backs to

The screenshot shows the main application window with tabs for 'Insurance Payment', 'Insurance Splitup Details', and 'Patient Payment'. Below the tabs is a 'Claim No.' input field and a 'Search' button. A red arrow points to the 'Search' button. To the right of the 'Search' button is a 'Payer: (Par)' label. Below these is a table with columns: 'Patient Name', 'Claim No.', 'Claim Status', and 'Remittance Status'.

In the search window, select the patient's name & appropriate service date range. Be sure to check "Show Completed" and then click Search. Click on the blue Claim Number to select the claim.

The screenshot shows the 'Search claim' dialog box. It has a 'Claim Search' section with fields for 'Patient Name' (Huberman, Andrew), 'Provider' (ALL), 'Carrier' (AETNA), 'Claim No.', 'Service Date From' (10/6/2021), and 'Service Date To' (11/16/2021). There is a 'Show Completed' checkbox which is checked. A red arrow labeled '1' points to the 'Show Completed' checkbox. Another red arrow labeled '2' points to the 'Search' button. A third red arrow labeled '3' points to a blue claim number in the 'Results' table. The 'Results' table has columns: 'Claim No.', 'Carrier', 'Patient Name', 'Provider Name', 'Service Date', 'Claim Status', 'Total Charges(\$)', and 'Rebill All'. The table contains 6 rows of data. The first two rows are 'Submitted to prim' and the last four are 'Completed'. The 'Rebill All' column has checkboxes for each row. A 'Rebill' button is at the bottom right of the dialog box. A pagination bar at the bottom shows '<< 1 to 6 of 6 >>'. The background shows the main application window with 'Total Amount: 160.00' and 'Unapplied Amount: 196.00'.

Claim No.	Carrier	Patient Name	Provider Name	Service Date	Claim Status	Total Charges(\$)	Rebill All
AnHu1850024792	AETNA	Huberman, Andre	Wenner David	10/12/2021	Submitted to prim	49.00	☐ Rebill
AnHu1850024791	AETNA	Huberman, Andre	Wenner David	10/10/2021	Submitted to prim	94.11	☐ Rebill
AnHu1850024790	AETNA	Huberman, Andre	Wenner David	10/08/2021	Completed	94.11	☐ Rebill
AnHu1850024739	AETNA	Huberman, Andre	Wenner David	10/02/2021	Completed	94.11	☐ Rebill
AnHu1850024738	AETNA	Huberman, Andre	Wenner David	09/02/2021	Completed	94.11	☐ Rebill
AnHu1850024737	AETNA	Huberman, Andre	Wenner David	08/02/2021	Completed	94.11	☐ Rebill

At this time, take back amounts from EOB can be applied to the completed claim. After applying the takeback, the claim status will remain Complete, and the amount of the takeback will become patient responsibility.

Apply Payment [Huberman, Andrew - 1/1/1979]

Insurance Payment | Insurance Splitup Details | Patient Payment

Claim No.: Search Payer: AETNA (Par) Total Amount: 30.00 Unapplied Amount: 30.00

Patient Name	Claim No.	Claim Status	Remittance Status
Huberman Andrew	AnHu185002473	Completed	Processed as Primary
	AnHu185002473	Completed	Processed as Primary

Date Of Service	Procedure Code	Charges	Allowed Amt	Paid Amt	Adjustment 1	Adjustment 2	Take Back	Copay	Ded	Coins	Tax	Patient Pymt	Ins Balance	Patient Balance	Total Balance
08/02/2021	98940	49.00	0.00	0.00	0.00	0.00	15.00	0.00	0.00	0.00	0.00	25.00	0.00	15.00	15.00
08/02/2021	97140	36.00	0.00	0.00	0.00	0.00	36.00	0.00	0.00	0.00	0.00	0.00	0.00	36.00	36.00
08/02/2021	97035	9.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Totals:		94.11	0.00	0.00	0.00	0.00	51.00	0.00	0.00	0.00	0.00	25.00	0.00	51.00	51.00

A new line will be recorded in the History section.

Apply Payment [Huberman, Andrew - 1/1/1979]

Insurance Payment | Insurance Splitup Details | Patient Payment

Claim No.: Search Payer: AETNA (Par) Total Amount: 30.00 Unapplied Amount: 30.00

Patient Name	Claim No.	Claim Status	Remittance Status
Huberman Andrew	AnHu185002473	Completed	Processed as Primary
	AnHu185002473	Completed	Processed as Primary

Date Of Service	Procedure Code	Charges	Allowed Amt	Paid Amt	Adjustment 1	Adjustment 2	Take Back	Copay	Ded	Coins	Tax	Patient Pymt	Ins Balance	Patient Balance	Total Balance
08/02/2021	98940	49.00	0.00	0.00	0.00	0.00	15.00	0.00	0.00	0.00	0.00	25.00	0.00	15.00	15.00
08/02/2021	97140	36.00	0.00	0.00	0.00	0.00	36.00	0.00	0.00	0.00	0.00	0.00	0.00	36.00	36.00
08/02/2021	97035	9.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Totals:		94.11	0.00	0.00	0.00	0.00	51.00	0.00	0.00	0.00	0.00	25.00	0.00	51.00	51.00

Transaction	Description	Prev. Amount	Amount	Balance
10/26/2021 7:12:14 AM Insurance Payment	Payment from primary insurance	0.00	15.00	25.00
10/26/2021 7:15:39 AM TakeBack	Take Back \$15.00	0.00	15.00	40.00

Take back amounts will be displayed in Insurance Splitup Details as their own column:

Apply Payment [Huberman, Andrew - 1/1/1979]

Insurance Payment Insurance Splitup Details Patient Payment View As Report

First Name	Last Name	Claim ID	Code	Service Date	Charge Amount	Allowed Amount	Ins Paid Amount	Total Ins Adjustments	Take Back Amount	PostType
Andrew	Huberman	AnHu1850024737	97035	8/2/2021	\$9.11	\$0.00	\$0.00	\$0.00	\$0.00	Manual
Andrew	Huberman	AnHu1850024737	98940	8/2/2021	\$49.00	\$0.00	\$0.00	\$0.00	\$15.00	Manual
Andrew	Huberman	AnHu1850024737	97140	8/2/2021	\$36.00	\$0.00	\$0.00	\$0.00	\$36.00	Manual
Andrew	Huberman	AnHu1850024738	98940	9/2/2021	\$49.00	\$40.00	\$15.00	\$9.00	\$0.00	Manual
Andrew	Huberman	AnHu1850024738	97140	9/2/2021	\$36.00	\$36.00	\$36.00	\$0.00	\$0.00	Manual
Andrew	Huberman	AnHu1850024738	97035	9/2/2021	\$9.11	\$0.00	\$0.00	\$9.11	\$0.00	Manual
Totals:					\$188.22	\$76.00	\$51.00	\$18.11	\$51.00	

Take back amounts will be displayed in the "Summary" section of the Insurance Payment Details screen

Details

Payer: AETNA Post Date: 11/12/2021
 Batch #: Provider: PayDC, Pro DC

Payment Information

Method: Check Reference #:
 Payment Date: 11/12/2021 Total Payment (\$): \$5.00

Summary

Total Amount: \$55.00
 Unapplied Amount: \$45.00
 Applied Amount: \$40.00
 Refund Amount: \$0.00
 Take Back Amount: \$30.00



Patient Ledger [Huberman, Andrew - 1/1/1979]

Filter
 Patient: Huberman, Andrew ▾
 From: 5/16/2021 To: 11/16/2021
[View Demographics](#) [Search](#)

Payer Information
 Primary: AETNA
 Secondary:

Current Patient Balance
\$101.00

Payment Summary for 5/16/2021 to 11/16/2021. This summary displays for the date range specified. To get the complete Patient Ledger set the From Date to 8/1/2021 and the To Date to today.

Total Charges (\$)	Patient Payment (\$)	Applied Amount (\$)	Refund Amount (\$)	Patient Unapplied (\$)	Insurance Applied (\$)	Insurance Total (\$)
738.55	50.00	50.00	0.00	0.00	198.00	362.11

Detailed Ledger Basic Ledger

☐	Claim #	Service Date	Code	Charge Amt	Ins Applied	Ins Adj	Take Back	Patient Applied	Patient Adj	Admin Disc	Hardship Disc	Tax	Ins Bal	Patient Bal	
	AnHu18500247	08/02/2021	98940	\$49.00	\$15.00	\$9.00	\$15.00	\$25.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	\$15.00	X
	AnHu18500247	08/02/2021	97140	\$36.00	\$36.00	\$0.00	\$36.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	\$36.00	X
	AnHu18500247	08/02/2021	97035	\$9.11	\$0.00	\$9.11	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00	X
	AnHu18500247	09/02/2021	98940	\$49.00	\$15.00	\$9.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	\$25.00	X
	AnHu18500247	09/02/2021	97140	\$36.00	\$36.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00	X
	AnHu18500247	09/02/2021	97035	\$9.11	\$0.00	\$9.11	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00	X

Take back amounts are included in both Ledger & Statement printouts

Basic Ledger Report

Basic Ledger Report

PAYDC: STAGING SUBSCRIPTION

Basic Ledger Details

Patient: Huberman, Andrew (1/1/1979) Basic Ledger Transaction Date Range: 5/16/2021 to 11/16/2021.

Total Charges(\$)	Patient Payment(\$)	Patient Applied(\$)	Patient Unapplied(\$)	Insurance Applied(\$)	Insurance Total(\$)
738.55	50.00	50.00	0.00	198.00	362.11

Claim #	Service Date	Code	Charge Amt	Ins Applied	Ins Adj	Take Back	Patient Applied	Patient Adj	Admin Disc	Hardship Disc	Ins Bal	Patient Bal
18500247 37	8/2/2021	98940	49.00	15.00	9.00	15.00	25.00	0.00	0.00	0.00	0.00	15.00
18500247 37	8/2/2021	97140	36.00	36.00	0.00	36.00	0.00	0.00	0.00	0.00	0.00	36.00
18500247 37	8/2/2021	97035	9.11	0.00	9.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Patient Statement Report - Basic

Patient Statement Report - Basic

Statement

11/16/2021

PayDC: Staging Subscription
008 Street
Wall street
Huntingdon Valley , RI 19006-1111
(900) 060-1520

Huberman, Andrew
123 main street
philadelphia, PA 19111

Make Checks Payable To:
PayDC: Staging Subscription
008 Street
Wall street
Huntingdon Valley , RI 19006-1111
(900) 060-1520

Tax ID : 110000002

Patient Huberman, Andrew

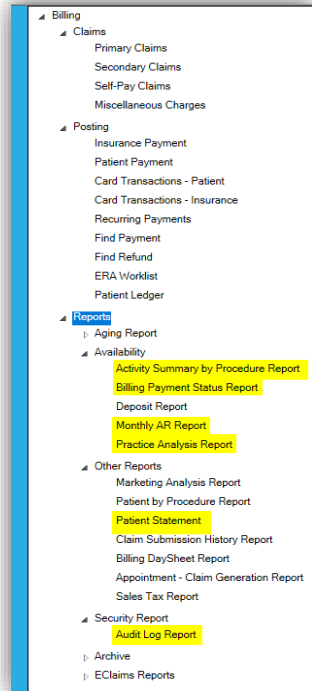
Date Of Service	Code	Description	Amount	Allowed	Ins 1 Paid	Ins 2 Paid	Other Payment	Patient Paid	Adj Amount	Take Back	Ins Balance	Patient Balance
8/2/2021	98940	CMT 1-2 Regions	49.00	40.00	15.00	0.00	0.00	25.00	9.00	15.00	0.00	15.00

Claim: An-Hu1850024737 Primary Carrier: AETNA Dx Codes: M54.2, M99.01, M99.03

Patient payment: \$25.00 by Cash on 08/02/2021 of \$25.00

Take Back Changes in Billing Reports:

Applied Take Backs can be tracked in the highlighted Billing reports



Posted Remits screen includes a new Take Back column which displays the applied Take back amounts.

Claim Status: Completed [View Demographics](#)

Quick Charge Entry | CMS 1500 (02-12) | Posted Remits

Remit: AETNA - 10/20/2021

Remittance Report

1 of 2

Remittance Notice

AETNA
texas
newyork CA 27559

Rend Prov: .
Date Processed: 10/19/2021 8:00:00 PM
Check No.: 934256778987

Claim Status: Processed as Primary

Name:	HIC:	Claim Id:	ICN:	MOA:								
Huberman, Andrew		AnHu1850024737										
Service Date(s)	POS	QTY	Procedure	Billed	Allowed	Co-Ins	Deduct	Grp RC	Amount	Take Back	Remarks	Paid
08/02/2021-08/02/2021		1	98940	\$49.00					\$0.00	\$15.00		\$0.00
08/02/2021-08/02/2021		1	97140						\$0.00	\$36.00		\$0.00
PT-Responsibility=		\$0.00	Claim Totals:	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$51.00		0.00
Net Paid												\$0.00



Thank you for trusting us as your software vendor!

Your PayDC/APS Development Team

Questions? You can always ask our Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.