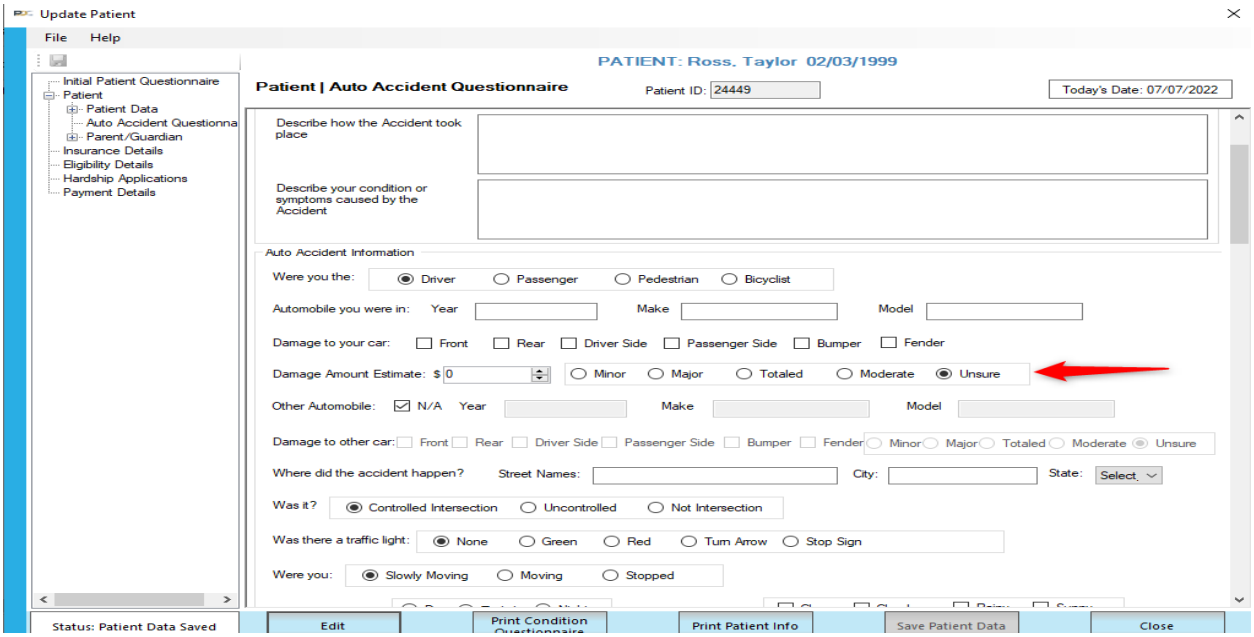
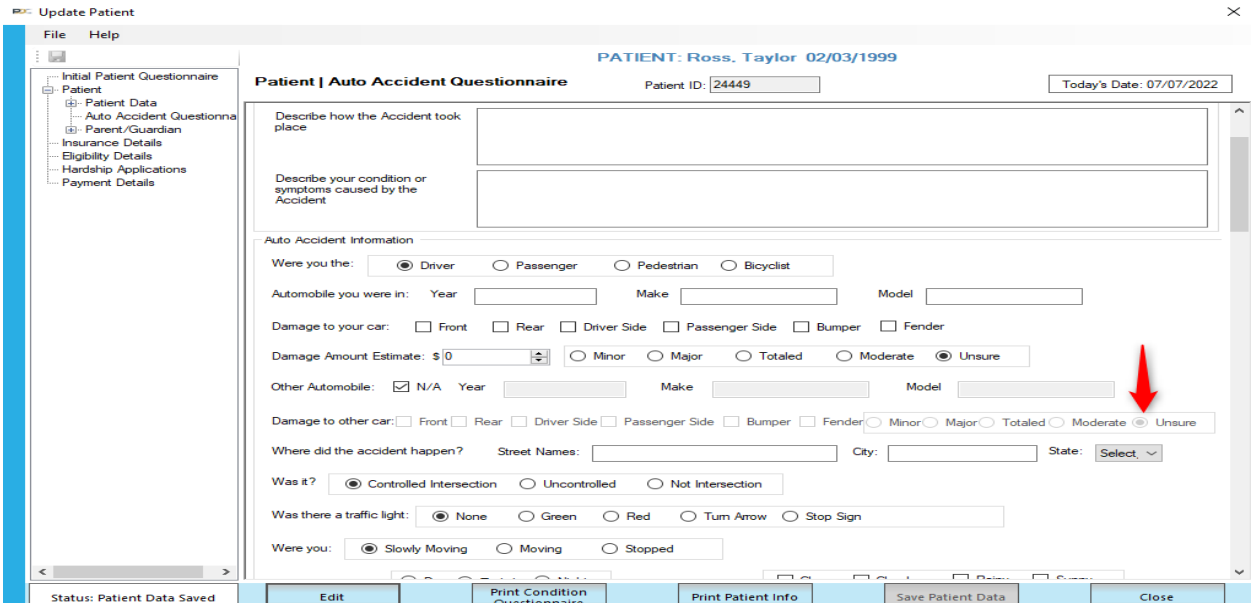
See What's New from PayDC!

Here's what's in this Release (July 29th, 2022)

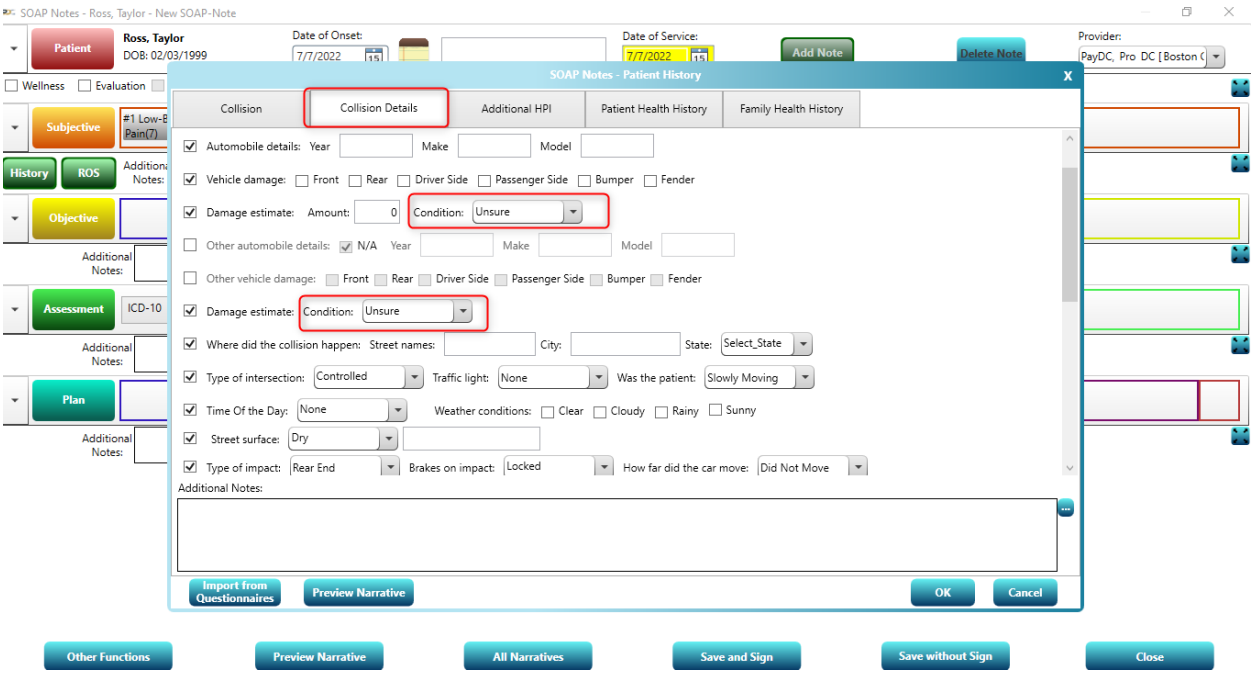
We've added a new option of "Unsure" to Damage Amount Estimate in Auto Accident Questionnaires in Patient Demographics and the Patient Portal. This "Unsure" option will be the default selection.



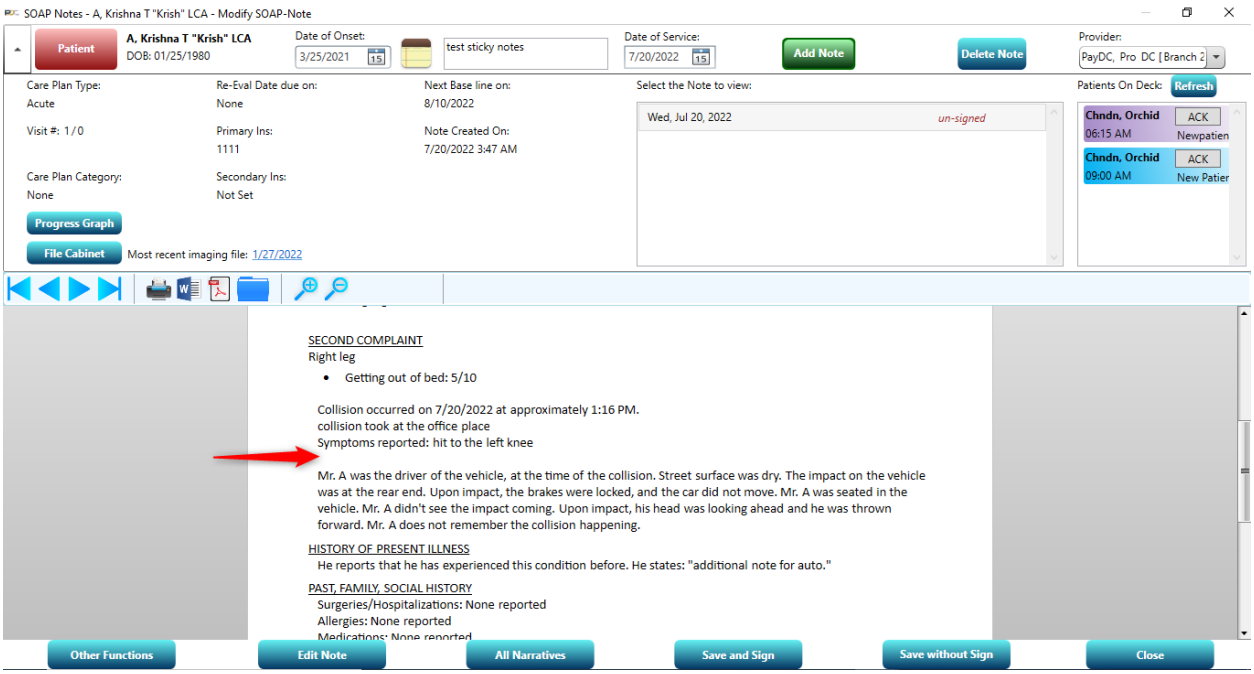
We also added this new option of “Unsure” to **Damage to other Car** for Auto Accident Questionnaires in the Patient Demographics and the Patient Portal. This “Unsure” option will be the default selection.



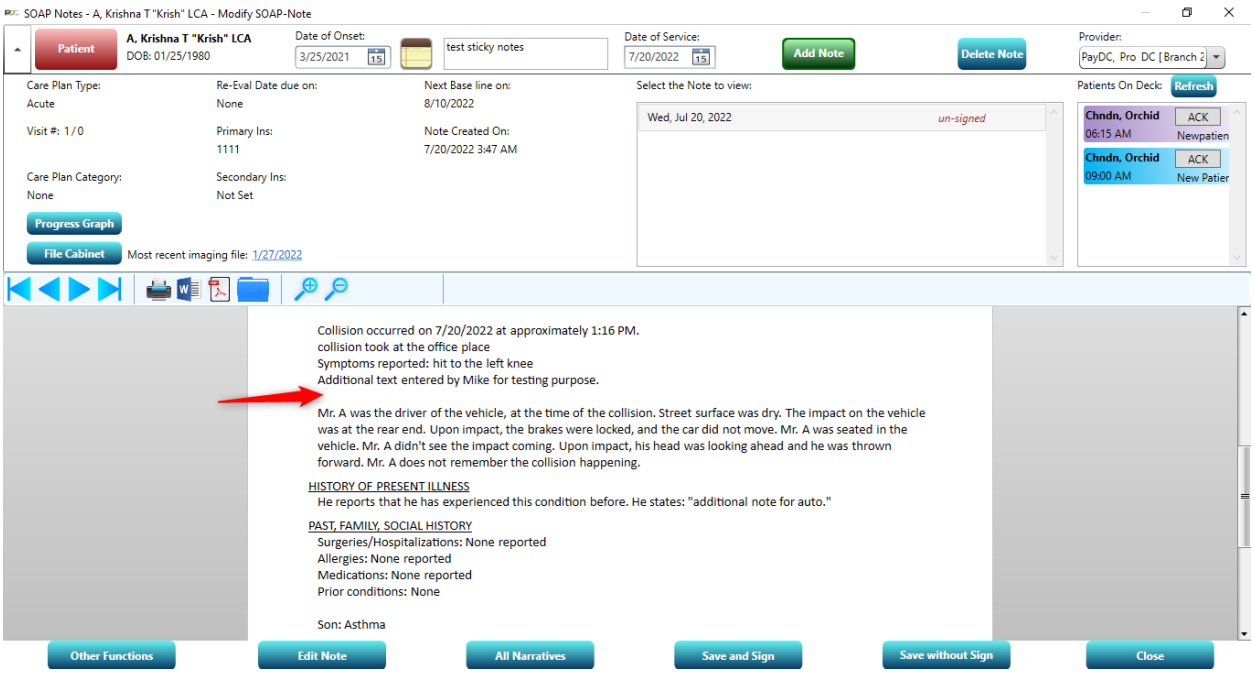
The “Unsure” option is also available in the SOAP Notes History in the Collision Details tab for these Damage Estimate statements. When “Unsure” is selected, these statements will not appear in the Narrative.



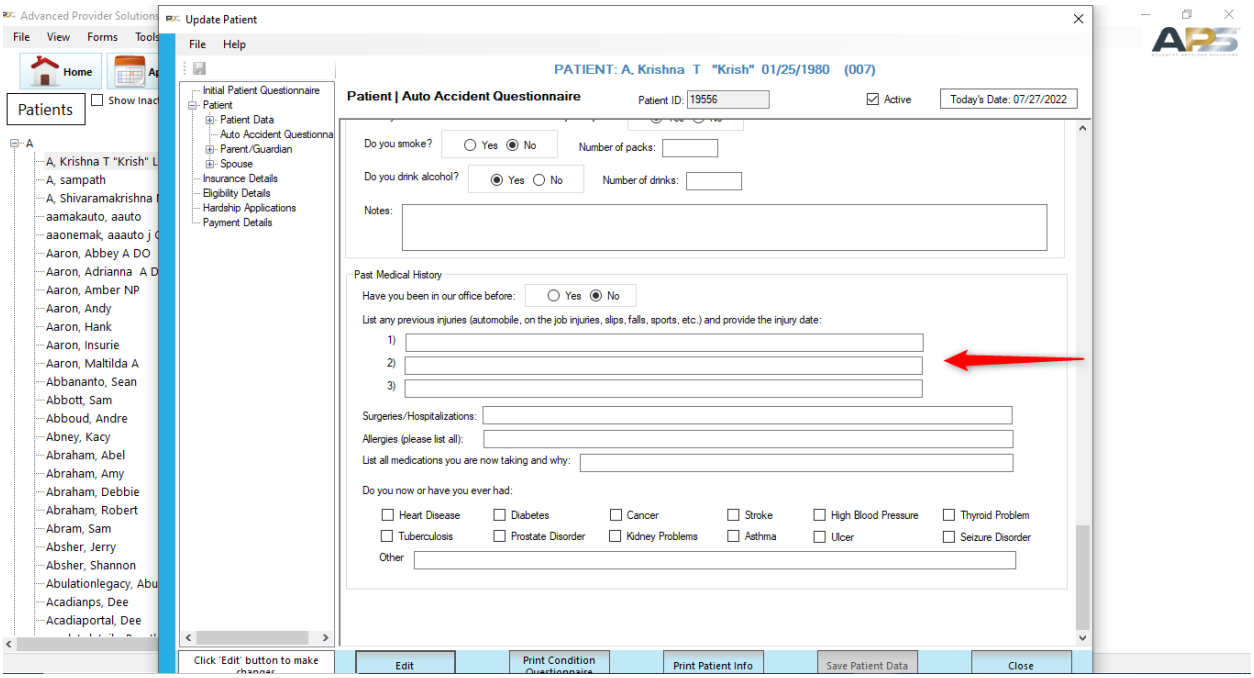
We added a Line break after Symptoms reported in Narrative.



If there is an Additional Note for collision details, the line break will show after Additional Note.



For ease of use for your patients, we've removed the previously required Date Calendars from Patient Health History > List of Previous Injuries in the Patient Demographics and Patient Portal.



Thank you for trusting us as your software vendor!

Questions? You can always ask our Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the Contact Us form on our website. Please note: The Contact Us form is now secure, so you can include PHI in your description.