



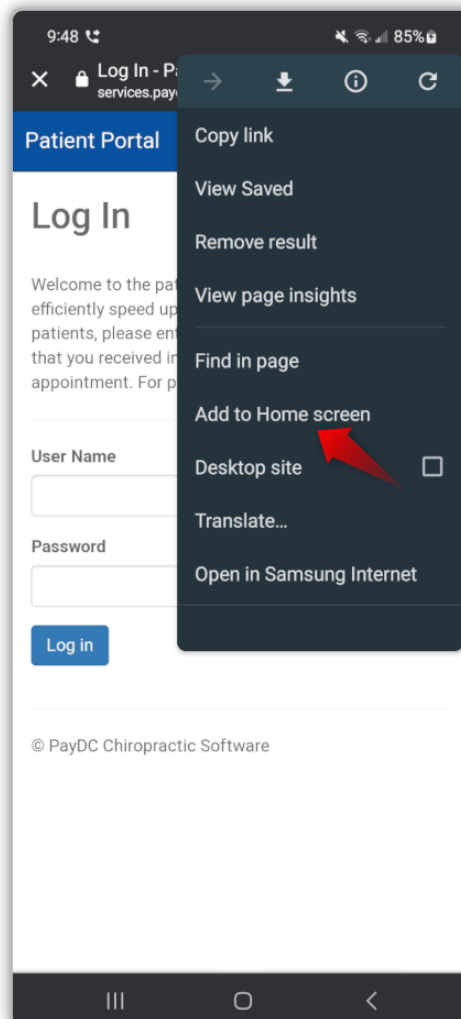
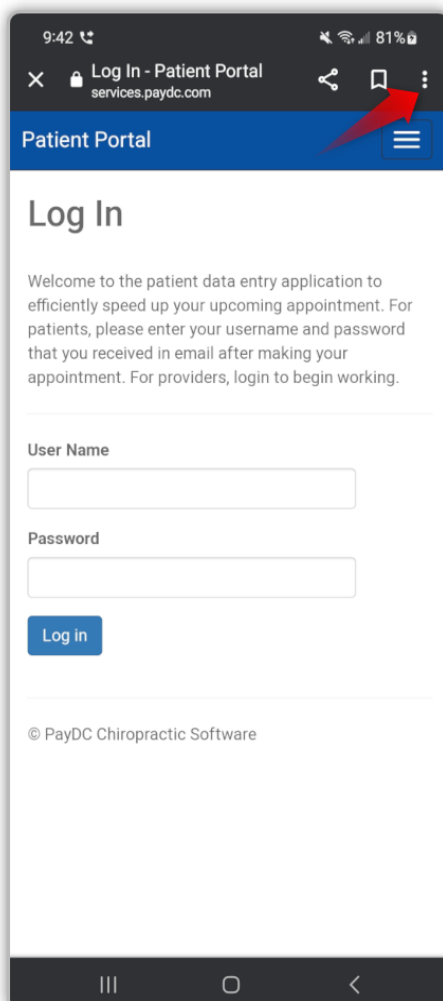
See What's New from PayDC!

Here's what's in this Release, June 16, 2023.

Our new PayDC Web Scheduler works via an internet browser, allowing access from mobile devices! To get started, you can simply enter the PayDC Portal url, <https://services.paydc.com>, into the web browser on your computer or mobile phone. For ease of use, the PayDC Portal can also be saved as a Progressive Web App (PWA) on your cell phone. This will create a PayDC icon on the Home screen of your cell phone. To do this, follow the instructions for Android or iPhone below.

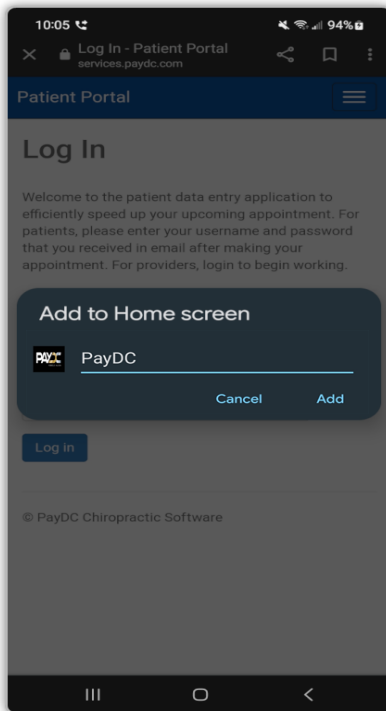
Android Chrome Browser:

1. Navigate to the <https://services.paydc.com> using the chrome browser.
2. Click on Kebab Menu (Three Dots) and click on Add to Home Screen option as shown below.

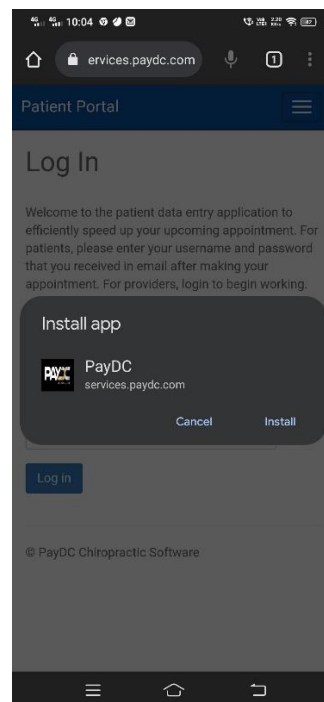
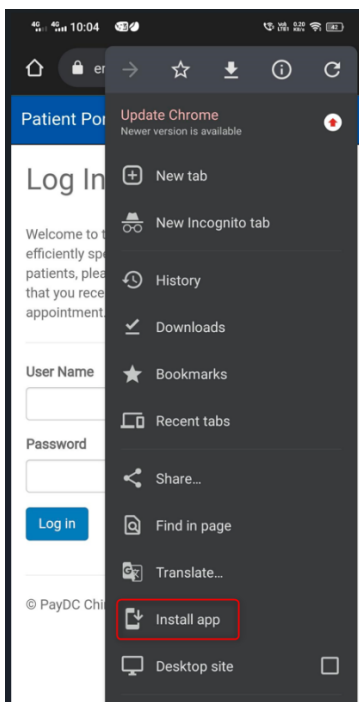




3. A dialogue box will display as shown below. Click Add to Add PayDC icon to your mobile device's Home screen.



4. Depending on the model of your Android device, you may instead, see these similar screens.





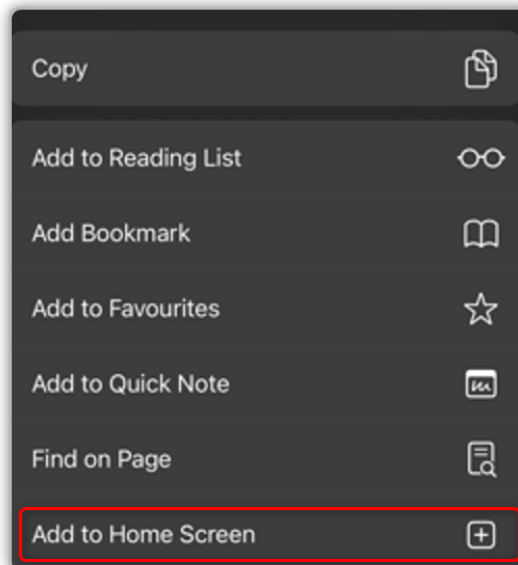
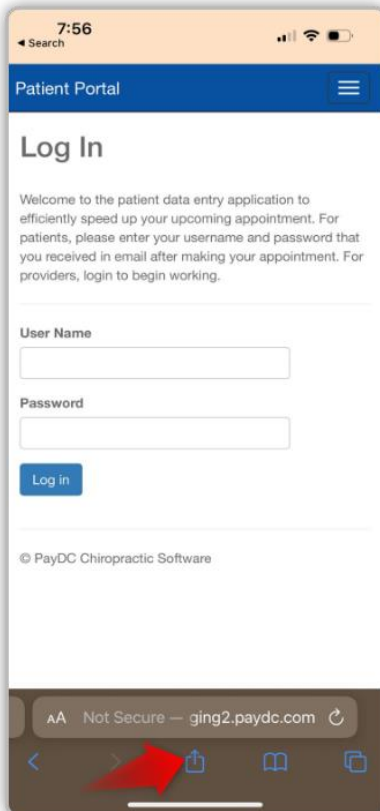
5. Simply click on the PayDC icon and enter your Username and Password to access the app.

A screenshot of a mobile application interface for a "Patient Portal". At the top, a blue header bar contains the text "Patient Portal" and a hamburger menu icon. Below the header, the title "Log In" is displayed. A welcome message follows: "Welcome to the patient data entry application to efficiently speed up your upcoming appointment. For patients, please enter your username and password that you received in email after making your appointment. For providers, login to begin working." Below this message are two input fields: "User Name" and "Password". A blue "Log in" button is positioned below the password field. At the bottom of the screen, the copyright notice "© PayDC Chiropractic Software" is visible. The entire screen is framed by a black border representing a mobile device, with a status bar at the top showing the time "11:38" and battery level "100%".

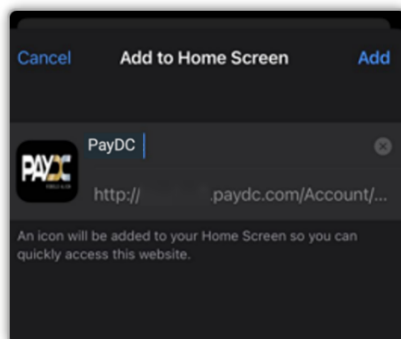


iOS Safari Browser:

1. Navigate to the URL <https://services.paydc.com> using the Safari browser.
2. Click on the Share option below. You can see the below options. Then click on Add to Home Screen option.

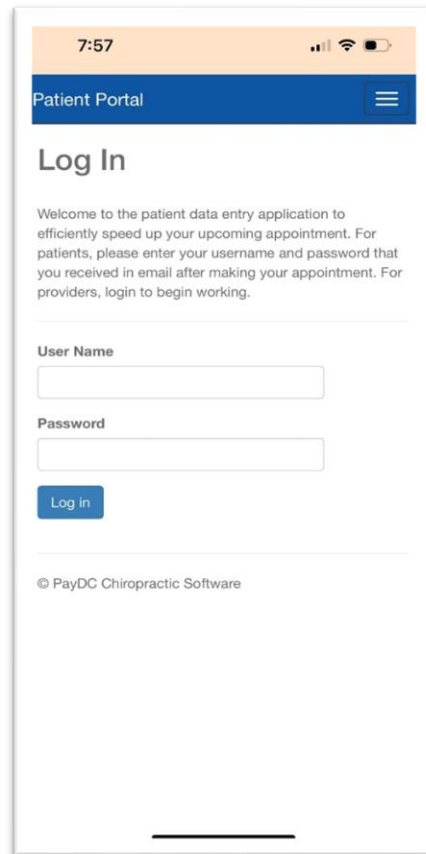


3. A dialogue box will display as shown below. Click Add to Add the PayDC icon to your mobile device's Home screen.





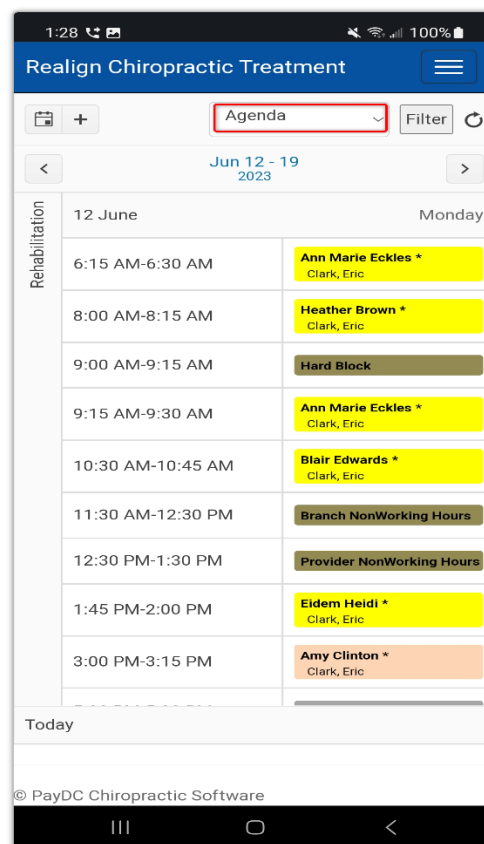
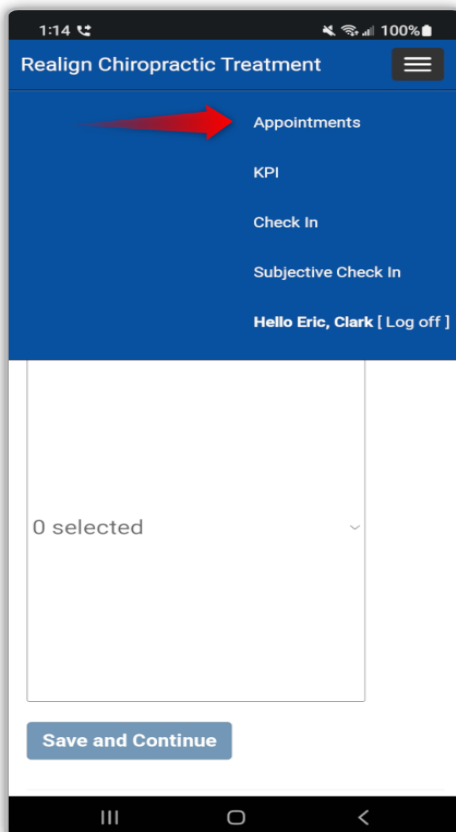
4. Simply click on the PayDC icon and enter your Username and Password to access the app.





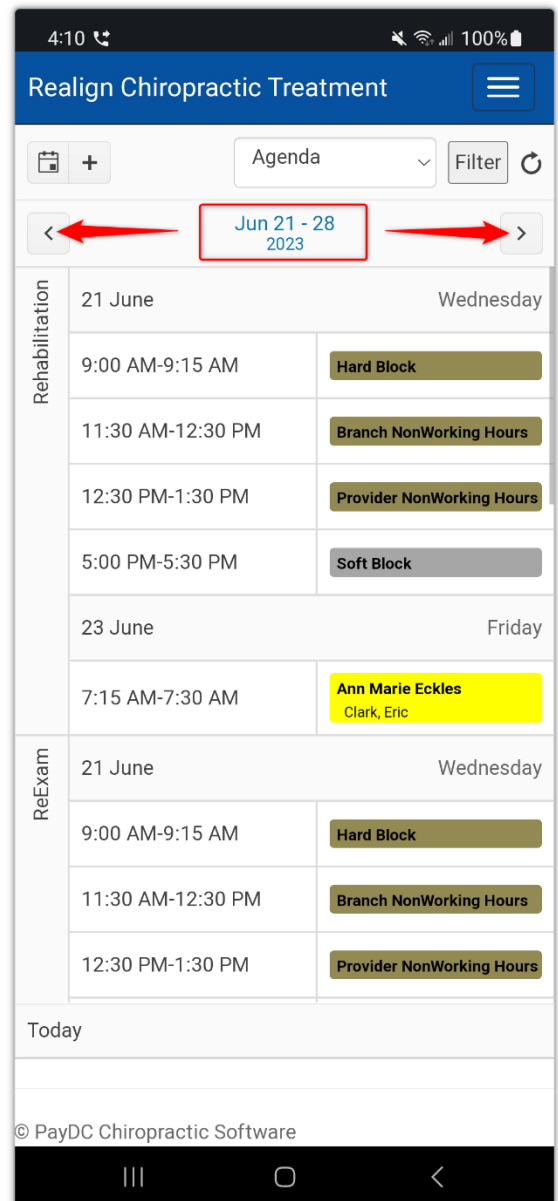
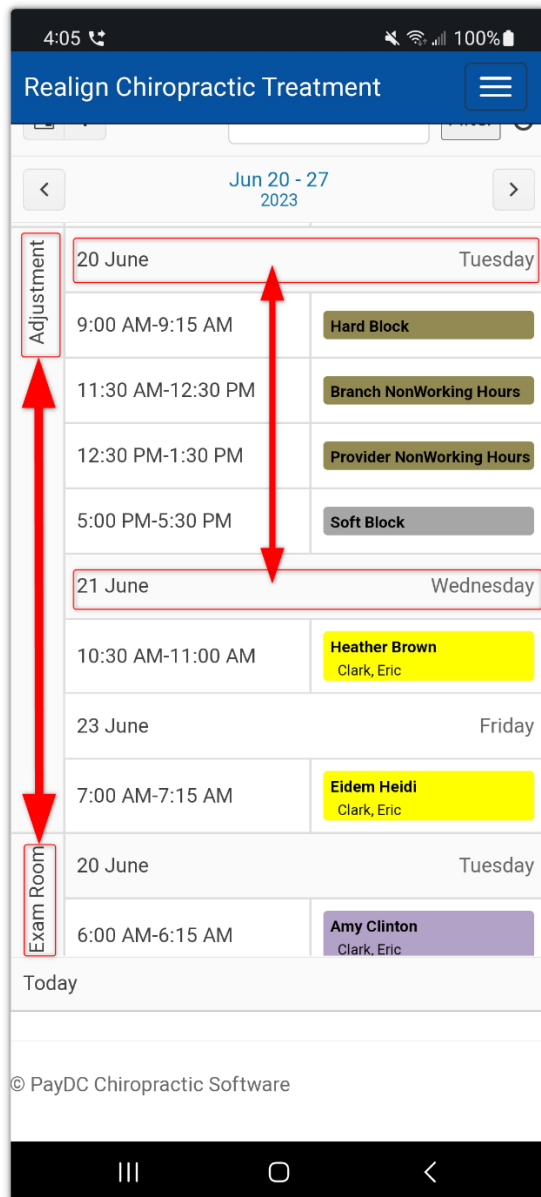
Using the PayDC Web App Scheduler

After installing the PayDC App, click on the new menu item labeled “Appointments”. By default, the Agenda View will be displayed. The Agenda View shows an individual Provider’s schedule for the current day through the next 7 days, displaying Appointments and Blocks while eliminating empty slots.



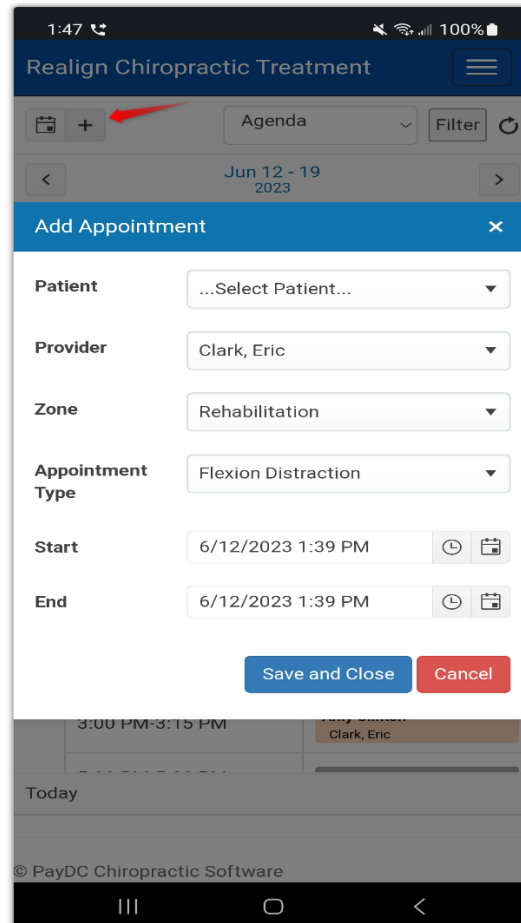
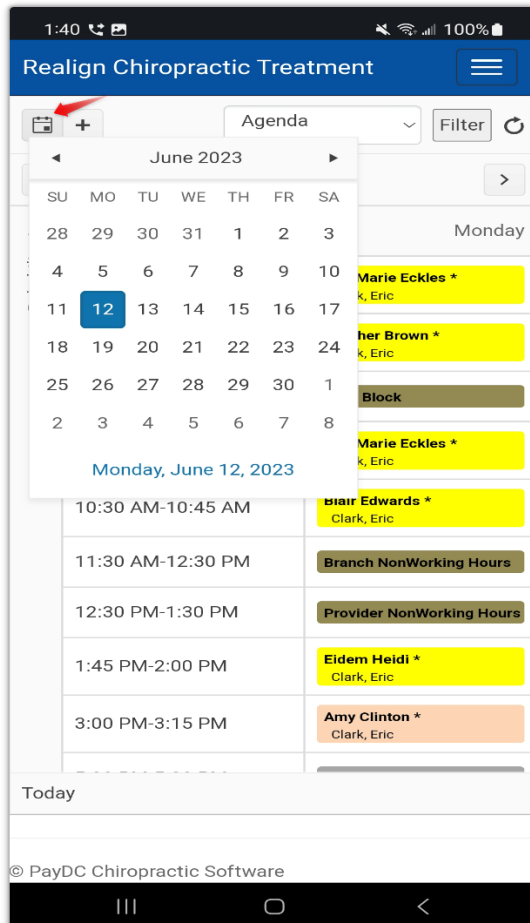


The Agenda View first divides the screen horizontally by Zones, grouping all Appointments for the next 7 days which occur in the same Zone. The next column further divides the Appointments by each of the 7 Dates and the following column lists the Appointment Time.



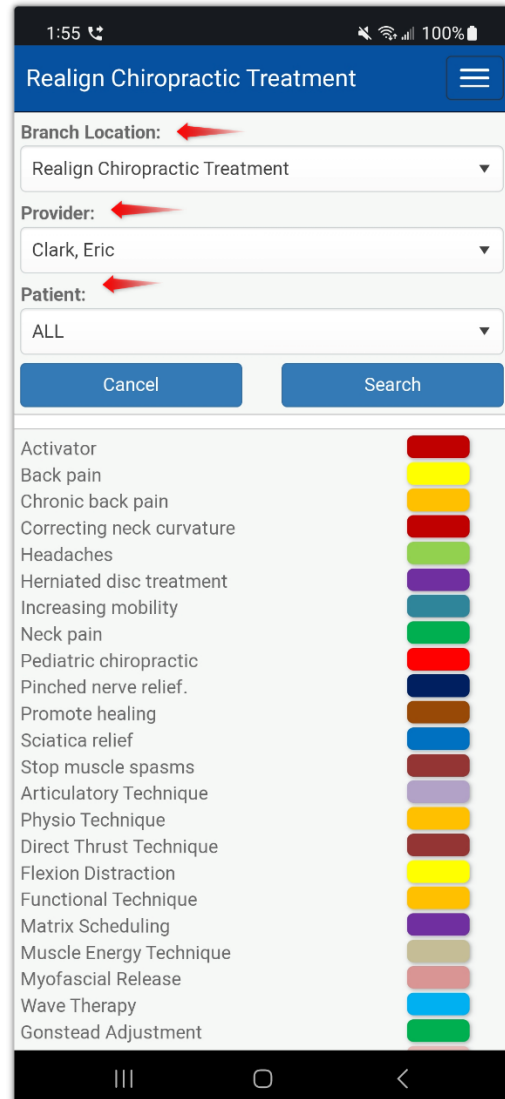
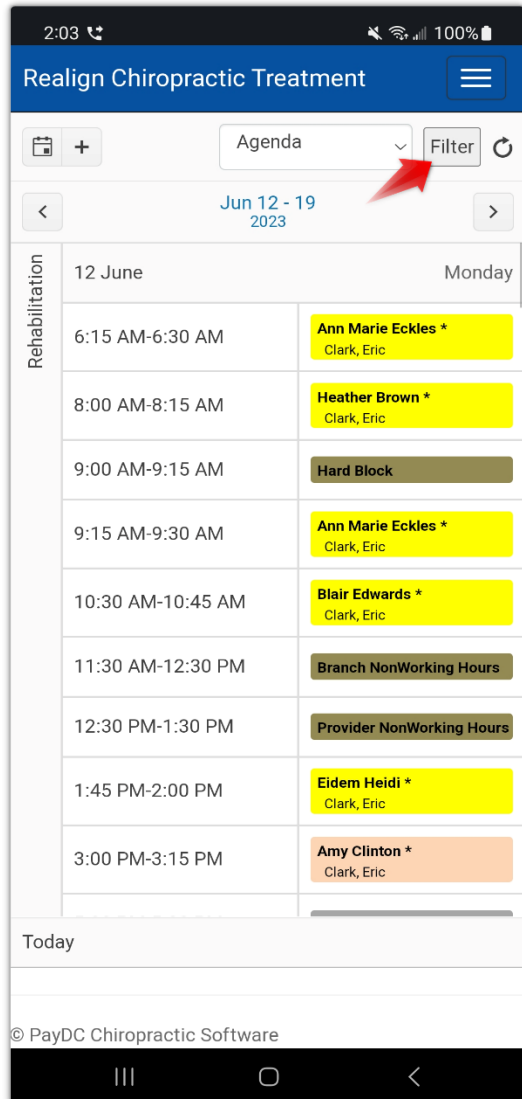


Click on the Calendar icon in the top left corner to select a different day. Click the “+” icon to Add an Appointment.



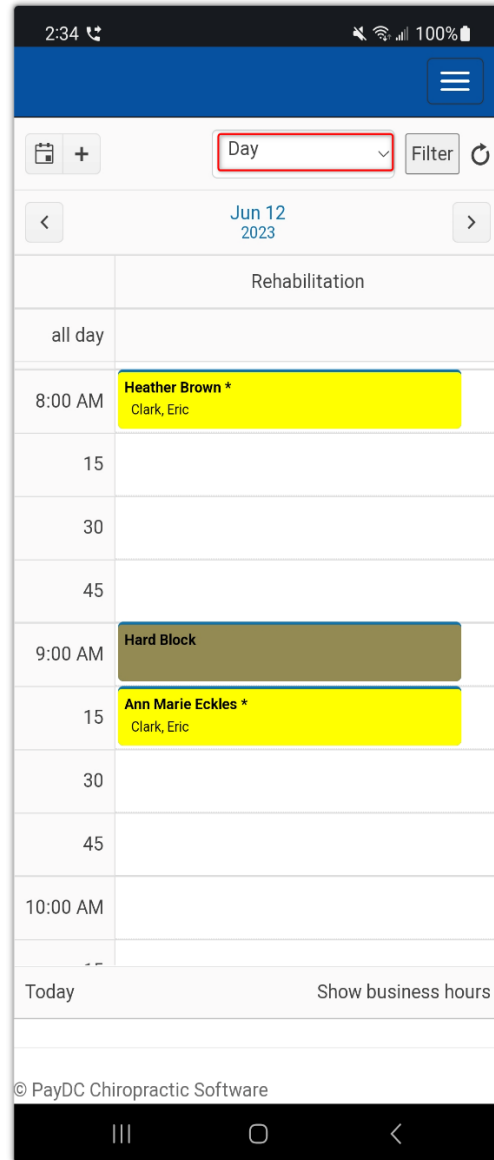
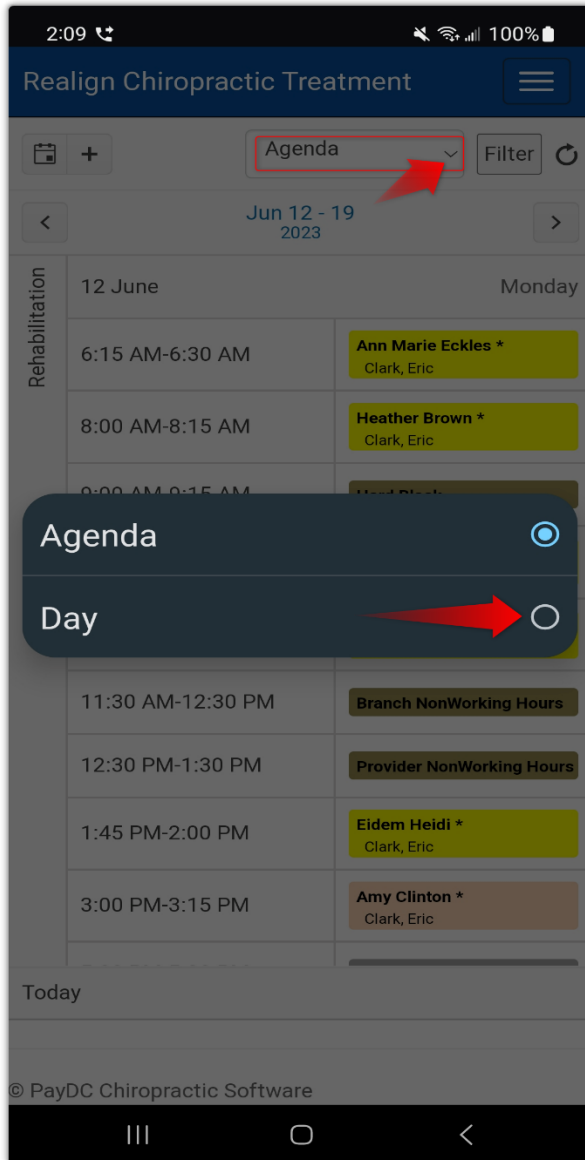


Clicking on the Filter button allows you to filter by Branch, Provider, and Patient and also displays the list of Appointment Types.



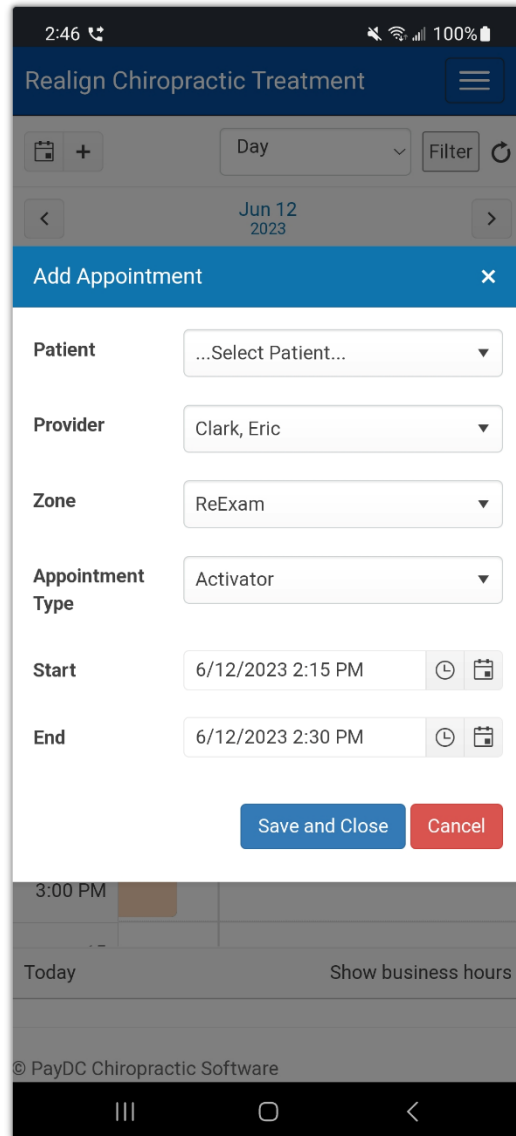
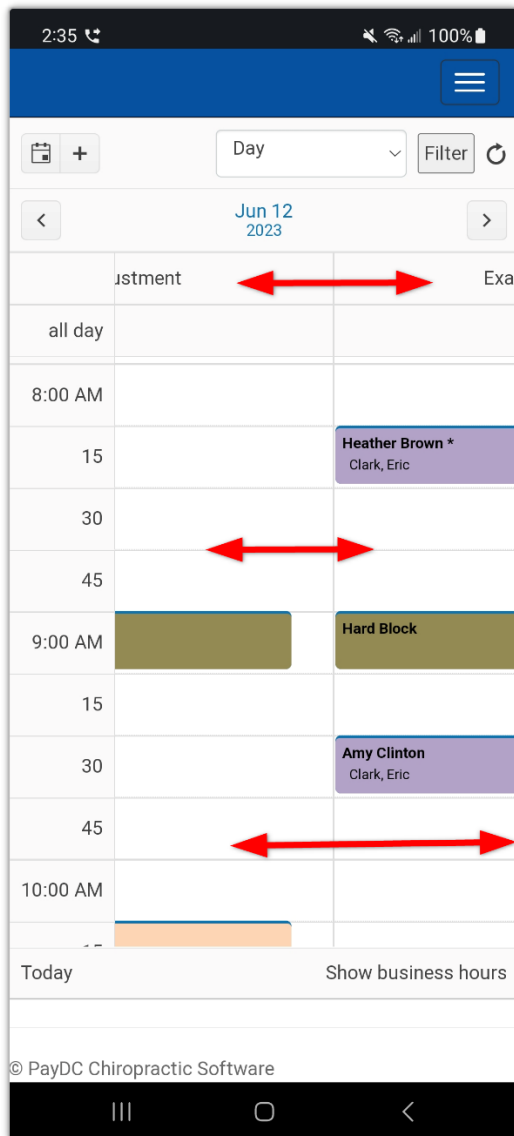


Click on the Agenda dropdown to change to the Day View.





The Day View displays Appointments for each Provider one day at a time and the header displays the Zone name for that column. You can see each Zone by scrolling horizontally. In addition, to clicking the “+” icon, you can click on any slot to Add an Appointment in that Zone.





Click on any Appointment to see the details or Edit the Appointment.

2:59 100%

← Appointment Details - Clark, Eric

Heather Brown [08/17/1970]
June 12 8:00 AM - 8:15 AM

[Edit](#)

Rehabilitation

Flexion Distraction

Rescheduled

Monday, June 12, 2023 at 8:15 AM

Scheduled By Eric Clark

45	
8:00 AM	Heather Brown * Clark, Eric
15	
30	
45	
9:00 AM	Hard Block
	Ann Marie Eckles *

Today Show business hours

© PayDC Chiropractic Software

3:02 100%

← Appointment Details - Clark, Eric

Heather Brown [08/17/1970]
June 12 8:00 AM - 8:15 AM

[Edit](#)

Edit Appointment ×

Patient

Provider

Zone

Appointment Type

Start ⌚ 📅

End ⌚ 📅

[Save and Close](#) [Cancel](#)

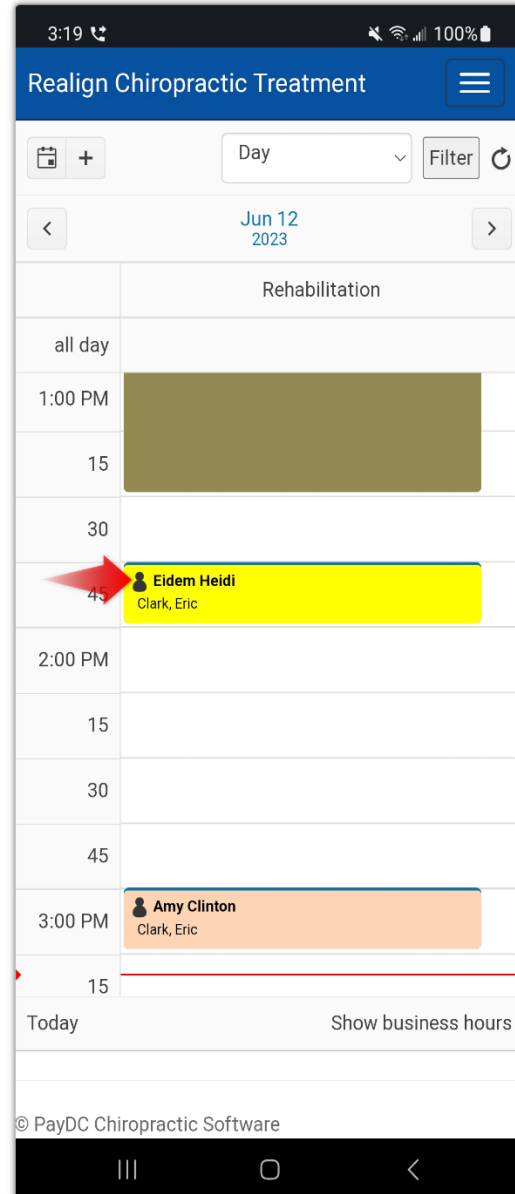
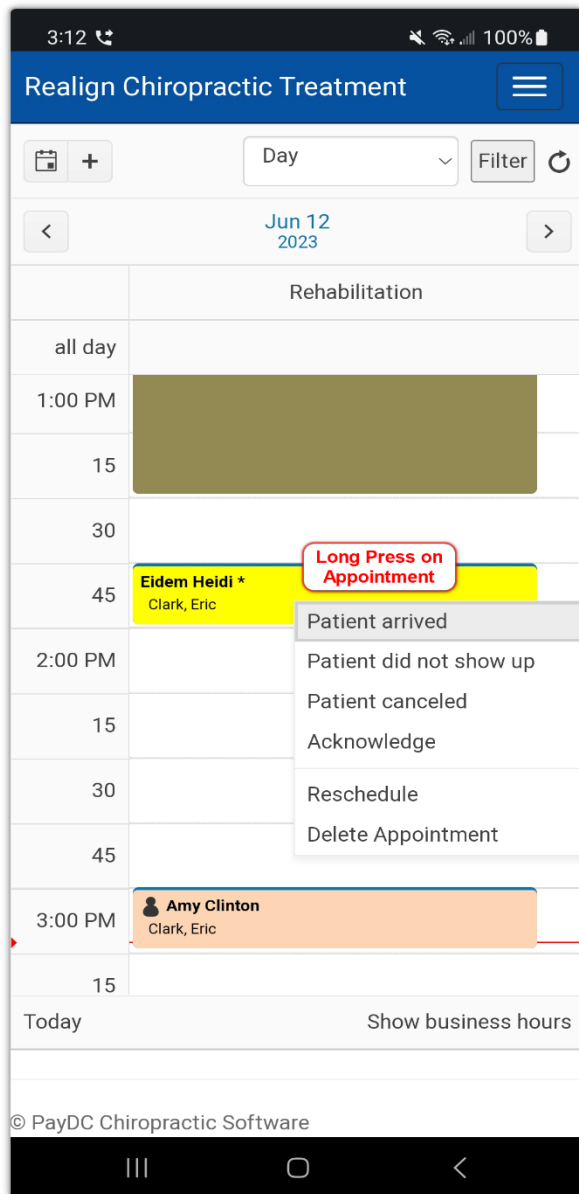
9:00 AM	Hard Block
	Ann Marie Eckles *

Today Show business hours

© PayDC Chiropractic Software

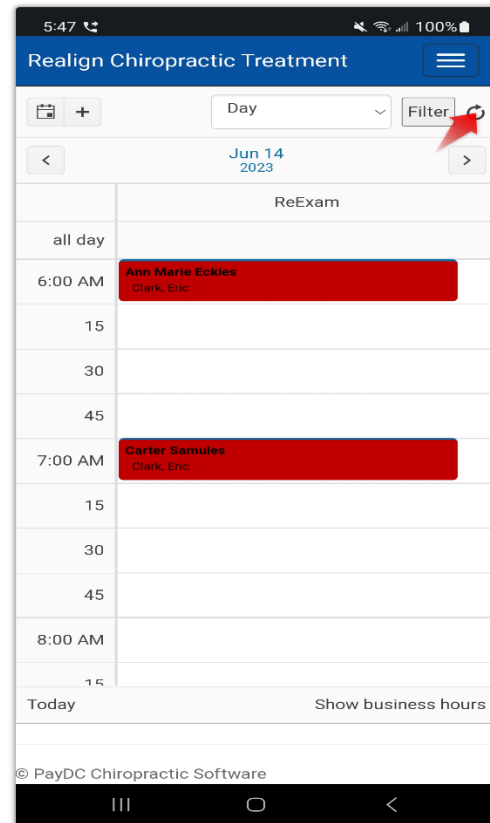
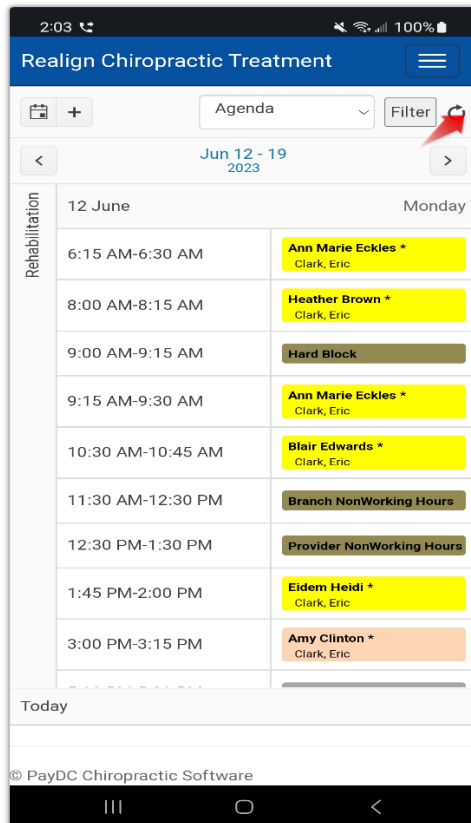


In both Day View and Agenda view, click and hold on the Appointment to view or change the Status of an Appointment in the Context menu.





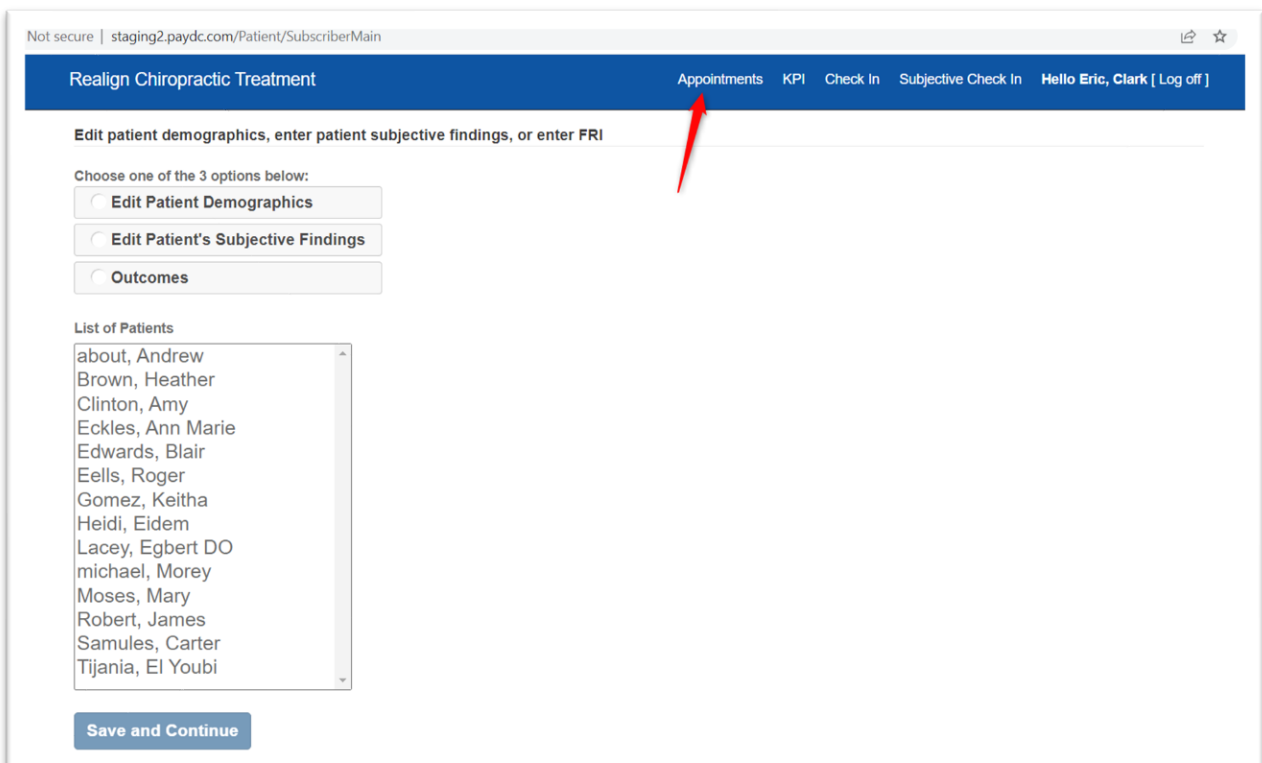
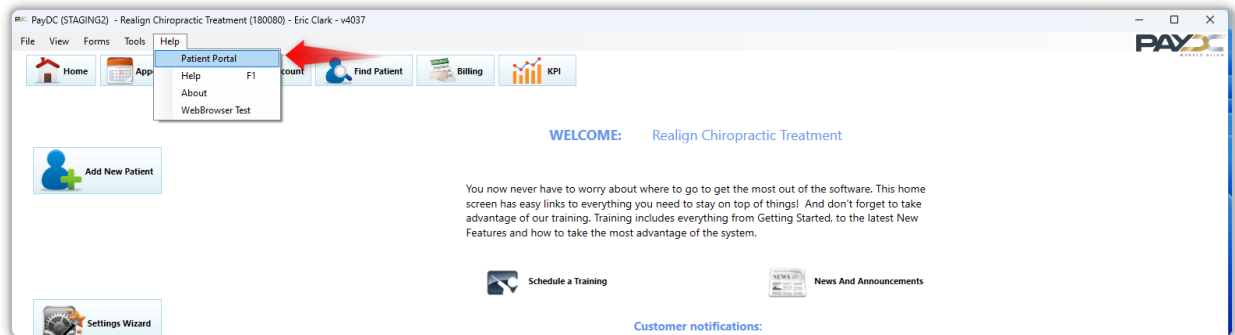
In both the Agenda View and Day View, click on the Refresh button to refresh the data.





Desktop View:

The same new features are available on a Desktop computer and operation is similar. Log in to the Portal as usual from the Help tab of your PayDC Home screen with your Username and Password and click on the new “Appointments” tab.





By default, the Agenda View will be displayed. The Agenda View shows an individual Provider's schedule for the current day through the next 7 days, displaying appointments and blocks while eliminating empty slots.

Not secure | staging2.paydc.com/SchedulerMain

Realign Chiropractic Treatment

Appointments | Check In | Subjective Check In | Hello Eric, Clark [Log off]

Branch Location:
Realign Chiropractic Treatment

Provider:
Clark, Eric

Patient:
ALL

Search

Activator

Back pain

Chronic back pain

Correcting neck curvature

Headaches

Herniated disc treatment

Increasing mobility

Neck pain

Pediatric chiropractic

Pinched nerve relief.

Promote healing

Sciatica relief

Stop muscle spasms

Articulatory Technique

Physio Technique

Direct Thrust Technique

Flexion Distraction

Functional Technique

Matrix Scheduling

Muscle Energy Technique

Today | Friday, June 09, 2023-Friday, June 16, 2023

Agenda | Day

	Date	Time	Event
Rehabilitation	09 Friday June, 2023	6:45 AM-7:00 AM	Ann Marie Eckles Clark, Eric
		9:00 AM-9:15 AM	Hard Block
		11:30 AM-12:30 PM	Branch NonWorking Hours
		12:30 PM-1:30 PM	Provider NonWorking Hours
		5:00 PM-5:30 PM	Soft Block
ReExam	12 Monday June, 2023	6:15 AM-6:30 AM	Ann Marie Eckles Clark, Eric
		6:30 AM-6:45 AM	Ann Marie Eckles Clark, Eric
		9:00 AM-9:15 AM	Hard Block
		11:30 AM-12:30 PM	Branch NonWorking Hours
		12:30 PM-1:30 PM	Provider NonWorking Hours
	09 Friday June, 2023	5:00 PM-5:30 PM	Soft Block
	11 Sunday June, 2023	6:15 AM-6:30 AM	Andrew about Clark, Eric



The right side of the Agenda View first divides the screen horizontally by Zones, grouping all Appointments for the next 7 days which occur in the same Zone. The next column further divides the Appointments by each of the 7 Dates and the following column lists the Appointment Time.

Branch Location:
Realign Chiropractic Treatment

Provider:
Clark, Eric

Patient:
ALL

Search

Activator

Back pain

Chronic back pain

Correcting neck curvature

Headaches

Herniated disc treatment

Increasing mobility

Neck pain

Pediatric chiropractic

Pinched nerve relief

Promote healing

Sciatica relief

Stop muscle spasms

Articulatory Technique

Physio Technique

Direct Thrust Technique

Flexion Distraction

Functional Technique

Matrix Scheduling

Muscle Energy Technique

Myofascial Release

Wave Therapy

Gonstead Adjustment

Spinal Decompression

Ice & Heat Therapy

Spinal Manipulation

Massage

Spinal exercise

Therapy

Muscle Stimulation

Spinal Traction

Today

Tuesday, June 13, 2023-Tuesday, June 20, 2023

Agenda

Day

	Date	Time	Event
Rehabilitation	13 Tuesday June, 2023	6:00 AM-6:15 AM	Andrew about * Clark, Eric
		9:00 AM-9:15 AM	Hard Block
		11:30 AM-12:30 PM	Branch NonWorking Hours
		12:30 PM-1:30 PM	Provider NonWorking Hours
		5:00 PM-5:30 PM	Soft Block
	14 Wednesday June, 2023	6:00 AM-6:15 AM	El Youbi Tijania * Clark, Eric
		7:30 AM-7:45 AM	Amy Clinton * Clark, Eric
	15 Thursday June, 2023	6:00 AM-6:45 AM	Andrew about * Clark, Eric
		2:00 PM-2:45 PM	Ann Marie Eckles * Clark, Eric
	16 Friday June, 2023	2:00 AM-2:15 AM	Amy Clinton * Clark, Eric
	19 Monday June, 2023	6:00 AM-6:15 AM	Amy Clinton Clark, Eric
	20 Tuesday June, 2023	6:00 AM-6:15 AM	Amy Clinton Clark, Eric
ReExam	13 Tuesday June, 2023	6:15 AM-6:30 AM	Amy Clinton Clark, Eric
		7:00 AM-7:15 AM	Heather Brown Clark, Eric



Click the Forward and Back buttons to set the time frame from the start date or click on the Calendar icon to open the Calendar.

Realign Chiropractic Treatment

AppointmentsCheck InSubjective Check InHello Eric, Clark [Log off]

Branch Location:
Realign Chiropractic Treatment

Provider:
Clark, Eric

Patient:
ALL

Search

Activator

Back pain

Chronic back pain

Correcting neck curvature

Headaches

Herniated disc treatment

Increasing mobility

Neck pain

Pediatric chiropractic

Pinched nerve relief.

Promote healing

Sciatica relief

Stop muscle spasms

Articulatory Technique

Physio Technique

Direct Thrust Technique

Flexion Distraction

Functional Technique

Matrix Scheduling

Muscle Energy Technique

Myofascial Release

Wave Therapy

Gonstead Adjustment

Spinal Decompression

Ice & Heat Therapy

Spinal Manipulation

Massage

Spinal exercise

Therapy

Muscle Stimulation

Spinal Traction

Today

Wednesday, June 14, 2023-Wednesday, June 21, 2023

AgendaDay

Rehabilitation

ReExam

June 2023

SU MO TU WE TH FR SA

28 29 30 31 1 2 3

4 5 6 7 8 9 10

11 12 13 14 15 16 17

18 19 20 21 22 23 24

25 26 27 28 29 30 1

2 3 4 5 6 7 8

Monday, June 12, 2023

Time

Event

6:00 AM-6:15 AM

El Youbi Tijania *
Clark, Eric

7:30 AM-7:45 AM

Amy Clinton *
Clark, Eric

9:00 AM-9:15 AM

Hard Block

11:30 AM-12:30 PM

Branch NonWorking Hours

12:30 PM-1:30 PM

Provider NonWorking Hours

2:00 PM-2:15 PM

Egbert Lacey, DO
Clark, Eric

5:00 PM-5:30 PM

Soft Block

15 Thursday
June, 2023

6:00 AM-6:45 AM

Andrew about *
Clark, Eric

2:00 PM-2:45 PM

Ann Marie Eckles *
Clark, Eric

16 Friday
June, 2023

2:00 AM-2:15 AM

Amy Clinton *
Clark, Eric

19 Monday
June, 2023

6:00 AM-6:15 AM

Amy Clinton
Clark, Eric

20 Tuesday
June, 2023

6:00 AM-6:15 AM

Amy Clinton
Clark, Eric

14 Wednesday
June, 2023

6:00 AM-6:15 AM

Ann Marie Eckles
Clark, Eric

7:00 AM-7:15 AM

Carter Samules
Clark, Eric

9:00 AM-9:15 AM

Hard Block



The left side section allows filtering by Branch, Provider, and Patient, and also displays a list of all Appointment Types.

Realign Chiropractic Treatment

Appointments Check In Subjective Check In Hello Eric, Clark | Log off

Branch Location: Realign Chiropractic Treatment

Provider: Clark, Eric

Patient: ALL

Search

Activator Back pain Chronic back pain Correcting neck curvature Headaches Herniated disc treatment Increasing mobility Neck pain Pediatric chiropractic Pinched nerve relief Promote healing Sciatica relief Stop muscle spasms Articular Technique Physio Technique Direct Thrust Technique Flexion Distraction Functional Technique Matrix Scheduling

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		5:00 PM-5:30 PM	Soft Block
	11 Sunday June, 2023	6:15 AM-6:30 AM	Andrew about Clark, Eric



Click on the Appointment to view the details or to Edit the Appointment with the Edit button.

Not secure | staging2.paydc.com/SchedulerMain

Realign Chiropractic Treatment

Appointments Check In Subjective Check In Hello Eric, Clark [Log off]

Branch Location: Realign Chiropractic Treatment

Provider: Clark, Eric

Patient: ALL

Search

Activator Back pain Chronic back pain Correcting neck curvature Headaches Herniated disc treatment Increasing mobility Neck pain Pediatric chiropractic Pinched nerve relief. Promote healing Sciatica relief Stop muscle spasms Articulatary Technique Physio Technique Direct Thrust Technique Flexion Distraction Functional Technique Matrix Scheduling Muscle Energy Technique

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			Provider NonWorking Hours
			Soft Block
			Ann Marie Eckles Clark, Eric
			Ann Marie Eckles Clark, Eric
			Hard Block
			Branch NonWorking Hours
			Provider NonWorking Hours
			Soft Block
ReExam	11 Sunday June, 2023	6:15 AM-6:30 AM	Andrew about Clark, Eric

Appointment Details - Clark, Eric

Ann Marie Eckles [08/03/1963]

June 12 6:15 AM - 6:30 AM

Edit

Rehabilitation

Flexion Distraction

Scheduled

Tuesday, June 20, 2023 at 6:00 AM

Scheduled By Eric Clark

Web Scheduler

Not secure | staging2.paydc.com/SchedulerMain

Realign Chiropractic Treatment

Appointments Check In Subjective Check In Hello Eric, Clark [Log off]

Branch Location: Realign Chiropractic Treatment

Provider: Clark, Eric

Patient: ALL

Search

Activator Back pain Chronic back pain Correcting neck curvature Headaches Herniated disc treatment Increasing mobility Neck pain Pediatric chiropractic Pinched nerve relief. Promote healing Sciatica relief Stop muscle spasms Articulatary Technique Physio Technique Direct Thrust Technique Flexion Distraction Functional Technique Matrix Scheduling Muscle Energy Technique

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			Provider NonWorking Hours
			Soft Block
			Ann Marie Eckles Clark, Eric
			Ann Marie Eckles Clark, Eric
			Hard Block
			Branch NonWorking Hours
			Provider NonWorking Hours
			Soft Block
ReEx	11 Sunday June, 2023	6:15 AM-6:30 AM	Andrew about Clark, Eric

Edit Appointment

Patient: Eckles, Ann Marie

Provider: Clark, Eric

Zone: Rehabilitation

Appointment Type: Flexion Distraction

Start: 6/12/2023, 6:15:00 AM

End: 6/12/2023, 6:30:00 AM

Save and Close Cancel



Right click on the Appointment to view or change the Status of the Appointment in the Context menu.

▲ Not secure | staging2.paydc.com/SchedulerMain

Realign Chiropractic Treatment

Appointments Check In Subjective Check In Hello Eric, Clark [Log off]

Branch Location: Realign Chiropractic Treatment

Provider: Clark, Eric

Patient: ALL

Search

Activator Back pain Chronic back pain Correcting neck curvature Headaches Herniated disc treatment Increasing mobility Neck pain Pediatric chiropractic Pinched nerve relief. Promote healing Sciatica relief Stop muscle spasms Articulatory Technique Physio Technique Direct Thrust Technique Flexion Distraction Functional Technique Matrix Scheduling Muscle Energy Technique

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		12:30 PM-1:30 PM	Provider NonWorking Hours
		5:00 PM-5:30 PM	Soft Block
	11 Sunday June, 2023	6:15 AM-6:30 AM	Andrew about Clark, Eric

Context menu options:

- Patient arrived
- Patient did not show up
- Patient canceled
- Acknowledge
- Reschedule
- Delete Appointment



Click on “Day” to change to the Day View. In the Day View, add an Appointment by double clicking in any slot.

The screenshot shows the PAYDC software interface. At the top, there's a header with the title 'Realign Chiropractic Treatment' and navigation links: 'Appointments', 'Check In', 'Subjective Check In', and a user greeting 'Hello Eric, Clark [Log off]'. Below the header, there's a sidebar on the left with a 'Branch Location' dropdown (set to 'Realign Chiropractic Treatment'), a 'Provider' dropdown (set to 'Clark, Eric'), and a 'Patient' dropdown (set to 'ALL'). Below these is a 'Search' button. The main area is a calendar for 'Monday, June 12, 2023'. The calendar has columns for 'Rehabilitation', 'ReExam', 'Adjustment', 'Exam Room', and 'General'. The 'Day' button in the top right corner of the calendar is highlighted with a red arrow. An 'Add Appointment' dialog box is open in the center, with fields for 'Patient' (dropdown), 'Provider' (dropdown, set to 'Clark, Eric'), 'Zone' (dropdown, set to 'Exam Room'), 'Appointment Type' (dropdown, set to 'Articulatory Technique'), 'Start' (datetime picker, set to '6/12/2023 4:00 PM'), and 'End' (datetime picker, set to '6/12/2023 4:15 PM'). There are 'Save and Close' and 'Cancel' buttons at the bottom of the dialog box. The calendar background shows various appointment slots with different colors and labels like 'Amy Clinton', 'Soft Block', and 'Roger Eells'. There is also a 'Show business hours' button at the bottom left of the calendar area.

Thank you for trusting us as your software vendor!

Questions? You can always ask our Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for the Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.