



See What's New from PayDC!

Here's what's in this Release (August 8th, 2023)

We've added three new columns 'Service Date', 'Deleted Date', and 'Deleted By' in the **Deleted Claims Report**. The 'Service Date' column displays the DOS of the claim, the 'Deleted Date' column displays the date on which the claims were deleted and the 'Deleted By' column displays the User (Last name, First name) who deleted the claim.

Deleted Claims Report:

PayDC (STAGING2) - Boston Chiro Clinic (4092) - Pro PayDC - v4074

File View Forms Tools Help

Home Appointments Patient Account Find Patient Billing Eligibility Inbox KPI

Billing

- Claims
 - Primary Claims
 - Secondary Claims
 - Self-Pay Claims
 - Miscellaneous Charges
- Posting
 - Insurance Payment
 - Patient Payment
 - Card Transactions - Patient
 - Card Transactions - Insurance
 - Recurring Payments
 - Find Payment
 - Find Refund
 - ERA Worklist
 - Patient Ledger
- Reports
 - Aging Report
 - Availability
 - Other Reports
 - Security Report
- Archive
 - Deleted Claims
 - EClaims Reports

Claim Search

Claim No. Carrier

Patient Name Service Date From 7/4/2023 15

Provider Service Date To 8/3/2023 15

Search

Results

Claim No.	Carrier	Patient Name	Provider Name	Creation Date	Service Date	Deleted Date	Deleted By	Total Charges (\$)	
toor1850023079	Wells Fargo	cruise, tom	PayDC Pro	8/3/2023	08/03/2023	8/3/2023	Provider.PK	125.00	Undo
prAp185002307	AETNA	Aprilsupport, preethi	PayDC Pro	8/3/2023	08/03/2023	8/3/2023	Provider.PK	175.00	Undo
AySh185002307	Bottle Insurance	Shaik, Ayeza	PayDC Pro	8/3/2023	08/03/2023	8/3/2023	Provider.PK	800.00	Undo
VCh185002306	Mayur's Insuran	Chavan, Vijaya "NA"	PayDC Pro	8/2/2023	08/02/2023	8/2/2023	PayDC.Pro	150.00	Undo
MaPa185002306	Mayur's Insuran	Patil, Mayur "MP3"	PayDC Pro	8/2/2023	08/02/2023	8/2/2023	PayDC.Pro	150.00	Undo
NoMa18500230	Self-Pay	Mayur, Notes	PayDC Pro	8/2/2023	08/02/2023	8/2/2023	PayDC.Pro	155.00	Undo
AsCh185002303	Mayur's Insuran	Chavan, Ashok S	PayDC Pro	7/25/2023	07/25/2023	8/2/2023	Patil,Mayur	550.00	Undo
MaPa185002303	Mayur's Insuran	Patil, Mayur "MP3"	PayDC Pro	7/21/2023	07/19/2023	7/24/2023		100.00	Undo
MaPa185002303	Mayur's Insuran	Patil, Mayur "MP3"	PayDC Pro	7/21/2023	07/21/2023	8/2/2023	PayDC.Pro	550.00	Undo
PKau185002300	BCBS	august suprit, PK	PayDC Pro	7/19/2023	07/19/2023	8/3/2023	PayDC.Pro	175.00	Undo
AsSh185002299	bottle insurance	Shaik, Asma d	PayDC Pro	7/18/2023	07/18/2023	7/25/2023		800.00	Undo
prap185002299	AETNA	apply amount, preethi	PayDC Pro	7/18/2023	07/18/2023	8/3/2023	PayDC.Pro	90.00	Undo
SaBo185002299	Self-Pay	Borate, Sanket	PayDC Pro	7/18/2023	07/18/2023	8/2/2023	Patil,Mayur	335.00	Undo
FoBe185002297	AETNA	Bear, Fozzie "BJAS"	Admin Dan	7/12/2023	07/12/2023	7/13/2023		253.00	Undo
RSSh185002295	Perfect Insuran	Shaik, Rinu	PayDC Pro	7/9/2023	07/09/2023	7/13/2023		550.00	Undo



We have added a new feature ability to add notes in the **Patient Statement History Report** grid and in the Ledger **Statement History Report**. Simply click into the note icon in the new column at the far left, add the required notes, and click Save. The note icon will be highlighted in yellow after saving.

Patient Statement History Report:

PayDC (STAGING2) - Boston Chiro Clinic (4092) - Pro PayDC - v4074

File View Forms Tools Help

Home Appointments Patient Account Find Patient Billing Eligibility Inbox KPI

Patient Statement History Report

From: 7/4/2023 To: 8/4/2023

Patient: All Search

Statement Date	Generated By	Amount
▼ Raut, Sureshram		
▼ DGitagap, Anna		
▼ DGitagap, Self		
▼ Ramos, Sergio		
7/5/2023	PayDC.Pro	372.00
7/5/2023	PayDC.Pro	372.00
7/5/2023	PayDC.Pro	372.00
7/5/2023	PayDC.Pro	372.00
▼ Ray, Sandra		
▼ six, PK		
▼ agent, amar PHD		
▼ Samson, Rana		
▼ Patil, Mayur "MP3"		
▼ Patil, Sonal		
▼ Aaron, Ayden		
▼ Alice, PK		
▼ Statement report, pk		
▼ Chndn, CuresAct C "CCKC" DC		
▼ Carlson, Jenn		
▼ Aaron, Alicia s		

Patient Statement Note

Ramos, Sergio | 7/5/2023

Note:

The statement is captured on 7/5/2023

Clear Note saved successfully Save Close

Statement History Report in Ledger:

PayDC (STAGING2) - Boston Chiro Clinic (4092) - Pro PayDC - v4074

File View Forms Tools Help

Home Appointments Patient Account Find Patient Billing Eligibility Inbox KPI

[Ramos, Sergio - 1/1/1991]

Filter Patient: Ramos, Sergio View Demographics Search

Payment Information Primary: abc insurance Secondary: Current Patient Balance \$404.00

Payment Summary for 2/4/2023 to 8/4/2023. This summary displays for the date range specified. To get the complete Patient Ledger set the From Date to 10/7/2015 and the To Date to today.

Total Charges (\$)	Patient Payment (\$)	Applied Amount (\$)	Refund Amount (\$)	Patient Unapplied (\$)	Insurance Applied (\$)	Insurance Total (\$)
0.00	0.00	0.00	0.00	0.00	0.00	0.00

Detailed Ledger Basic Ledger Statement History Report

Drag a column header and drop it here to group by that column

Statement Date	Generated By	Amount
7/5/2023	PayDC.Pro	372.00
7/5/2023	PayDC.Pro	372.00
7/5/2023	PayDC.Pro	372.00
7/5/2023	PayDC.Pro	372.00

Patient Statement Note

Ramos, Sergio | 7/5/2023

Note:

The statement is captured on 7/5/2023

Clear Save Close



We've changed the "From Date" and "To Date" date filters labels to "Service Date From" and "Service Date To" in the **Claim Submission History Report**.

PayDC (STAGING2) - Boston Chiro Clinic (4092) - Pro PayDC - v4074

File View Forms Tools Help

Home Appointments Patient Account Find Patient Billing Eligibility Inbox KPI

Claim Submission History Report

Service Date From: 7/5/2023 15 Service Date To: 8/4/2023 15

Select Patient: All

☐ Filter by Account No. [Create Report](#)

1 of 6 Page Width Find Next

BOSTON CHIRO CLINIC

Claim Submission History Report

All data where service date between 7/5/2023 12:42:04 PM and 8/4/2023 12:42:04 PM.

007 Wall Street

Suite 102

Huntingdon Valley , AL 19006-1111

Date of Service	Claim #	Patient Name	Carrier Name	Type	Submission Date	Submission Type
7/5/2023	1850022948	Sanjay , Raut	Mayur's Insurance Company	Primary	7/5/2023	Paper
7/5/2023	1850022949	Sureshdam , Raut	Mayur's Insurance Company	Primary	7/5/2023	Electronic-EClaims
7/5/2023	1850022950	PK , six	Insurance Agency PP	Primary	7/5/2023	Electronic-EClaims



We've also changed the format of the Subscriber name to "FirstName LastName" in the **Patient Statement Report** and **Patient Statement Report** in the patient ledger.

Patient Statement Report:

PayDC (STAGING2) - Boston Chiro Clinic (4092) - Pro PayDC - v4074

File View Forms Tools Help

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 - Other Reports
 - Marketing Analysis Report
 - Patient by Procedure Report
 - Patient Statement**
 - Patient Statement History Report
 - Claim Submission History Report
 - Billing DaySheet Report
 - Appointment - Claim Generation F
 - Sales Tax Report
 - Security Report
 - Archive
 - EClaims Reports

[abella, neo - 6/9/2008]

- Patient Statement Report

Includes charges billed to the patient during the selected time period:

☐ Today ☒ Last 30 Days ☐ Last 60 Days ☐ Last 90 Days ☐ Custom

Select Patient: abella, neo - 06/09/2008

Create Report

Balance Details

Patient Due: \$41.00
Primary Due: \$0.00
Secondary Due: \$0.00

(778) 047-0888

8/4/2023

First Name Last Name

neo abella

test 234
easter
test , CA 65464-5665

Make Checks Payable To:

Boston Chiro Clinic
1965 Byberry Road
PO Box 123
Huntingdon Valley, PA 19006-1234
(888) 306-1256

Tax ID : 110000002

Patient : abella, neo
Patient ID : 25475

Date Of Service	Code	Description	Amount	Allowed	Ins 1 Paid	Ins 2 Paid	Other Payment	Patient Paid	Adj Amount	Take Back	Ins Balance	Patient Balance
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Claim: neab1850023010 Primary Carrier: Self-Pay

7/10/2023 73280 X-ray thorax, chest 41.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 41.00



Patient Ledger:

PayDC (STAGING2) - Boston Chiro Clinic (4092) - Pro PayDC - v4074

File View Forms Tools Help

Home Appointments Patient Account Find Patient Billing Eligibility Inbox KPI

[abella, neo - 6/9/2008]

Filter Patient: abella, neo View Demographics

From: 2/4/2023 To: 8/4/2023 Search

Payer Information Primary: Self Secondary:

Current Patient Balance \$41.00

Payment Summary for 2/4/2023 to 8/4/2023. This summary displays for the date range specified. To get the complete Patient Ledger set the From Date to 7/19/2023 and the To Date to today.

Total Charges (\$)	Patient Bounced (\$)	Applied Amount (\$)	Refund Amount (\$)	Patient Unapplied (\$)	Insurance Applied (\$)	Insurance Total (\$)
						0.00

Patient Statement Report - Detailed

Detailed Ledger Patient Statement

Statement

Boston Chiro Clinic
007 Wall Street
Suite 102
Huntingdon Valley, AL 19006-1111
(778) 047-0888

8/4/2023

neo abella
test 234
easter
test , CA 65464-5665

First Name Last Name

Make Checks Payable To:
Boston Chiro Clinic
1965 Byberry Road
PO Box 123
Huntingdon Valley, PA 19006-1234
(888) 306-1256

Tax ID : 110000002

Patient : abella, neo
Patient ID : 25475

Date Of Service	Code	Description	Amount	Allowed	Ins 1 Paid	Ins 2 Paid	Other Payment	Patient Paid	Adj Amount	Take Back	Ins Balance	Patient Balance
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Print Statement



Thank you for trusting us as your software vendor!

Questions? You can always ask our Service Desk.

- If you are a PayDC customer, the phone number is **(888) 306-1257**; please choose option 4 for Service Desk.
- If you are an Advanced Provider Solutions customer, the phone number is **(855) 283-4940**; please choose option 4 for Service Desk.
- If you would like to contact the Service Desk via **e-mail**, please use the [Contact Us form on our website](#). Please note: The Contact Us form is now secure, so you can include PHI in your description.